## Feili Tu-Keefner, Ph.D., M.L.I.S.

## **Work Address**

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## **EDUCATION BACKGROUND**

<b>Ph.D.</b> , Library and Information Studies, Texas Woman's University, Denton, TX
Dissertation: Facilitating the Use of Information to Prevent Eating Disorders among
Adult Women: A Content Analysis of Lay/Popular Literature.
M.L.I.S., Library and Information Science, Louisiana State University, Baton Rouge, LA
B.A., English, Soochow University, Taipei, Taiwan

#### TEACHING AND PROFESSIONAL PROFILE

August 2009- Present	<b>Associate Professor (Tenured)</b> , University of South Carolina, School of Library and Information Science, Columbia SC.
August 2003-July 2009	<b>Assistant Professor (Tenure Track)</b> , University of South Carolina, School of Library and Information Science, Columbia SC.
September 2000- August 2003	<b>Assistant Professor (Tenure Track)</b> , San José State University, School of Library and Information Science, San José, CA.
September 1999- August 2000	<b>Visiting Assistant Professor</b> , The University of Iowa, School of Library and Information Science, Iowa City, IA.
September 1998- July 1999	<b>Visiting Assistant Professor</b> , The University at Buffalo, State University of New York, School of Information and Library Studies, Buffalo, NY.
September 1996- August 1998	<b>Visiting Assistant Professor</b> . The University of Iowa, School of Library and Information Science, Iowa City, IA.
August 1992- August 1996	Graduate Teaching Assistant/Graduate Research Assistant/Graduate Technology Assistant, Texas Woman's University, School of Library and Information Studies, Denton, TX.

November 1989- September 1992	Associate Researcher (Reference/Serials Librarian), National Central Library ( <a href="http://enwww.ncl.edu.tw/">http://enwww.ncl.edu.tw/</a> ), Information and Computing Library Branch ( <a href="http://enwww.ncl.edu.tw/content_82.html">http://enwww.ncl.edu.tw/content_82.html</a> ), Taipei, Taiwan.
July 1989- November 1989	<b>Information Staff</b> , Chinese Petroleum Corporation, Chief Geologist's Office, Taipei, Taiwan.
March 1988-July 1989	<b>International Exchange of Publications Librarian</b> , National Central Library, Bureau of International Exchange of Publications, Taipei, Taiwan.
August 1987- December, 1987	<b>Graduate Assistant</b> , Louisiana State University. Original Cataloging Division in Technical Services Department, Middleton Library, Baton Rouge, LA.

#### RESEARCH AREAS

- Infodemic Management
  - o a WHO-certified infodemic manager after completing the Third Information Manager training program sponsored by the WHO and the CDC
- Evidence-Based Health Information Access
- Health Informatics
- Health Information Literacy
- Readability Levels and Consumer Health Information Comprehension
- Health Sciences Librarianship and Its Education
- Reference, Information, and Research Services

#### **PUBLICATIONS**

#### **Refereed Publications:**

- In Press or Published:
- **Tu-Keefner, F.**, Hobbs, A., & Bricker, A. Can the COVID-19 health information that you provided be understood by your general public users? A content analytical study. To be submitted to *Journal Health Communication*. (Under development)
- **Tu-Keefner, F.**, Hobbs, A., & Bricker, A. (2022, March). Is your COVID-19 health information understood by adults in the general public? A content analysis of online resources published by the CDC and the WHO. In *Proceedings of the* International Congress of Medical Librarianship (ICML) and the *Association for Health Information and Libraries in Africa (AHILA) Joint Conference*. (In Press)

- **Tu-Keefner, F.**, Liu, J., Lyons, D., Hobbs, A., Smith, J. C., & Corbo, M. (2020) Disaster health information access and public libraries' situation-specific information: What public librarians and library users said. *Journal of Consumer Health on the Internet, 24*(3), 201-227. <a href="https://doi.org/10.1080/15398285.2020.1791666">https://doi.org/10.1080/15398285.2020.1791666</a>
- **Tu-Keefner, F.** (2019). Communities and libraries in times of crisis: A journey of knowledge inquiries in South Carolina. *Journal of New Librarianship*, 4(Special Issue), 405-416. https://doi.org:10.21173/newlibs/7/12
- **Tu-Keefner, F.**, Liu, J., Lyons, D. R., & Hobbs, A., Smith, J. C. (2019, August). Preparing future librarians and current information professionals to lead libraries in times of crisis. In *Proceedings of the 85th World Library and Information Congress of IFLA*. Athens, Greece. Retrieved from http://library.ifla.org/2532/1/234-tu-keefner-en.pdf
- **Tu-Keefner, F.**, Liu, J., Freeburg, D., Harnett, E. J., Lyons, D. R., Corbo, M., & Hobbs, A. (2018, August). Lessons learned after a disaster: investigations of public librarians' health information services to the community and community members' information needs following a catastrophic flood. In *Proceedings of the Evidence for Global and Disaster Health Special Interest Group Meeting, An IFLA 2018 Annual Congress Satellite Meeting.* Kuala Lumpur, Malaysia. Retrieved from <a href="http://library.ifla.org/id/eprint/2320">http://library.ifla.org/id/eprint/2320</a>
- Liu, J., **Tu-Keefner, F.**, Zamir, H., & Hastings, S. K. (2017). Social media as a tool connecting with library users in disasters: A case study of the 2015 catastrophic flooding in South Carolina. *Science & Technology Libraries*, *36*(3), 274-287. <a href="https://doi.org/10.1080/0194262X.2017.1358128">https://doi.org/10.1080/0194262X.2017.1358128</a>
- **Tu-Keefner, F.**, Liu, J., Harnett, E., & Hastings, S. K. (2017). Health information services and technology access during and after a disaster: Lessons learned by public librarians in South Carolina. *Journal of Consumer Health on the Internet*, 21(1), 26-39. <a href="https://doi.org/10.1080/15398285.2017.1279895">https://doi.org/10.1080/15398285.2017.1279895</a>
- **Tu-Keefner, F**. (2016, December). The value of public libraries during a major flooding: How digital resources can enhance health and disaster preparedness in local communities. In Maeda, A., & Morishima, A. (Eds.), *Proceedings of the 18<sup>th</sup> International Conference in Asia-Pacific Digital Libraries* (pp. 10-15). Tsukuba, Ibaraki, Japan: University of Tsukuba.
- **Tu-Keefner, F.**, Hastings, S. K., & Liu, J. (2016, October). The value of public libraries during a major flooding: What the 2015 catastrophic flooding in South Carolina has taught us. In Office of Research, University of South Carolina. (Ed.), SC Floods Project Summaries: Collected Abstracts Detailing Projects Funded by the Office of the Vice President for Research through the 2015 SC Floods Research Initiative—Prepared for the SC Floods Conference, October 7, 2016 (p. 56). Columbia, SC: University of South Carolina. Abstract retrieved from <a href="http://www.sc.edu/about/offices">http://www.sc.edu/about/offices</a> and divisions/research/docs/sc floods project summary booklet.pdf
- Huber, J. T., & **Tu-Keefner**, **F.** (Eds.). (2014). *Health librarianship: An introduction*. Santa Barbara, CA: Libraries Unlimited, An Imprint of ABC-CLIO, LLC.

