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Introduction

To improve the management of, inspire the growth and development of, and evaluate the quality of fraternity and sorority chapters at the University of South Carolina, the following expectation and awards system has been implemented. This will allow the Office of Fraternity and Sorority Life to longitudinally evaluate chapter performance—both overall and in various categories—ensure chapters are meeting basic expectations, and provide chapters with feedback, particularly in areas of potential improvement.

As a result of this expectation program, chapters will be designated in one of the following categories: Exceeds Expectations with Distinction; Exceeds Expectations; Meets Expectations; Approaching Expectations; or Does Not Meet Expectations. Each organization’s evaluation and designation will be shared with chapter leadership, chapter advisors, and inter/national organizations. Additionally, designation information will be published on the UofSC Office of Fraternity and Sorority Life’s webpage to promote transparency within our fraternal community and to potential new members.

Some end of year awards will also be determined by this expectation program. The highest-scoring organizations from each council will be eligible for Fraternity/Sorority of the Year awards; additionally, awards recognizing exceptional work in different evaluation categories may also be distributed. Individual awards, like Outstanding Chapter President, Greek Man/Woman of the Year, etc. will still have a traditional nomination and review process.
ACE Program Outline

**Scoring:** The following areas will be evaluated and scored each year:

<table>
<thead>
<tr>
<th>Area</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Leadership Development &amp; Officer Training</td>
<td>28</td>
</tr>
<tr>
<td>2. Harm Reduction &amp; Compliance</td>
<td>26</td>
</tr>
<tr>
<td>3. Academic Excellence</td>
<td>18</td>
</tr>
<tr>
<td>4. Community Engagement</td>
<td>17</td>
</tr>
<tr>
<td>5. Accomplishments &amp; Challenges</td>
<td>8</td>
</tr>
<tr>
<td>6. Officer Contact Information</td>
<td>3</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>100</strong></td>
</tr>
</tbody>
</table>

Throughout the course of the year, several opportunities for bonus points may arise. The Office of Fraternity and Sorority Life will do their best to announce these opportunities and how to obtain these points in a timely fashion.

**Due Date:** All packets are expected to be submitted through the online form by 11:59 p.m. on Monday, Nov. 30, 2020.

**Late Policy:** There will be a 5-point deduction for each day that the packet is late. The deductions will continue to accrue until the packet is submitted.

**Designation Criteria:**

<table>
<thead>
<tr>
<th>Percentage Range</th>
<th>Designation</th>
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<tbody>
<tr>
<td>90% or higher of possible points</td>
<td>Exceeds Expectations with Distinction</td>
</tr>
<tr>
<td>80% - 89% of possible points</td>
<td>Exceeds Expectations</td>
</tr>
<tr>
<td>70% - 79% of possible points</td>
<td>Meets Expectations</td>
</tr>
<tr>
<td>60% - 69% of possible points</td>
<td>Approaching Expectations</td>
</tr>
<tr>
<td>Below 60% of possible points</td>
<td>Does Not Meet Expectations</td>
</tr>
</tbody>
</table>

**Awards:** Many end of year awards will also be determined by this expectation program. The highest-scoring fraternities and sororities will be in the running for the Chapter of the Year awards.

Additionally, “Excellence in …” awards in Leadership Development & Officer Training, Harm Reduction & Compliance, Community Engagement, and Academic Excellence will be determined based on submissions and scores.
Leadership Development & Officer Training
28 points

1. **OFSL Leadership Development & Officer Training**: The chapter met the minimum attendance expectations at 80% of the following OFSL leadership programs:
   - Sunday, Jan. 12: FSL Leadership Retreat
     - Expectation: Chapter President, or another Executive Officer
   - Sunday, Jan. 26: Greek Leadership Conference
     - Attendance expectations sent with event details
   - Friday, Mar. 20 & Friday, Nov. 20: Greek New Member Experience
     - Expectation: One newly initiated member each semester your chapter participates in recruitment/intake
   - Wednesday, Sept. 30: EmpowHER Conference (tentative date)
     - Attendance expectations sent with event details
   - Wednesday, Oct. 7: MoMENtum Conference (tentative date)
     - Attendance expectations sent with event details

   No submission is required from the chapter; OFSL will confirm this expectation. Partial points may be given. (8 pts.)

