



UAN Advising
Technology
Subcommittee
Updates and
Survey Preview



UAN Technology Subcommittee

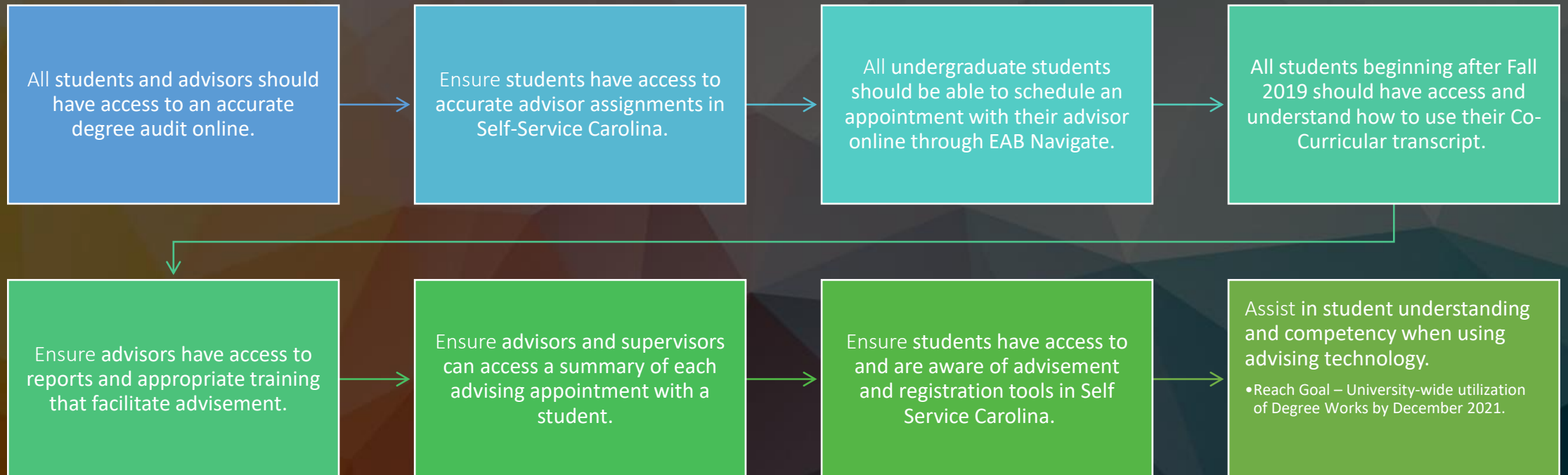
Committee members will lead and guide the following:

1. Implement, evaluate, and enhance current and new advising technologies including Self Service Carolina, DegreeWorks, EAB, and MyUofSC Experience.
2. Provide recommendations for advisor and student workflow.
3. Propose needed training(s) and/or advising resource materials for students and/or advisors.
4. Offer enhancement recommendations to vendor(s).
5. Reviews and utilizes data and/or assessment from students and advisors related to advising technology.
6. Provide a report on the state of advising technology to UAN and other stakeholders every semester.

Committee Members

- Paige McKeown (UAC) and Stephanie Richards (HRSM), Co-Chairs
- Lauren Sanborn (EDU)
- Emily Longshore (DMSB)
- Rachel Acosta (CIC)
- Lisa Pierce (CEC)
- Heidi Waltz (NURS)
- Valeria Bates (HRSM)
- Katy Caulder (CAS)
- Janis Leaphart (CAS)
- Rebecca Boyd (CAS)
- Michael Davis (CAS)
- Pinkney Epps (OSP)
- Ali Mathwig (SCHC)
- Kaylee Rogers (SW)
- Rachel Bradley (EA)
- Allison Harper (ASPH)
- Sandra Varney (Registrar)
- BJ Beckham (Registrar)
- Claire Robinson (UAC, Ex-Officio)
- Brian Dusel (UAC, Ex-Officio)