- **Tu-Keefner**. (2014). Bibliographic sources for periodicals. In J. T. Huber & S. Swogger (Eds.), *Introduction to reference sources in the health sciences* (6th ed., pp 61-91). Chicago, IL: Medical Library Association.
- **Tu-Keefner, F.** (2014). Experiential learning, service learning, and web technology-enhanced library and information science education. In *Proceedings of the International Conference on Business and Social Sciences* (pp 130-140). Tokyo, Japan: The International Conference on Business and Social Sciences.
- **Tu-Keefner, F**. (2013). Twitter and evidence-based health information access on women's health: How major medical journals have been using social media for information dissemination. In *Proceedings of the International Symposium on Business and Social Sciences* (pp 159-166). Tokyo, Japan: International Symposium on Business and Social Sciences.
- **Tu, F.** & Smith, L. (2010). The health educator's guide to virtual reality: Your first trip to Second Life. *Health Promotion Practice*, 11(6), 769-774. <a href="https://doi.org/10.1177/1524839910378532">https://doi.org/10.1177/1524839910378532</a>
- Wright A., & **Tu**, **F**. (2010). Expanding service and enhancing learning: Preliminary report on a novel virtual reference collaboration. In M, Radford & R. D. Lankes (Eds.), *A reference renaissance: Current and future trends* (pp 183-202). New York: Neal-Schuman.
- **Tu, F.** (2008). Bibliographic sources for periodicals. In J. T. Huber, J. Blackwell, & J. A. Boorkman (Eds.), *Introduction to reference sources in the health sciences* (5th ed., pp 47-60). New York: Neal-Schuman Publishers Inc.
- **Tu, F.** (2007). Knowledge and skills required to provide health information-related virtual reference (VR) services: Evidence from a survey study. *Journal of the Medical Library Association*, 95(4), 458-461. https://doi.org/10.3163/1536-5050.95.4.458
- **Tu, F.**, Zimmerman, N. P., & Jefferson, R. N. (2004). It's not just a matter of ethics III: Current status of the ethical provision of consumer health information services in public libraries in California and South Carolina A preliminary report. In T. Mendina & J. J. Britz (Eds.), *Information ethics in the electronic age: Current issues in Africa and the world* (pp 107-113). Jefferson, NC: McFarland.
- Zimmerman, N. P., & **Tu**, **F**. (2002). It's not just a matter of ethics II: An investigation of issues related to the education of information professionals for consumer health services in public libraries. In B. Rockenbach & T. Mendina (Eds.), *Ethics and electronic information: A festschrift for Stephen Almagno* (pp 119-127). Jefferson, NC: McFarland.
- **Tu, F.** (2000). Are information seekers and users among the general public at a crossroads?: An examination of the quantity of consumer health publications on eating disorders in popular magazines and on the Internet in 1998. *Public Library Quarterly, 18(3-4),* 139-168. <a href="https://doi.org/10.1300/J118v18n03\_15">https://doi.org/10.1300/J118v18n03\_15</a>

- **Tu, F.,** & Zimmerman, N. P. (2000). It is not just a matter of ethics: A survey of the provision of health disclaimers, caveats, and other health-related alerts in consumer health information on eating disorders on the Internet. *International Information and Library Review, 32*(3-4), 325-339. https://doi.org/10.1080/10572317.2000.10762521
- **Tu, F.,** & Donham, J. (2000). Laptop ownership: What is its impact on inquiry among upper elementary grades? An interim report. In the ICLT 2000 (Ed.), *Proceedings (on CD-ROM) of ICLT 2000, the International Conference on Learning with Technology.* Philadelphia, PA: Temple University.
- **Tu, F.** (1994). The history of art: An online tutorial, a study of the multimedia information system. In J. B. Bradley & P. Scannell (Eds.), *Proceedings of the Information 2000: An Interdisciplinary Future, A Conference for Students and Professionals in the Information Professions Congress* (pp 103-105). Denton, TX: University of North Texas.
- **Tu, F.** (1992). New high technological library resources: Electronic serials. *Bulletin of the Computing Center of the Ministry of Education*, 7-24. [Text in Chinese]
- **Tu, F.** (1991). TANet and Internet: An overview. *National Central Library Bulletin*, *24*, 31-40. [Text in Chinese]

## **Consultation and Invited Publications:**

- **Tu-Keefner, F.**, Lankes, R. D., Liu, J., Hastings, S. K., Copeland, C., Dawson, R., Leach, D. ... Li, Z. (2016). Scholarship in Action: Researchers evaluate the social, environmental and health dimensions of the 2015 flood. Retrieved from <a href="http://www.sc.edu/study/colleges\_schools/cic/library\_and\_information\_science/news/2016/slis\_faculty\_research\_flood.php">http://www.sc.edu/study/colleges\_schools/cic/library\_and\_information\_science/news/2016/slis\_faculty\_research\_flood.php</a>
- Tu, F., & Zimmerman, N. P. (2005). Potential collaborations for the establishment of an online interactive writing consultation system for the SLIS Distance Education (DE) Program. (A research proposal for interdisciplinary collaborations). Submitted to Elisabeth M. Alford, Ph.D., Director, Writing Center, English Department and Rafael Alvarado, Ph.D., Director, Teaching and Technology Services, September 2005.
- Ad-hoc Convergence Committee, College of Mass Communications and Information Studies. (2004) Newsplex project report: Convergence project opportunities. Columbia, SC: College of Mass Communications and Information Studies, University of South Carolina.
- **Tu, F.** (2004). Virtual reference services and the school library media specialists. *School Library Media Activities Monthly*, 20(7), 49-51.

- Tu, F. et al. (2001-2002). A usability study of the official website of the Consumer and Patient Health Information Section of the Medical Library Association. Submitted to the Consumer and Patient Health Information Section (CAPHIS) of the Medical Library Association (MLA). Note: The final report was submitted as an oral presentation to the CAPHIS advisory board members at the MLA 2002: Medical Library Association Annual Meeting and Exhibition, Dallas, TX, May 17-23, 2002. A summary of the preliminary results was presented as a poster presentation at the same conference.
- **Tu, F.**, & Olson, J. (2000). *The Iowa Windows CE Laptop Project: A research report of the first year*. Submitted to the Project Executive Board. [Project funded by the Iowa Department of Education and Microsoft Corporation]
- **Tu, F.** (1990). New reference services information technology: OCLC's EPIC online database system. *National Central Library News Bulletin, 12*, 18-21. [Text in Chinese]
- **Tu, F.**, & Chen, D. L. (1989). New library and information services technologies. *National Central Library News Bulletin*, 11, 32-33. [Text in Chinese]
- **Tu, F.**, Liu, C. Y., & Chen, S. F. (1988). Automated information services: The reference department of the Library of Congress' experiences. *Library Association of China Newsletter*, 63, 6-8. [Text in Chinese]
- **Tu, F.** (1998). The largest public library in the United States: A brief report on the new Chicago Public Library. *National Central Library News Bulletin, 10,* 22. [Text in Chinese]
- **Tu, F.** (1990). Clipping service. *Library Journal*, 115(8), 23.

#### **GRANTS**

- Call for Expression of Interest -- Scoping review of concepts and empirical evidence on the scientific literacy project: A review publication covering the literature published in Chinese, English, and Japanese. Submitted with Dr. John Besley, Dr. Yuh-Yuh Li, Dr. Brooke W. McKeever, Dr. Robert McKeever, Ms. Asako Okamura, Dr. Mikihito Tanaka, and Dr. Shupei Yuan. Submitted to WHO Information Network for Epidemics. \$52,170 research grant.
- Ethics and trust in artificial intelligence (AI) systems. Submitted with Dr. Shannon A. Bowen, Dr. Michael Stoeltzner, Dr. Amit Sheth, and Dr. Brett Sherman. Submitted to the ASPIRE: Advanced Support for Innovative Research Excellence II Grant sponsored by the Office of the Vice President for Research at the University of South Carolina. \$99,951.52 research grant. Not funded.
- Enhancing young adults' e-cigarette information literacy: A pilot test of interactive digital content and academic library intervention. Submitted with Dr. Jungmi Jun to the College of Information and Communication (CIC) Internal Research Grants, University of South Carolina Spring 2019. A \$11,325 research grant.