2. **Presidents Meetings**: Chapter presidents (or a designated appointee) regularly attends monthly Presidents Meetings.
   - Monday, Jan. 13
   - Monday, Feb. 10
   - Monday, Mar. 16
   - Monday, Apr. 13
   - Monday, Aug. 24
   - Monday, Sept. 14
   - Monday, Oct. 12
   - Monday, Nov. 9

   No submission is required from the chapter; OFSL will confirm this expectation. Partial points may be given. (4 pts.)

3. **Member Development Initiatives (General)**: What is it about your chapter experience (i.e. programming efforts, participation in leadership positions, mentorship programs, etc.) that develops your members? Explain what members are getting, how they are getting it, and why it is important. Areas of development can include: career readiness, communication, leadership, and interpersonal relationship skills; cultural competence; moral and ethical decision-making; personal wellness; etc.

   Please list any workshops, programs, and/or national curriculum that the chapter completed to further personal and leadership development of its members this year, and briefly explain their impact. If no programs were completed, please also indicate that.
Chapters will be required to submit this information in the ACE Program submission. Partial points may be given. (4 pts.)

4. **Member Development Initiatives (Community Priority: Mental Health):** What is your chapter doing to promote growth or education in this topic area for your members? What was the impact of this education? Mental health education can include the following topics: mindfulness, campus resources, stress management, supporting members with mental health concerns, signs of and responses to certain mental illnesses, and more. This topic was selected based on the needs of the community.

Chapters will be required to submit this information in the ACE Program submission. Partial points may be given. (4 pts.)

5. **Leadership Roundtables:** The chapter had one officer or member attend 60% of the following OFSL leadership programs:
   - Thursday, Jan. 30: Hosting a More Effective Chapter or Council Meeting
   - Tuesday, Feb. 18: Supporting a Struggling Brother or Sister
   - Tuesday, Feb. 25: Engagement Post-Graduation: Next Steps of Alumni Involvement
   - Tuesday, Mar. 30: Preparing for Finals
   - Tuesday, Apr. 7: Mindfulness 101
   - Tuesday, Sept. 8: How to Support Members Struggling Academically
   - Thursday, Oct. 1: More than Money - How to Engage Members in Active Philanthropy and Service
   - Thursday, Oct. 29: Financial Transparency
   - Tuesday, Nov. 3: Officer Transitions
   - Wednesday, Nov. 18: How to Find a Summer Job or Internship

No submission is required from the chapter; OFSL will confirm this expectation. Partial points may be given. (3 pts.)

6. **Officer Training & Goal Setting:** The chapter hosted a designated time for officer transitions, officer training, and/or executive board goal setting; the agenda or minutes from this meeting will be submitted. Explain how your training and goal setting helped your officers align their actions with those goals during the year.

Chapters will be required to submit this information in the ACE Program submission. Partial points may be given. (4 pts.)
7. **External Leadership Programming**: The chapter had one (1) or more representatives attend a local, regional, or national leadership event outside OFSL. Provide an explanation of the following:

- Name of event/conference
- Name(s) of member(s) who attended
- *For attendees*: What was the impact of this leadership event on you, chapter leaders, and the chapter?

Chapters will be required to submit this information in the ACE Program submission. Partial points may be given. (1 pts.)
Harm Reduction & Compliance
26 points

1. **Harm Reduction Chapter Education:** Chapters hosted/attended three harm reduction programs on at least two of the following topics: alcohol/substance abuse; interpersonal violence/bystander intervention; hazing; and mental health; and one on the harm reduction topic of their choice. Attendance expectations and additional information will be released separately.

   No submission is required from the chapter; OFSL will confirm this expectation. Partial points may be given. (6 pts.)