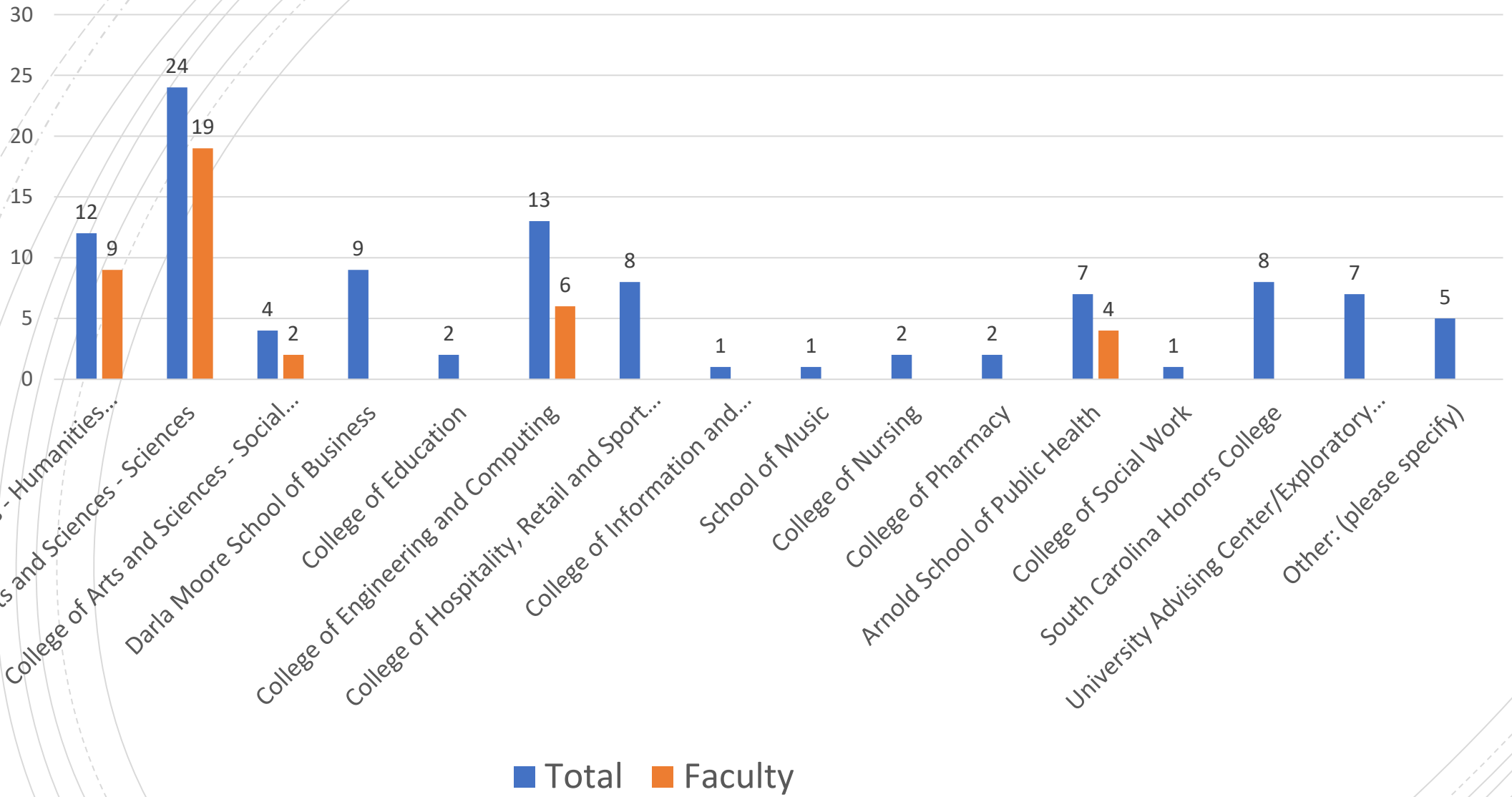
Strategic Plan Goal Statements



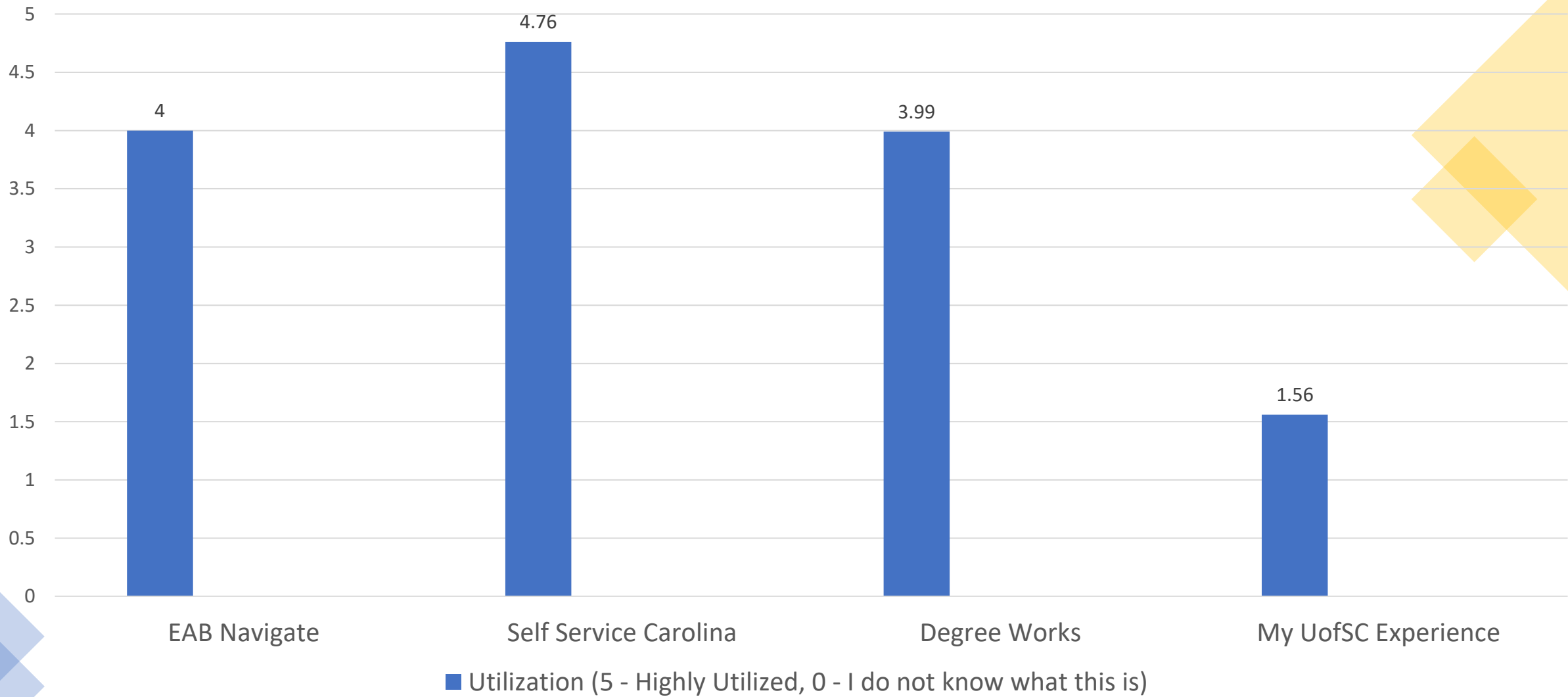
Quick Facts

- Survey ran from October 9th to December 15th, 2020
- 14% response rate – 106 full responses of 726 surveyed (UofSC Columbia Campus advisor listserv – may be some inactive people on this email list)
- 59 total questions covering the four primary technology platforms used by advisors
 - Self Service Carolina
 - EAB Navigate
 - Degree Works
 - My UofSC Experience