- Public Libraries in Times of Crisis: Phenomena Related to Public Libraries and Their Community Engagement during Disasters: A Preliminary Proposal. Submitted to The National Leadership Grants for Libraries, sponsored by the Institute of Museum and Library Services. A \$364,526 research grant. Not funded.
- Enhancing Public Libraries' Roles as Community Catalysts in Times of Crisis through Improved Library and Information Science Education: A Preliminary Proposal. Submitted to The Laura Bush 21st Century Librarian Program (LB21), sponsored by the Institute of Museum and Library Services. A \$321,906 research grant. Not funded.
- Roles of Public Libraries during a Natural Disaster: How Do Information, Technology and User Support Add Value to Communities? Submitted with Dr. Samantha K. Hastings and Dr. Jingjing Liu to the 2015 SC Floods Research Initiative, sponsored by the Office of the Vice President for Research, an internal funding to pursue research on the October 2015 catastrophic flooding. An \$18,895 research grant. Awarded. \$17,000
- Twitter, scholarly communication, biomedical evidence dissemination, and professional health information access: How major biomedical journals have been using social media for promoting evidence-based practice. Submitted to the 2012 Social Sciences Grants Program Sponsored by the USC Office of the Vice President for Academic Affairs and Provost. A \$19,960.10 research grant. Not funded.
- The 2011 MLA Grace and Harold Sewell Memorial Fund, Inc., stipend for the Participation of the 2011 American Public Health Association Annual Meeting & Exposition. Submitted to the Medical Library Association Awarded. \$1,410
- Creation and evaluation of the SLIS virtual organization as a learning organization. Submitted to the Social Sciences Grants Program Sponsored by the 2010 USC Office of the Vice President for Academic Affairs and Provost. A \$19,939 research grant. Not funded.
- Development of the research protocol for the evaluation of the SLIS virtual organization. Submitted to the Faculty Development Stimulus Funds Sponsored by the College of Mass Communications and Information Studies in February 2010. Awarded \$6,250 (the equivalent of one course plus fringe benefits) in Summer 2010.
- The 2009 MLA Grace and Harold Sewell Memorial Fund, Inc., stipend for the Participation of the 2009 American Public Health Association Annual Meeting & Exposition. Submitted to the Medical Library Association. Awarded \$1,000
- The Association of Southeastern Research Libraries (ASERL) Ask-A-Librarian (AAL) online chat reference extended service hours program from September 2007-May 2008: A research partnership. Submitted to the Association of Southeastern Research Libraries (ASERL) in July 2007. Awarded \$30,000

- Knowledge management for evidence-based public health in South Carolina: An Integrated Advanced Information Management Systems (IAIMS) project. Submitted to the National Library of Medicine (NLM) for an NLM Planning Grant for Integrated Advanced Information Management Systems (IAIMS, <a href="http://www.nlm.nih.gov/archive//20101229/ep/GrantIAIMSPlan.html">http://www.nlm.nih.gov/archive//20101229/ep/GrantIAIMSPlan.html</a>) in May 2007. A \$150,000 research grant. Not funded.
- Consumer health information services in public libraries in South Carolina and California: An assessment of current status and education needs. Submitted to the Laura Bush 21st Century Librarian Program—Priority 4: Research (Early Career Development) of the Institute of Museum and Library Services in December 2005. A \$301,725 research grant. Not funded.
- Information intermediary workshops and development of a cohort of respondents for evaluation and creation of direct-to-consumer workshops on consumer health information, with special emphasis on services to Spanish-speaking populations. Submitted to the National Network of Libraries of Medicine Outreach Program in 2005. Awarded \$50,000
- Consumer health information services in public libraries in California and South Carolina: An assessment of current status and education needs. Submitted to the Donald A. B. Lindberg Research Fellowship of the Medical Library Association in November 2003. A \$25,000 research grant. Not funded.
- Consumer health information services in public libraries in California and South Carolina: An assessment of current status and education needs. Submitted to the Online Computer Library Center (OCLC)/Association for Library and Information Science Education (ALISE) Library and Information Science Research Grant Program in September 2003. Awarded \$15,000
- Assessing current consumer health information services provided in public libraries in the State of California and investigating issues related to the education of information professionals for consumer health services in public libraries: A research project. Submitted to the California State University (CSU) Awards for Research, Scholarship or Creativity Committee in March 2001. Awarded \$4,206
- The Iowa CE Laptop Project: A prototype project funded by the Microsoft Corporation and the U.S. Department of Education. Collaborative institutions are three Community School Districts in Iowa City, Cedar Rapids, and Monticello, Iowa; Grant Wood Area Education Agency; NTS Corporation; and Microsoft Corporation in 1999-2002. Awarded \$250,000
- Healthy women 2000: Creation of a digital women's health information center. A Joint Effort Involving the National Laboratory for the Study of Rural Telemedicine, the College of Medicine, the School of Library and Information Science of The University of Iowa, and The University of Iowa Hospitals and Clinics (UIHC). Submitted to the National Science Foundation in July 1998. A \$828,149 research grant. Not funded.

#### **CONFERENCES AND PROGRAMS**

#### **Refereed Conference Presentations:**

#### 2022

- **Tu-Keefner, F.**, Hobbs, A., & Bricker, A. (2022, May 2-7). Do your general public users understand the COVID-19 health information you have provided? A content analytical study. To be presented at Medical Library Association Annual Meeting & Exhibition, New Orleans, LA.
- **Tu-Keefner, F.**, Hobbs, A., & Bricker, A. (2022, March 15-19). *Is the COVID-19 health information that you provided understood by your general public users? A content analytical study.* To be presented at the International Congress of Medical Librarianship (ICML) and the Association for Health Information and Libraries in Africa (AHILA) Joint Conference, Pretoria, South Africa.
- **Tu-Keefner, F.**, Lyons, D. R., Liu, J., Hobbs, A., & Smith, J. C. (2022, March 23-25). *Librarians lead in times of crisis: Stop, drop & roll*. To be presented at the Public Library Association Conference, Portland OR.

- **Tu-Keefner, F.**, Lyons, D. R., Liu, J., Hobbs, A., & Smith, J. C. (2021, October 26-28). *Librarians lead in times of crisis: Stop, drop & roll*. Presented at the Internet Librarian 2021, Monterey CA.
- **Tu-Keefner, F.**, Lyons, D. R., Liu, J., Hobbs, A., & Smith, J. C. (2021, September 17). *Supporting library staff in Emergencies and natural disasters*. In K. William & C. Chu (Chairs), Minitalks: Libraries, literature, literacies [Minitalk Series]. University of Illinois. <a href="https://publish.illinois.edu/minitalks/events/">https://publish.illinois.edu/minitalks/events/</a>
- **Tu-Keefner, F.**, Lyons, D. R., Liu, J., Hobbs, A., & Smith, J. C. (2021, September 9-10). *Supporting library staff in Emergencies and natural disasters*. Emergency Preparedness & Disaster Planning Summit, Columbia, SC, United States.
- **Tu-Keefner, F.**, Lyons, D. R., Liu, J., Hobbs, A., & Smith, J. C. (2021, August 17-19). *Supporting library staff in Emergencies and natural disasters* [Poster presentation]. 2021 IFLA World Library and Information Congress. https://www.ifla-wlic2021.com/.
- **Tu-Keefner, F.**, Lyons, D. R., Liu, J., Hobbs, A., & Smith, J. C. (2021, June 23 29). *Librarians' roles during emergencies and natural disasters*. Paper presented at the American Library Association Annual Conference & Exhibition virtual event, June 23 29, 2021.
- **Tu-Keefner, F.**, Lyons, D. R., Liu, J., Hobbs, A., & Smith, J. C. (2021, June 3 4). *Supporting librarian's roles in disasters*. Paper presented at the New Jersey Library Association Annual Meeting virtual event.

- **Tu-Keefner, F.**, Lyons, D. R., Liu, J., Hobbs, A., & Smith, J. C. (2020, September 21 25). Supporting staff in emergencies and natural disasters. Paper to be presented at Computers in Libraries & Internet Connect virtual event.
- Tu-Keefner, F., Lyons, D. R., Liu, J., Hobbs, A., & Smith, J. C. (2020, January 24-28). Supporting librarians' roles in emergencies and natural disasters. Paper presented at the ALA Midwinter 2020, Philadelphia, Pennsylvania.
  2019
- **Tu-Keefner, F.**, Lyons, D. R., Liu, J., Hobbs, A., & Smith, J. C. (2019, October 16-18). *Librarians as first responders: Preparing future librarians and current information professionals to lead libraries in times of crisis*. Paper presented at the Library Research Seminar VIII, 2019, Columbia, SC.
- **Tu-Keefner, F.**, Lyons, D. R., Liu, J., Hobbs, A., & Smith, J. C. (2019, August 24-30). *Preparing future librarians and current information professionals to lead libraries in times of crisis.*Paper presented at the 85th IFLA World Library and Information Congress 2019, Athens, Greece.
- **Tu-Keefner, F.** (2019, August 24-30). *Educating chief knowledge officers for a future health librarianship workforce*. Presented at the lightning session for the IFLA Health and Biosciences Libraries (HBS) section meeting at the 85th IFLA World Library and Information Congress 2019, Athens, Greece.