2. **Event Management Strategies:** What strategies are used by the chapter to reduce harm at chapter-sponsored events? This includes strategies related to transportation, venue choice, attendee management, liability, prevention of underage drinking, responsible consumption, and general health and wellness. At least two (2) strategies should be included in your submission.

   Chapters will be required to submit this information in the ACE Program submission. Partial points may be given. (4 pts.)

3. **Judicial Infractions:** The chapter was in compliance with the University of South Carolina and the Office of Fraternity and Sorority Life, has not been found responsible for any violations, and has not received any sanctions. This does not include academic standing and probation or recruitment infractions.

   No submission is required from the chapter; OFSL will confirm this expectation. Chapters will receive all or no points. (4 pts.)

4. **Harm Reduction Series:** The chapter had one officer or member attend 60% of the following OFSL harm reduction programs:
   - Tuesday, Jan. 21: Drinking Culture
   - Wednesday, Feb. 5: Sober Monitors
   - Tuesday, Feb. 11: Behavioral Intervention Team (BIT) Resources
   - Wednesday, Mar. 4: Spring Break/Safe Traveling Tips
   - Thursday, Apr. 9: How to Support a Survivor
   - Wednesday, Aug. 26: Female Mentorship (CPA)
   - Wednesday, Sept. 9: IFC New Member Education (IFC)
   - Tuesday, Sept. 15: Crisis Response for Your Chapters
   - Monday, Oct. 5: Visiting Chapters (MGC/NPHC)
   - Tuesday, Oct. 20: House Party Safety

   No submission is required from the chapter; OFSL will confirm this expectation. Partial points may be given. (3 pts.)
5. **Additional Accountability/Harm Reduction Initiatives:** List all additional programs or workshops the chapter completed to educate your members about accountability and harm reduction, or any accountability programs the chapter has in place. This could include programs specific to new members or a certain class, programs educating members on the chapter’s judicial process, or risk-related topics, like active-shooter training, self-defense, event safety, etc. If no programs were completed, please also indicate that.

Chapters will be required to submit this information in the ACE Program submission. Chapters will receive all or no points. (2 pt.)

6. **Confidentiality Form:** The chapter president submitted their signed confidentiality form by the deadline.

No submission is required from the chapter; OFSL will confirm this expectation. Chapters will receive all or no points. (1 pt.)

7. **Hazing Compliance Form:** The chapter submitted their signed hazing compliance form by the deadline each semester.

No submission is required from the chapter; OFSL will confirm this expectation. Partial points may be given. (2 pt.)

8. **NHPW Programming:** The chapter met the minimum attendance expectation at the National Hazing Prevention Week programming in the fall semester. *(Attendance expectations will be sent with event details.)*

No submission is required from the chapter; OFSL will confirm this expectation. Chapters will receive all or no points. (2 pt.)

9. **Sexual Assault Awareness Programming:** The chapter met the minimum attendance expectation at the sexual assault awareness programming in the spring semester. *(Attendance expectations will be sent with event details.)*

No submission is required from the chapter; OFSL will confirm this expectation. Chapters will receive all or no points. (2 pt.)
Academic Excellence
18 points

1. **Chapter Academic Plan:** Explain the chapter’s overall academic plan for the year, including but not limited to: non-university academic resources available to the chapter, academic workshops or programming completed by the chapter, and any incentive programs utilized to motivate the chapter. At least three (3) strategies should be included in your submission. Please note, this is asking how the chapter supports the overall academic success of the organization--and not just those individual members on academic probation.

Chapters will be required to submit this information in the ACE Program submission. Partial points may be given. (6 pts.)

2. **Individual Academic Support:** What support is given to individual members on academic probation, per the chapter’s definition? How do you hold them accountable to their plan?

Chapters will be required to submit this information in the ACE Program submission. Partial points may be given. (4 pts.)

3. **Relationship with University Partners:** What university academic resources (Student Success Center, Student Disability Resource Center (DRC), Career Center, Undergraduate Research, etc.) does the chapter utilize or encourage members to utilize? And how is this done? This could include educating members on registering with the DRC, encouraging members to seek support from tutors, a workshop from a campus partner, etc.

