IT Executive Board
Minutes from August 6, 2019

unITe team members: Dave Rodriguez, Ronni Wilkinson, Gary Moore

1. Welcome and Introductions
   Doug Foster introduced Interim Provost Tayloe Harding, Faculty Senate IT Committee Chair Heather Heckman and Student Body President Luke Rankin

2. unITe Integrated Help Desk proposal
   • Goal of unITe: a collaborative effort of colleges and departments across the university system with a common purpose of enhancing the efficiency and effectiveness of the collective IT function at all campuses.
   • Members of the ITEB reviewed the Integrated Help Desk initiative charter and voted unanimously to approve. A pilot program will begin in the College of Social Work in the Fall.
   • The results of the pilot program will be presented to the ITEB upon completion.

3. Annual State of IT 2018-2019
   • Highlights of IT accomplishments from FY 17-18 and FY 18-19 were shared.

4. DoIT Enterprise Project Portfolio
   • A list of current IT projects was distributed. Projects that were recently completed include: PeopleSoft HCM HR/Payroll, Data Center Redesign, movement of faculty and staff email to the cloud and more. Large projects that are currently underway include a CRM for Advancement, upgrade to the network core and firewall, decommission of the mainframe computer, network access control and phase five of expanding the service delivery and support model.

5. Q & A – Future topics
   • ITEB members were asked to discuss ideas for future topics. Items mentioned included