## <u>2018</u>

- **Tu-Keefner,** F. Liu, J., Freeburg, D., Harnett, E., Lyons, D., Corbo, M., & Hobbs, A. (2018, August 23). Lessons learned after a disaster: Investigations of public librarians' health information services to the community and community members' information needs following a catastrophic flood. Paper presented at the Evidence for Global and Disaster Health, An IFLA Satellite Meeting, Kulua Lumpur, Malaysia.
- **Tu-Keefner,** F. Liu, J., Freeburg, D., Lyons, D. & Corbo, M. (2018, May 18-23). *Disaster information needs, credible information access, and use of social media for crisis communication: A survey study of the adult general public in 11 counties during two disasters*. Submitted and presented to MLA 2018: Medical Library Association Annual Meeting and Exhibition, Atlanta, GA. (Accepted for Poster Presentation)

## 2017

**Tu-Keefner,** F. Liu, J., & Harnett, E. (2017, June 22-27). *Libraries in times of crisis: Public libraries'* critical value during disasters. Paper presented at the 2017 Library Research Round Table Forums--Forum 1: Emerging Topics in LIS Research at the 2017 American Library Association Annual Conference, Chicago, IL (Accepted for Oral Presentation, Acceptance Rate: 44%).

- **Tu-Keefner, F.** (2017, June 12-16). After the disaster: Lessons learned by public librarians in providing health information services following a catastrophic flood. Paper presented at the 2017 Joint Conference of the International Congress of Medical Librarianship (ICML) and European Association for Health Information and Libraries (EAHIL), Dublin, Ireland.
- **Tu-Keefner, F.**, Hasting, S. K., Liu, J., Copland, C., Dawson, R., Leach, D., ... Karami, A. (2017, January 17-20). *Information services, technology, and community values in LIS research and education: What the 2015 catastrophic flooding in SC tells us--A panel presentation*. Presented at the 2017 Association for Library and Information Science Education (ALISE) Annual Conference: Community Engagement & Social Responsibility, Atlanta GA (Accepted for Panel Presentation, Acceptance Rate: 40%).

- **Tu-Keefner, F.** (2016, December,7-9). The value of public libraries during a major flooding: How digital resources can enhance health and disaster preparedness in local communities. Paper presented at the 18th International Conference on Asia-Pacific Digital Libraries (ICADL 2016), University of Tsukuba, Tsukuba, Ibaraki, Japan (Accepted for Oral Presentation, Acceptance Rate: 61%).
- **Tu-Keefner, F**. (2016, October 2-6). *Health information needs and technology access during and after a disaster: How public and health sciences librarians can fill in the blanks together*. Paper Presented at the 2016 Southern Chapter of the Medical Library Association Annual Meeting and Exhibition, Greenville, SC.

#### 2014

**Tu-Keefner, F.** (2014, March, 28-30). Experiential learning, service learning, and web technology-enhanced library and information science education. Paper presented at the International Conference on Business and Social Sciences, Tokyo, Japan.

## 2013

**Tu-Keefner, F**. (2013, March, 15-17). Twitter and evidence-based health information access on women's health: How major medical journals have been using social media for information dissemination. Paper presented at the International Symposium on Business and Social Sciences, Tokyo, Japan.

## 2012

**Tu-Keefner, F.** (2012, November 2). Twitter and evidence-based health information access on women's health: How major medical journals have been using social media for information dissemination. Poster session presented at the 2012 Carolina Women's Health Research Forum, Columbia, SC (Poster Presentation).

**Tu-Keefner, F**. (2012, October 13-16). *Twitter, scholarly communication, and evidence-based health information access: How major medical journals have been using social media for information dissemination*. Paper presented at the 2012 Quad Chapter (Mid-Atlantic, Southern, New York/New Jersey, and Philadelphia Regional Chapters) of the Medical Library Association Joint Meeting and Exhibition, Baltimore, MD (Oral Presentation).

## <u>2010</u>

- **Tu, F.** (2010, November, 12 16). *Electronic consumer health services, health consumerism, and personal privacy: A model in Second Life.* Paper presented at the 2010 Southern Chapter of the Medical Library Association Annual Meeting and Exhibition, St. Petersburg, FL.
- **Tu, F.** (2010, October, 20-22). Can Master's-level students in an LIS program provide effective professional virtual reference services in a virtual world?: A report of the SLIS/USC Second Life Project. Paper presented at the 2010 South Carolina Library Association Annual Conference, Myrtle Beach, SC (Oral Presentation).
- **Tu, F.** (2010, October). Health consumerism, personal privacy, and digital consumer health communication: A model in Second Life for consumer health information services. Paper presented at the 2010 Convergence and Society: Science, Health, and New Dimensions of Communication Conference, Columbia, SC, October 11-12, 2010 (Oral Presentation).

## 2009

- **Tu, F.** (2009, January, 20-23). How a simulated library in the Second Life world enhances library and information science (LIS) education: An LIS education program study. Paper presented at the 2009 Association for Library and Information Science Education Annual Conference, Denver, CO (Oral Presentation).
- **Tu, F.**, & Wright, A. (2009, January, 20-23). Can Master's-level students in LIS programs provide effective professional virtual reference services (VRS)? A report of an LIS education program and ASERL collaborative initiative. Paper presented at the 2009 Association for Library and Information Science Education Annual Conference, Denver, CO (Oral Presentation).
- Brown, R. T., & **Tu, F**. (2009, January, 20-23). Evaluating the use of Second Life by libraries and other information environments. Paper presented at the 2009 Association for Library and Information Science Education Annual Conference, Denver, CO (Oral Presentation).

#### 2008

**Tu, F.**, Smith, L. U., & Watkins, K. (2008, October, 26-30). Uses of virtual reality in professional education: An examination of collaborations between programs in library and information science and in public health education. Submitted to the 2008 South Chapter of the Medical Library Association Annual Meeting and Exhibition, Birmingham, AL (Accepted for Oral Presentation).

- **Tu, F.** (2008, October, 26-30). How a simulated library in the Second Life World enhances health sciences librarianship education: An LIS education program study. Submitted to the 2008 South Chapter of the Medical Library Association Annual Meeting and Exhibition, Birmingham, AL (Accepted for Oral Presentation).
- **Tu, F.**, McLaughlin, P. L., Landau, M. F., & Keefner, P. R. (2008, May 16-21). *Connecting library and information science education with the virtual world*. Paper presented at the MLA 2008: Medical Library Association Annual Meeting and Exhibition, Chicago, IL, (Oral Presentation).

- **Tu, F.** (2007, November 12-16). *Investigating the use of evidence-based resources in public health practice in South Carolina: A preliminary report.* Presented at the 2007 South Chapter of the Medical Library Association Annual Meeting and Exhibition, Charleston, SC (Oral Presentation).
- **Tu, F.**, & Zimmerman, N. P. (2007, January 15-18). *Virtual reference services education in LIS curricula: Lessons from VRS practitioners: A juried paper*. Paper presented at the 2007 Association for Library and Information Science Education Annual Conference, Seattle, WA, (Oral Presentation).

#### 2006

**Tu, F.** (2006, October 12-16). *Virtual reference services (VRS) and their integration into health science (HS) librarianship curricula*. Paper presented at the 2006 Mid-Atlantic Chapter and Southern Chapter of the Medical Library Association Joint Meeting and Exhibition, Atlanta, GA (Oral Presentation).

## 2005

**Tu, F.**, & Zimmerman, N. P. (2005, November 14-15). *Integration of virtual reference service (VRS)* education for health sciences librarianship. Paper presented at the Virtual Reference Desk Conference 2005, Burlingame, CA (Oral Presentation).

## 2004

**Tu, F.**, & Zimmerman, N. P. (2004, November 8-9). *The future is now: Revamping virtual reference service education for SLMSs and youth services librarians*. Paper presented at the Virtual Reference Desk Conference 2004, Cincinnati, OH (Oral Presentation).

## 2003

**Tu, F.**, & Zimmerman, N. P. (2003, January 21-24). *Not a future trend: Revamping LIS courses for virtual reference services education-A juried paper*. Paper presented at the 2003 Association for Library and Information Science Education Annual Conference, Philadelphia, PA (Oral Presentation).