Chapters will be required to submit this information in the ACE Program submission. Partial points may be given. (2 pts.)

4. **GPA Achievement:** Chapters should always prioritize academics; therefore, chapters should achieve, at least, a 2.75 semester GPA. Each semester, chapters can also earn a bonus point for being above their council’s average GPA.

No submission is required from the chapter; OFSL will confirm this expectation. Partial points may be given. (4 pts.)

5. **Student Success Center (SSC) Partnership:** The Office of Fraternity and Sorority Life and the Student Success Center have a formalized partnership; chapters should have utilized an SSC workshop (on any topic of their choosing) at least once a year.

Chapters will be required to submit this information in the ACE Program submission. Chapters will receive all or no points. (2 pt.)
Community Engagement
17 points

1. **Service Event**: Service is defined as “hands-on service to an organization, cause, or community.” Provide documentation of the following with regards to a service event that the chapter hosted or planned within the community:
   - Organization supported
   - Activity or service provided
   - Number of members that participated
   - How did this service event impact the community (beyond just a literal explanation)?

   Chapters will be required to submit this information in the ACE Program submission. Partial points may be given. (4 pts.)

2. **Philanthropy Event**: Philanthropy is defined as “raising money [or in-kind donations] through an activity or fundraising that supports a charitable cause.” Provide documentation of the following with regards to the chapter’s largest philanthropic event or initiative:
   - Organization supported
   - Amount of money raised or monetary value of in-kind donations
   - What awareness or education did you provide to the UofSC community or attendees about this philanthropic organization and/or cause? (i.e. We are not asking about marketing initiatives, but education related to your cause.)

   Chapters will be required to submit this information in the ACE Program submission. Partial points may be given. (3 pts.)

3. **Chapter Partnerships & Collaboration**: List any partnerships the chapter has with the following groups: chapter(s) within your own council; chapter(s) outside your council; campus offices or departments; and alumni, parents, and/or advisors. This does NOT include social events or partnering with another organization for Homecoming, Trick or Treat with the Greeks, or Greek Week.

   Elaborate on one of the above partnerships and explain its impact on the chapter. For example, this could include collaboration on an educational program, a joint service event, or Parent’s Weekend event.

   Chapters will be required to submit this information in the ACE Program submission. Partial points may be given. (4 pts.)

4. **Service Expectations**: Chapters should complete an average of five (5) service hours per member, per semester.

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1 [http://housing.iastate.edu/life/leadership/philanthropy.html](http://housing.iastate.edu/life/leadership/philanthropy.html)
No submission is required from the chapter; OFSL will confirm this expectation based on the service hours tracked each semester. Partial points may be given. (2 pts.)

5. **GREEKServe**: The chapter had at least one member participate in a GREEKServe event at least once a semester.

   No submission is required from the chapter; OFSL will confirm this expectation. Chapters will receive all or no points. (2 pt.)

6. **Organization Renewal**: The chapter completed the organization renewal process by the deadline set by the Leadership and Service Center.

   No submission is required from the chapter; OFSL will confirm this expectation. Chapters will receive all or no points. (2 pt.)
Accomplishments & Challenges
8 points

1. **Accomplishments**: Share two of the chapter’s accomplishments from this last year and provide your strategic plan to continue this success in the future.

   Chapters will be required to submit this information in the ACE Program submission. Partial points may be given. (4 points)

2. **Challenges**: Share two of the chapter’s challenges from this last year and provide your strategic plan to overcome these challenges in the future.