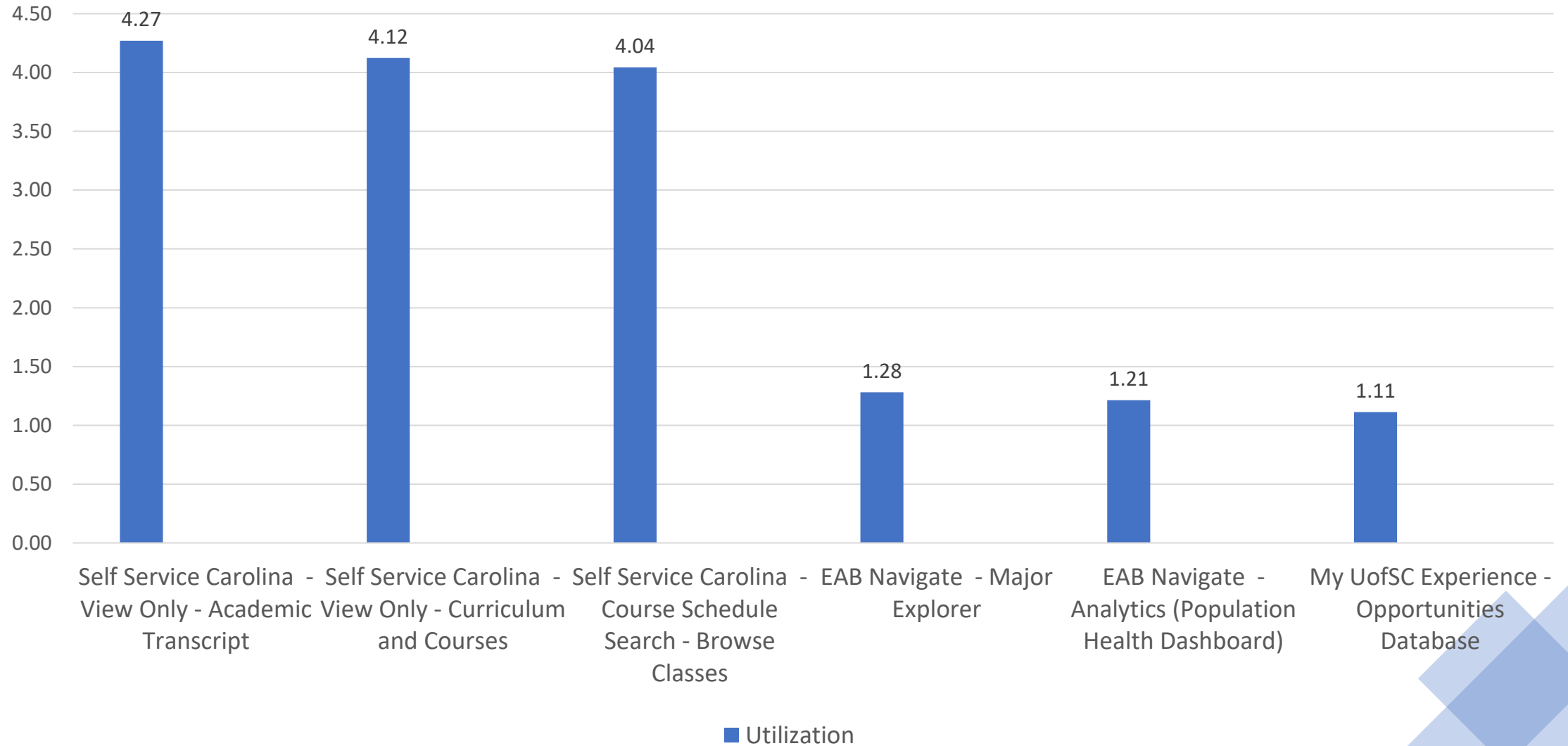
College and Faculty/Staff Breakdown of Survey Participants (as of 12/15/2020)



Overall Utilization by Platform



Top and Bottom 3 Utilized Technology Features



Themes from Open- Ended Responses

EAB Navigate

- Pros – availability, scheduling, sync with Outlook
- Cons – usability of "smaller" features - risk indicators, success markers, etc – need updating

DegreeWorks

- Pros – audit works well when programmed correctly, open ended notes feature is helpful, saving audits to PDFs
- Cons – flexible curriculum can make it challenging, double majors often an issue

Self Service Carolina

- Pros – reliable, stable, love "look up classes (student view)"
- Cons – too many clicks sometimes, some miss Banner 8 features

My UofSC Experience

- Pros – useful to have these types of BTC conversations with students, and conversations about employability
- Cons – most people are still navigating using this platform, sometimes experiences aren't uploaded