**Tu, F.** (2003, January 7-10). Laptop ownership: What is its impact on information seeking and learning in upper elementary grades? -- A Report of the first-year research study of the Iowa Windows CE Laptop Project. Poster session presented at the Hawaii International Conference on Education, Honolulu, HI (Poster Presentation).

2002

- **Tu, F.**, & Sisson, L. (2002, November 11-12). Providing formal training in virtual reference services in the School of Library and Information Science at San José State University. Paper presented at the Virtual Reference Desk Conference 2002, Chicago, IL (Oral Presentation).
- **Tu, F.**, Zimmerman, N. P., & Jefferson, R. J. (2002, October 24-27). It's not just a matter of ethics III: Current status of the ethical provision of consumer health information services in public libraries in California and South Carolina–A Preliminary Report. Paper presented at the 2002 Ethics of Electronic Information in the 21<sup>st</sup> Century, a Scholarly Symposium, Memphis, TN, (Oral Presentation).
- **Tu, F.** (2002, May 17-23). A usability study of the official web site of the Consumer and Patient Health Information Section of the Medical Library Association—A report. Poster session presented at the MLA 2002: Medical Library Association Annual Meeting and Exhibition, Dallas, TX (Poster Presentation).
- Tu, F. (2002, January 31-February 2). A usability study of the official web site of the Consumer and Patient Health Information Section of the Medical Library Association—A preliminary report. Paper presented at the 2002 Southern California and Arizona Medical Library Group and the Northern California and Nevada Medical Library Group Joint Meeting, Scottsdale, AZ (Oral Presentation).

2001

Zimmerman, N. P., & **Tu**, **F**. (2001, October 18-21). *It's not just a matter of ethics II: An investigation of issues related to the education of information professionals for consumer health services in public libraries*. Paper presented at the 2001 Ethics of Electronic Information in the 21<sup>st</sup> Century, a Scholarly Symposium, Memphis, TN (Oral Presentation).

- **Tu, F.**, & Zimmerman, N. P. (2000, October 5-8). It is not just a matter of ethics: A survey of the provision of health disclaimers, caveats, and other health-related alerts in consumer health information on eating disorders on the Internet. Paper presented at the Ethics of Electronic Information in the 21st Century, a Scholarly Symposium, Memphis, TN (Oral Presentation).
- **Tu, F.**, & Donham, J. (2000, March 8-10). *Laptop ownership: What is its impact on inquiry among upper elementary grades? An interim report.* Paper presented at ICLT 2000, the International Conference on Learning with Technology, Philadelphia, PA (Oral Presentation).

**Tu, F.** (2000, January 24-28). Do popular media and Internet resources facilitate health education and promotion regarding eating disorders?: A content analytical study of lay/popular health literature on eating disorders in print media and on the Internet. Poster session presented at the Partnerships for Health in the New Millennium: Launching Healthy People 2010, Washington, D.C. (Poster Presentation).

## <u>1997</u>

**Tu, F.** (1997, March 26-29). Lay/popular print media and its use in promoting prevention and control of eating disorders among adult women. Paper presented at the 1997 American Culture Association Convention, San Antonio, TX (Oral Presentation).

## 1996

- **Tu, F.** (1996, June 24-27). Facilitating the use of information to prevent eating disorders among adult women: A content analysis of lay/popular literature. Poster session presented at the Current Topics in Health Sciences Librarianship, Baltimore, MD (Poster Presentation).
- **Tu, F.** (1996, March 6-8). Facilitating the use of information to prevent eating disorders among adult women: A content analysis of lay/popular literature. Paper presented at the Research Days 1996, Denton, TX (Poster Presentation).

## <u>1994</u>

**Tu, F.** (1994, July 14-15). *The history of art: An online tutorial, a study of the multimedia information system.* Paper presented at the Information 2000: An Interdisciplinary Future, A Conference for Professionals and Students in the Information Professions, Denton, (Oral Presentation).

## 1993

**Tu, F.** (1993, September 10). *AIDS information system*. Paper presented at the 1993 Texas/Oklahoma Chapter of the American Society for Information Science and Seminar, Denton, TX (Oral Presentation).

#### **Invited Professional Presentations and Seminars:**

- **Tu-Keefner, F.** (2021, December 6). How virtual reference and information services have been provided in academic and public libraries A Virtual workhop. A virtual event delivered at the Graduate Institute of Library and Information Science, National Chung Hsing University.
- **Tu-Keefner, F.** (2021, November 22). Crises may be just the opportunities for transformations: How academic and public libraries are serving their user communities since the pandemic hit the United States A speech. A virtual event delivered at the Graduate Institute of Library and Information Science, National Chung Hsing University.

- **Tu-Keefner, F.** & DeBrun, C. (2021, October 20). Librarians lead in times of crisis: Specialized evidence-based information services support infodemic management. Presented at the World Evidence-based Healthcare Day A virtual event.
- **Tu-Keefner, F.**, Lyons, D. R., Liu, J., Hobbs, A., & Smith, J. C. (2021, September 17). *Supporting Library staff in emergencies and natural disasters: A minitalk*. A virtual event delivered at the University of Illinois, Urbana-Champaign.
- **Tu-Keefner, F.**, Lyons, D. R., Liu, J., Hobbs, A., & Smith, J. C. (2021, September 9 10). *Librarians'* roles during emergencies and natural disasters. Paper to be presented at the Emergency Preparedness & Disaster Planning Summit, Columbia, SC.

- **Tu-Keefner, F.** (2019, December 10-11). Forum: LIS education & Two schools cooperation The status and future development of the LIS education in Taiwan. Presented as a panelist at the International Conference on New Librarianship and LIS Education, Taipei, Taiwan, the Republic of China.
- **Tu-Keefner, F.** (2019, December 10-11). Librarian first responders: Preparing future librarians and current information professionals to lead libraries in times of crisis. Accepted as a paper presentation at the International Conference on New Librarianship and LIS Education. Taipei, Taiwan, the Republic of China.
- **Tu-Keefner, F**. (2019, August 24-30). *Moderator of the Session 104 -- Active and interactive learning and development strategy A joint session sponsored by the Continuing Professional Development and Workplace Learning and Evidence for Global and Disaster Health SIG, at the 85th IFLA World Library and Information Congress 2019*. Athens, Greece.

## 2015

**Tu-Keefner, F**. (2015, May 7-9). *The role of multiple literacies in today's ever-changing, high-tech society: The keynote speech*. Paper Presented at the 3rd International Symposium on Education, Psychology and Social Sciences (ISEPSS 2015). Kyoto, Japan (Oral Presentation as the Keynote Speech of the Conference).

#### 2013

**Tu-Keefner, F.** (2013, October 8-December 3). Evidence-based health sciences resources and information services: A series of eight professional development webinars for the Woodruff Health Sciences Center Library, Emory University (Oral Presentation as the Webinar Instructor).

**Tu, F.** (2011, April 6). *Virtual organizations and Second Life*. Paper presented at the Medical University of South Carolina Tech Fair 2011. Charleston, SC (Oral Presentation).

## 2010

- **Tu, F.** (2010, June 23). *The Apple Tree Session on using web 2.0 for education: Second Life.* A panel presentation at the Medical University of South Carolina The Apple Tree Session on Using Web 2.0 for Education. Charleston, SC, June 23, 2010 (Panel Presentation).
- **Tu, F.** (2010, March 29). *Medical databases workshop: A professional development program for the South University, Columbia Library*. Columbia, SC (Oral Presentation as the Instructor).
- **Tu, F.**, & Hastings, S. K. (2010, February 24). *The SLIS/USC virtual community in Second Life: No fences, no boundaries!: A paper presentation at the Voyages into the Technology Frontier Briefings from Faculty and Staff Who are on the Journey.* A workshop sponsored by the Office of the Provost, University of South Carolina (Oral Presentation).

## <u>2007</u>

**Tu, F.** (2007, October 25). *Virtual worlds and reference services*. Paper presented at the SLIS Faculty Colloquium. Columbia, SC (Panel Presentation).

## 2005

- **Tu, F.** (2005, August 15). Instruction—Using web applications: 2005 Graduate

  Teaching/Instructional Assistant Workshops Sponsored by the University of South Carolina.