   Chapters will be required to submit this information in the ACE Program submission. Partial points may be given. (4 points)
Officer Contact Information
3 points

Please list the name, official position title, email address, and cell phone number of the following chapter officers who will be serving in Spring 2021:

- Head Chapter Advisor
- President
- Treasurer
- Standards/Judicial Officer
- Risk Management Officer
- Recruitment/Intake Officer
- Community Service Officer
- Scholarship/Academic Officer
- PR/Communications Officer
- Housing Officer (if applicable)
- Officer Responsible for Managing Chapter Roster
- New Member Educator
- Council Delegate

Chapters will be required to submit this information in the ACE Program submission. Partial points may be given. (3 points)
ACE Program Evaluation

Below is a point breakdown for each section of the ACE Program. All submissions will be scored by OFSL staff members using this grading system. Results, opportunities for follow-up, and feedback on areas of improvement will be made available to appropriate chapter leadership.

<table>
<thead>
<tr>
<th>Chapter: ___________________________</th>
<th>Designation: _____________________________</th>
</tr>
</thead>
</table>

A. Leadership Development & Officer Training 28 points

a. OFSL Leadership Development & Officer Training (8 points) ________
   *Points are determined based on the percentage of events attended.*

b. Presidents Meetings (4 points) ________
   *Points are determined based on the percentage of events attended.*

c. Member Development Initiatives (General)
   i. Member Development Plan (2 points) ________
   ii. Educational Initiatives Listed (1 point) ________
   iii. Impact of Initiatives (1 point) ________

d. Member Development Initiatives (Priority)
   i. Educational Initiatives Listed (2 points) ________
   ii. Impact of Initiatives (2 points) ________

e. Leadership Roundtables (3 points) ________
   *Points are determined based on the percentage of events attended.*

f. Officer Training & Goal Setting (4 points) ________

g. External Leadership Programming (1 point) ________

B. Harm Reduction & Compliance 26 points

a. Harm Reduction Chapter Education (6 points) ________
   *Points are determined based on the percentage of events attended and submitted.*

b. Event Management Strategies
   i. One Strategy (2 points) ________
   ii. Additional Strategies (2 points) ________

c. Judicial Infractions (4 points) ________

d. Harm Reduction Series (3 points) ________
   *Points are determined based on the percentage of events attended.*

e. Additional Accountability/Harm Reduction Initiatives (2 points) ________

f. Confidentiality Form (1 point) ________

g. Hazing Compliance Form (2 points) ________

h. NHPW Programming (2 points) ________

i. Sexual Assault Awareness Programming (2 points) ________

C. Academic Excellence 18 points

a. Chapter Academic Plan
   i. One Strategy (2 points) ________
   ii. One Strategy (2 points) ________
   iii. One Strategy (2 points) ________

b. Individual Academic Support
   i. Support Provided (2 points) ________
   ii. Accountability Measures (2 points) ________

c. Relationship with University Partners (2 points) ________

d. GPA Achievement
   i. Spring 2020 Semester (2 points) ________
ii. Fall 2020 Semester (2 points)  
iii. Student Success Center (SSC) Partnership (2 points)  

D. Community Engagement 17 points  

a. Service Event  
   i. Event Details (1 point)  
   ii. Impact (3 points)  

b. Philanthropy Event  
   i. Event Details (1 point)  
   ii. Awareness/Education (2 points)  

c. Chapter Partnerships & Collaboration  
   i. Partnerships (2 points)  
   ii. Collaboration Impact (2 points)  

d. Service Expectations (2 points)  

e. GREEKServe (2 points)  

f. Organization Renewal (2 points)  

E. Accomplishments & Challenges 8 points  

a. Accomplishments  
   i. Accomplishment #1 (1 point)  
   ii. Accomplishment #2 (1 point)  
   iii. Strategic Plan (2 points)  

b. Challenges  
   i. Challenge #1 (1 point)  
   ii. Challenge #2 (1 point)  
   iii. Strategic Plan (2 points)  

F. Officer Contact Information 3 points  

a. Officer Contact Information (3 points)  

G. Overall 100 points  

a. Leadership Development & Officer Training (28 points)  

b. Harm Reduction & Compliance (26 points)  

c. Academic Excellence (18 points)  

d. Community Engagement (17 points)  

e. Accomplishments & Challenges (8 points)  

f. Officer Contact Information (3 points)  

g. Bonus (varies)  

h. Late Deductions (varies)  

Total:  

16