  Columbia, SC (Oral Presentation as the Instructor).
- **Tu, F.** (2005, March). Health sciences internship program in the School of Library and Information Science at the University of South Carolina. Paper presented at the 2005 Georgia Health Sciences Library Association Annual Meeting. Athens, GA (Oral Presentation).
- **Tu, F.** (2005, January 25). *Virtual reference services and distance education: Issues related to training for professionals and user education*. Paper presented at the South Carolina Partnership for Distance Education Council Meeting. Columbia, SC (Oral Presentation).

- **Tu, F.** (2004, December 3). *All about consumer health information reference and services: A SLIS/USC continuing education course.* Columbia, SC (Oral Presentation as the Instructor).
- **Tu, F.** (2004, October 10). Breeze Live for focus groups: An Educational Administration Program technology workshop sponsored by the College of Education, USC. Columbia, SC (Panel Presentation).

- **Tu, F.** (2004, August 11). *Instruction—Using web applications: 2004 Graduate Teaching/Instructional Assistant Workshops Sponsored by the University of South Carolina*. Columbia, SC (Oral Presentation as the Instructor).
- **Tu, F.** (2004, March 5). *All about virtual reference services: how the technology works and current service models: A SLIS/USC continuing education course*. Columbia, SC, March 5, 2004 (Oral Presentation as the Instructor).

**Tu, F.** (2003, December 5). All about Using NLM Resources on the Internet: PubMed and MEDLINEplus: A SLIS/USC continuing education course. Columbia, SC (Oral Presentation as the Instructor).

## 2001

**Tu, F.** (2001, November 16). *Medical informatics: Current concepts and future trends*. Paper resented at the 2001 Northern California and Nevada Medical Library Group Meeting. Berkeley, CA (Oral Presentation).

## 1998

Tu, F. (1998, January 6-9). *International students: Curriculum and cultural expectations -- A panel*. Panel presentation at the 1998 Association for Library and Information Science Education Annual Conference, New Orleans, LA (Panel Presentation).

• Conferences Attended:

## <u>2019</u>

MLA 2019: Medical Library Association Annual Meeting and Exhibition, Chicago, IL, May 3-8, 2019.

## 2016

Mosaic/Mosaïque—Be part of the big picture/Faites partie du portrait global: A Joint Meeting for the MLA 2016: Medical Library Association Annual Meeting and Exhibition; and 9th International Clinical Librarian Conference

#### 2014

MLA 2014: Medical Library Association Annual Meeting and Exhibition, Chicago, IL, May 16-21, 2014.

## 2013

2013 Health Informatics Career and Internship Fair, Charlotte, NC, October 11, 2013.

One Health–Information in an Interdependent World: A Joint Meeting for the MLA 2013: Medical Library Association Annual Meeting and Exhibition; 11th International Congress on Medical Librarianship; 7th International Conference of Animal Health Information Specialists; and 6th International Clinical Librarian Conference, Boston, MA, May 3-8, 2013.

## 2012

MLA 2012: Medical Library Association Annual Meeting and Exhibition, Seattle, WA, May 18-23, 2012.

## <u>2011</u>

- 2011 American Public Health Association Annual Meeting and Exposition, Washington, DC, October 29-November 2, 2011.
- Cure4Kids Global Summit 2011, St. Jude Children's Research Hospital, Memphis, TN, June 9-11, 2011.
- MLA 2011: Medical Library Association Annual Meeting and Exhibition, Minneapolis, MN, May 12-18, 2011.
- 2011 Disaster Information Outreach Symposium, The U.S. National Library of Medicine, Washington, DC, March 29-30, 2011.

## 2010

MLA 2010: Medical Library Association Annual Meeting and Exhibition, Washington, DC, May 21-26, 2010.

## <u>2009</u>

2009 American Public Health Association Annual Meeting and Exposition, Philadelphia, PA, November 9-11, 2009.

## 2007

MLA 2007: Medical Library Association Annual Meeting and Exhibition, Philadelphia, PA, May 18-23, 2007.

- MLA 2006: Medical Library Association Annual Meeting and Exhibition, Phoenix, AZ, May 19-24, 2006.
- The International Symposium on Communicating Emerging Technologies: Biotechnology, Nanotechnology and Beyond. Columbia, SC, March 20-21, 2006.

- MLA 2005: Medical Library Association Annual Meeting and Exhibition, San Antonio, TX, May 14-19, 2005.
- MLA Teleconference--Partnering for Public Health: Information, Librarians, and the Public Health Workforce, Columbia, SC, March 9, 2005.

#### 2004

- MLA 2004: Medical Library Association Annual Meeting and Exhibition, Washington, DC, May 21-26, 2004.
- MLA Teleconference--Roles and Essential Skills for the Expert Searcher, Columbia, SC, March 10, 2004.

## 2003

MLA Teleconference--Reading between the Lines: Focusing on Health Information Literacy, Columbia, SC, September 10, 2003.

#### 2001

MLA 2001: Medical Library Association Annual Meeting and Exhibition, Orlando, FL, May 25-30, 2001.

#### 2000

AMIA 2000: American Medical Informatics Association Annual Conference, Los Angeles, CA, November 4-8, 2000.

#### **HONORS AND AWARDS**

#### **External Awards:**

- First place award for paper, *Twitter, scholarly communication, and evidence-based health information access: How major medical journals have been using social media for information dissemination* at the 2012 Quad Chapter (Mid-Atlantic, Southern, New York/New Jersey, and Philadelphia Regional Chapters) of the Medical Library Association Joint Meeting and Exhibition, Baltimore, MD, October 13-16, 2012
  - o Bestower: Mid-Atlantic Chapter, New York & New Jersey Chapter, Philadelphia Regional Chapter, and Southern Chapter of the Medical Library Association (MLA)
- Inclusion in the 2009 Edition of *Who's Who in America* (2008)
- In capacity as LISSA faculty advisor, award for the 2008 ALA Student Chapter of the Year

- Finalist for the first *Library Journal* Teaching Award (2007)
- In capacity as LISSA faculty advisor, runner-up award for the 2007 ALA Student Chapter of the Year
- First place award for paper, *Virtual reference services and their integrations in health science librarianship curricula* at the 2006 Mid-Atlantic Chapter and Southern Chapter of the Medical Library Association Joint Meeting and Exhibition, Atlanta, GA, October 12–16, 2006
- Nomination for the 1998 Kathleen Gregory Klein Paper Award for excellence in feminism and popular culture research awarded annually by the Women's Caucus of Popular Culture Association/American Culture Association (PCA/APA), Lay/popular print media and its use in promoting prevention and control of eating disorders among adult women at the 1997 American Culture Association Convention, San Antonio, TX, March 26-29, 1997

#### **Internal Honors and Awards:**

- Carolyn Delton Service Appreciation Award (2014)
- O Bestower: The Library and Information Science Student Association (LISSA)—The student association and student chapter group of the ALA and Special Libraries Association (SLA) of the School of Library and Information Science at the University of South Carolina
- Nomination by the School of Library and Information Science for the Michael J. Mungo Graduate Teaching Awards of the University of South Carolina (2009-2010)
- Nomination by the School of Library and Information Science for the Michael J. Mungo Graduate Teaching Awards of the University of South Carolina (2007-2008)

#### PROFESSIONAL MEMBERSHIPS/AFFILIATIONS

American Association of School Librarians (AASL)	2002-2003
Association for Computing Machinery (ACM)	2001-2002
American Culture Association (ACA)/Popular Culture Association (PCA)	1996-1998
American Library Association (ALA)	1987-2011,
2017-	
American Association of School Librarians (AASL)	
Library Research Round Table (LRRT)	
Reference and User Services Association (RUSA)	
American Medical Informatics Association (AMIA)	2000-2003
American Public Health Association (APHA)	2009-2010,
	2011-2012
American Society for Information Science (ASIS)	1996-2000
Association for Library and Information Science Education (ALISE)	1992-2010
Medical Library Association (MLA)	1998-
New York Library Association (NYLA)	1998-2000

Northern California & Nevada Medical Library Group (NCNMLG)	2001-2003
Southern Chapter of the Medical Library Association (SCMLA)	2003-
Special Libraries Association (SLA), Students Chapter	1985-1986

#### **REVIEW**

**Books**:

2005

Digital Libraries. (2005). In *The Handbook of Information Security*, edited by Hossein Bidgoli. New York: John Wiley & Sons, Inc.

The Second Review: Digital Libraries. In *The Handbook of Information Security*, edited by Hossein Bidgoli. New York: John Wiley & Sons, Inc. (Published)

2004

The First Review: Digital Libraries. In *The Handbook of Information Security*, edited by Hossein Bidgoli. New York: John Wiley & Sons, Inc. (Published)

Huber, J(effrey). T., ed. (1998). *HIV/AIDS Internet information sources and resources*. Binghamton, N.Y.: Harrington Park, also as a special issue of the journal *Health care on the Internet*, volume 2, numbers 2/3 1998. Review prepared for the publication.

## SERVICE TO THE PROFESSIONAL COMMUNITY

#### **International**:

Standing Committee Member. Health and Biosciences Libraries Section, International Federation of Library Associations and Institutions (IFLA), 2019-2022.

Working Group Member. Evidence for Global and Disaster Health Interest Group (E4GDH), International Federation of Library Associations and Institutions (IFLA), 2019-2021.

Program Committee Member. The IFLA's Evidence for Global and Disaster Health Interest Group (E4GDH) Session Program at the IFLA World Library and Information Congress in Dublin, Ireland, August 15-21, 2020.

Peer Reviewer. Journal of Cancer Education, 2019.

Peer Reviewer. Informatics for Health and Social Care, 2018.

- Program Committee Co-chairs. The 19th International Conference on Asia-Pacific Digital Libraries (ICADL 2017) in conjunction with the 8th Asia-Pacific Conference on Library & Information Education and Practice (A-LIEP), Chulalongkorn University, Bangkok, Thailand, November 13-15, 2017.
- Peer Reviewer. Patient Education and Counseling, 2016.
- Judge for the Best Paper Award. *The 3rd Hong Kong International Conference on Education, Psychology and Society (2014 HKICEPS)*, Hong Kong, December 29-31, 2014.
- Member. The International Conference Committee Board of the Higher Education Forum, 2014-2015.
- Judge for the Best Paper Award. *The Annual Symposium on Management and Social Sciences* (ASMSS) 2014, Seoul, South Korea, August 29-31, 2014.
- Session Chair, the Communication & Culture Session. *The International Conference on Business and Social Sciences*, Tokyo, Japan, March 28-30, 2014.
- Session Chair, the Communication & Culture Session. *The International Symposium on Business and Social Sciences*, Tokyo, Japan, March 15-17, 2013.
- Editorial Advisory Board Member. Health Information and Libraries Journal, 2013-
- Guest Reviewer. Psycho-Oncology, 2011.
- HILJ Regional Associate Editor for North America. *Health Information and Libraries Journal*, Oxford, UK: Blackwell. August, 2006-December 2012.
- Editorial Advisory Board Member. Health Information and Libraries Journal, August, 2003-2006.
- English Announcer. International Conference on New Horizons of Library and Information Professions, Taipei, Taiwan, Republic of China, May 1991.
- Conference Staff for Agenda Activities. In the *National Assembly of Library and Information Professions*, Taipei, Taiwan, Republic of China, February 1989.
- Oral Translator. In the *International Conference on Resources of Chinese Studies*, Taipei, Taiwan, the Republic of China, December 1988.
- Conference Staff for Agenda Activities. In the *Thirty-Sixth Annual Conference of the Library Association of China*, Taipei, Taiwan, Republic of China, November 15, 1988.

#### National:

Peer Reviewer. American Journal of Health Promotion, 2021.

Editorial Review Board Member. Journal of Consumer Health on the Internet. 2021-.

Peer Reviewer. Journal of Consumer Health on the Internet. 2020.

Peer Reviewer. American Journal of Health Promotion, 2019.

Peer Reviewer. American Journal of Health Promotion, 2016.

Peer Reviewer. Health Promotion Practice, 2013 and 2015.

Guest Reviewer. First Monday, 2012.

Guest Reviewer. *Journal of the Medical Library Association*, Chicago, IL: Medical Library Association, 2009.

Guest Reviewer. *Journal of Education for Library and Information Science*, Chicago, IL: Association for Library and Information Science Education, 2008.

Judge. The Library Research Round Table (LRRT) "Jesse H. Shera Award for Distinguished Published Research" and "Jesse H. Shera Award for the Support of Dissertation Research" of the American Library Association, 2006-2007.

Candidate. Being invited to run for the Councilor-at-Large of the American Library Association, 2005.

Reviewer. *The Handbook of Information Security*, edited by Hossein Bidgoli. New York: John Wiley & Sons, Inc., 2004-2005.

Committee Member. The Publications Committee of the Association for Library and Information Science Education, 2003-2005.

Committee Member. Information Technology Pathfinder Award Committee, American Association of School Librarians (AASL)/Follett Software, 2002-2003.

Candidate. Being invited to run for the Councilor-at-Large of the American Library Association, 2001, 2002, and 2003.

Primary Investigator. A usability study of the official web site of the Consumer and Patient Health Information Section (CAPHIS) of the Medical Library Association (MLA), 2001-2002.

## **State and Regional:**

Committee Member. The Research Committee of the Southern Chapter of the Medical Library Association, 2015-2017.

- Instructor. Evidence-based Health Sciences Resources and Information Services: A Series of Eight Professional Development Workshops for the Woodruff Health Sciences Center Library, Emory University, October 8-December 3, 2013.
- Judge. The poster presentation research competition at the 2010 South Chapter of the Medical Library Association Annual Meeting and Exhibition, November 12-16, 2010.
- Committee Member. The Professional Development Committee of the Southern Chapter of the Medical Library Association, 2009-2012.
- Committee Member. The Research Committee of the Southern Chapter of the Medical Library Association, 2009-2012.
- Board Member. The South Carolina State Library Foundation Board, March 2009-September 2009.
- Committee Member. The Outreach to Health Professionals Committee of the National Network of Libraries of Medicine (NN/LM) Southeastern/Atlantic (SE/A) Region, May 1, 2006 April 30, 2011.
- Moderator. The South Carolina State Library-Library Services and Technology Act (LSTA) grant Focus Group Sessions: Planning Meetings, Fall 2006-Spring 2007.
- Committee Member. The Professional Development Committee for Southern Chapter of the Medical Library Association, 2005-2007.
- Committee Member. The Research Committee of the Southern Chapter of the Medical Library Association, October, 2003-2005.
- Chair. The Mentoring Task Force of the Northern California & Nevada Medical Library Group, September, 2002-January, 2003.
- Program Presenter. *The Northern California and Nevada Medical Library Group Meeting*, the University of California, Berkeley, Berkeley, CA, November 16, 2001.
- Reviewer. The committee to review the abstract submissions for the 2002 Southern California and Arizona Medical Library Group and Northern California and Nevada Medical Library Group Joint Meeting, Scottsdale, AZ, January 31-February 2, 2002.
- Project Evaluator. The Iowa CE Laptop Project. Project collaborative institutions: three Community School Districts in Iowa City, Cedar Rapids, and Monticello; Grant Wood Area Education Agency; NTS Corporation; and Microsoft Corporation, September 1999-September 2000.
- Committee Member. The Continuing Education Committee, New York Library Association, October, 1999-October 2000.

## **University of South Carolina:**

- Faculty Reviewer for Discover USC -- 3MT Competition Heat D Session, sponsored by the USC Office of the Vice President for Research, April 26, 2019.
- Faculty Reviewer for Discover USC -- 3MT Competition Heat D Session, sponsored by the USC Office of the Vice President for Research, April 20, 2018.
- Reviewer for Discover USC -- 3MT Competition Heat D Session, sponsored by the USC Office of the Vice President for Research, April 21, 2017.
- Member. Advisory Committee on Professional Development for Graduate Students of the USC Graduate School, Fall 2016-
- Ad Hoc Reviewer. The Support to Promote Advancement of Research and Creativity (SPARC) Graduate Research Grant Program sponsored by the USC Office of the Vice President for Research, Fall 2014.
- Ad Hoc Reviewer. The Support to Promote Advancement of Research and Creativity (SPARC) Graduate Research Grant Program sponsored by the USC Office of the Vice President for Research, Fall 2013.
- Committee Member. The Fellowships and Scholarships Committee of the USC Graduate Council, Fall 2009-Spring 2013.
- Committee Member. The USC Provost's Advisory Committee on Women's Issues (PACWI), Fall 2009-Spring 2011.
- Team Member. Life-long Learning Team for SACS Re-accreditation Visit in 2011, Spring 2007-Spring 2008.
- Committee Member. The Faculty Advisory Committee for Graduate Student Day 2006 of the University of South Carolina, April 5, 2006.
- Faculty Presenter. 2005 Graduate Teaching/Instructional Assistant Workshops of the University of South Carolina, August 10, 2005.
- Faculty Judge. Graduate Student Day 2005 of the University of South Carolina, April 6, 2005.
- Faculty Presenter. 2004 Graduate Teaching/Instructional Assistant Workshops of the University of South Carolina, August 11 2004.
- Faculty Judge. Graduate Student Day 2004 of the University of South Carolina, April 7, 2004.

Project Consultant. Preservation Training Initiative for Small Libraries and Museums in South Carolina. An Institute of Museums and Library Services National Leadership Grant (\$250,000) developed by the Thomas Cooper Library Preservation Services Department, McKissick Museum, and College of Library and Information Science at the University of South Carolina, 2003-2004.

# College of Mass Communications and Information Studies/ College of Information and Communication (CIC)s:

Committee member. The Faculty Advisory Committee, 2021-2022.

Member. The creation of a study-away program in Taipei, Taiwan for the CIC, 2019-2021.

Co-Chair. The College of Information and Committee Search Committee for Associate Dean for Diversity, Equity, and Inclusion, 2018.

Committee Member. The Dean Bierbauer Review Committee, Fall 2011-Spring 2012.

- Faculty Advisor. TheCure4Kids for Kids Global eHealth Challenge project, St. Jude Children's Research Hospital's International Outreach Program, Fall 2008-Spring 2011.

  Note: In collaboration with Dr. Daniela Friedman with the Arnold School of Public Health, University of South Carolina
- Committee Member. The Certificate of Graduate Study in Health Communication Program Committee (http://sc.edu/healthcomm/certificate/index.html), 2008-
- Member. Science and Health Communications Group (<a href="http://www.sc.edu/healthcomm/">http://www.sc.edu/healthcomm/</a>; a campuswide research initiative on health communication), Spring 2008-
- Member. The Task Force for the Development of an Interdisciplinary Certificate of Graduate Study in Health Communication (http://sc.edu/healthcomm/certificate/index.html), 2006-2008.
- Co-Chair. The Program Committee for the College of Mass Communications and Information Studies I-Comm Week 2007 at the University of South Carolina, April 16-19, 2007.
- Co-Chair. The Program Committee for the College of Mass Communications and Information Studies I-Comm Week III, 2006 at the University of South Carolina, April 3-8, 2006.
- Committee Member. The Committee for the Combined Searches for the Health/Science Communications and Risk Communications positions of the School of Journalism and Mass Communications, 2005.
- Co-Chair. The Program Committee for the College of Mass Communications and Information Studies I-Comm Week II at the University of South Carolina, April 4-9, 2005.

Committee Member. The College of Mass Communications and Information Studies Newsplex Development Committee, 2004-2005.

Committee Member. The College of Mass Communications and Information Studies Ad-hoc Convergence Committee, Summer 2004.

## School of Library and Information Science, University of South Carolina:

Chair. The iSchool Curriculum Committee, Fall 2020-Spring 2021.

Facilitator. The creation of internship programs for the Graduate Institute of Library and Information Science at the National Chung Hsing University (GILIS/NCHU), Taiwan, the Republic of China at the South Carolina State Library, 2019-2020.

Facilitator. The establishment of sister-school relationship for the SLIS with the GILIS/NCHU, Taiwan, the Republic of China, 2019-2020.

Committee Member. The SLIS Curriculum Committee, Fall 2019-Spring 2020.

Committee Member. The SLIS Personnel Committee, Fall 2019-Spring 2020.

Facilitator. The establishment of sister-school relationship for the SLIS with Graduate Institute of Library, Information and Archival Studies, National Chengchi University (GILIAS/NCCU), Taiwan, the Republic of China, 2018-2019.

Chair. The SLIS Personnel Committee, Fall 2017-Spring 2018.

Chair. The SLIS Tenure and Promotion Committee, Fall 2017-Spring 2018.

Chair. The SLIS Curriculum Committee, Fall 2016-Spring 2017.

Committee Member. The SLIS Information Technology and Resources Committee, Fall 2016-Spring 2017.

Chair. The SLIS Faculty Search Committee, Fall 2014-Spring 2015.

Committee Member. The SLIS Information Technology and Resources Committee, Fall 2014-Spring 2015.

Chair. The SLIS Curriculum Committee, Fall 2014-Spring 2015.

Committee Member. The SLIS Faculty Search Committee, Fall 2013-Spring 2014.

Co-Chair. The SLIS Curriculum Committee, Fall 2013-Spring 2014.

Committee Member. The SLIS SACS Ad Hoc Committee, Fall 2012-Fall 2013.

Co-Chair. The Development of the Program of Study (POS) for the "Information Services" Area of Interest for the SLIS National FastTrack Cohort program, Spring 2012.

Committee Member. The SLIS Faculty Search Committee, Spring 2012.

Chair. The SLIS Curriculum Committee, Fall 2009-Spring 2013.

Committee Member. The SLIS Faculty Search Committee, Fall 2009.

Committee Member. The SLIS Tenure and Promotion Committee, Fall 2009-

Member. The SLIS DE Task Force, Spring 2009-Spring 2012.

Committee Member. The SLIS Professional Service Committee, Fall 2009-Spring 2010.

The SLIS Academic Advisor. The Certificate of Graduate Study in Health Communication program (<a href="http://sc.edu/healthcomm/certificate/index.html">http://sc.edu/healthcomm/certificate/index.html</a>; an interdisciplinary certificate administered jointly by the Arnold School of Public Health and the College of Mass Communications and Information Studies), 2008-

Faculty Advisor and Team Leader. The Creation of the SLIS Davis 2.0 Virtual Center in Second Life Project, 2007-Spring, 2012.

Co-Chair. The Program Committee for the School of Library and Information Science I-Comm Week 2007 at the University of South Carolina, April 16-19, 2007.

Committee Member. The SLIS Student Services Committee, 2006-2007.

Co-Chair. The Program Committee for the School of Library and Information Science I-Comm Week III, 2006 at the University of South Carolina, April 3-8, 2006.

Faculty Supervisor. The SLIS Student Poster Session for the College of Mass Communications and Information Studies I-Comm Week II at the University of South Carolina, April 4-9, 2005.

Faculty Supervisor. The SLIS Student Poster Session for the College of Mass Communications and Information Studies I-Comm Week at the University of South Carolina, March 29 – April 3, 2004.

Faculty Advisor. The Library and Information Science Student Association (LISSA)—The student association and student chapter group of the ALA and Special Libraries Association (SLA) of the School of Library and Information Science at the University of South Carolina, Fall 2003–Spring 2013.

Project Leader. Partnership with Tutor.com and Library Systems & Services, LLC (LSSI) in order to integrate the LSSI system into the curriculum of the School of Library and Information Science at the University of South Carolina, August, 2003-December, 2006.

## San José State University:

Project Leader. Partnership with QandACafe (a live free reference service of cooperating libraries in 14 California counties) and Library Systems & Services (LSSI) in order to integrate the LSSI system into the curriculum of the School of Library and Information Science at the San José State University and create a practicum program in the QandACafe, September, 2002-August, 2003.

## **University of Buffalo:**

Team Member of the Education Information Resources Planning Team. Western New York IAIMS (Integrated Advanced Information Management Systems) Project, February-July, 1999.

## **University of Iowa:**

Faculty Supervisor. Student Poster Session for the School of Library and Information Science Open House Day at The University of Iowa, April 24, 1998.

Project Coordinator. Creation of the World-Wide Web Presentations for the Curriculum Resources Laboratory of the College of Education at The University of Iowa. Project Collaborators: Ms. Paula Brandt, Coordinator, the Curriculum Resources Laboratory of the College of Education at The University of Iowa and Mr. Brett Cloyd, Graduate Student, School of Library and Information Science at The University of Iowa, 1997.

## LANGUAGE PROFICIENCY

Native Language: Chinese Standard (Mandarin)

Proficient: English Understand: Japanese