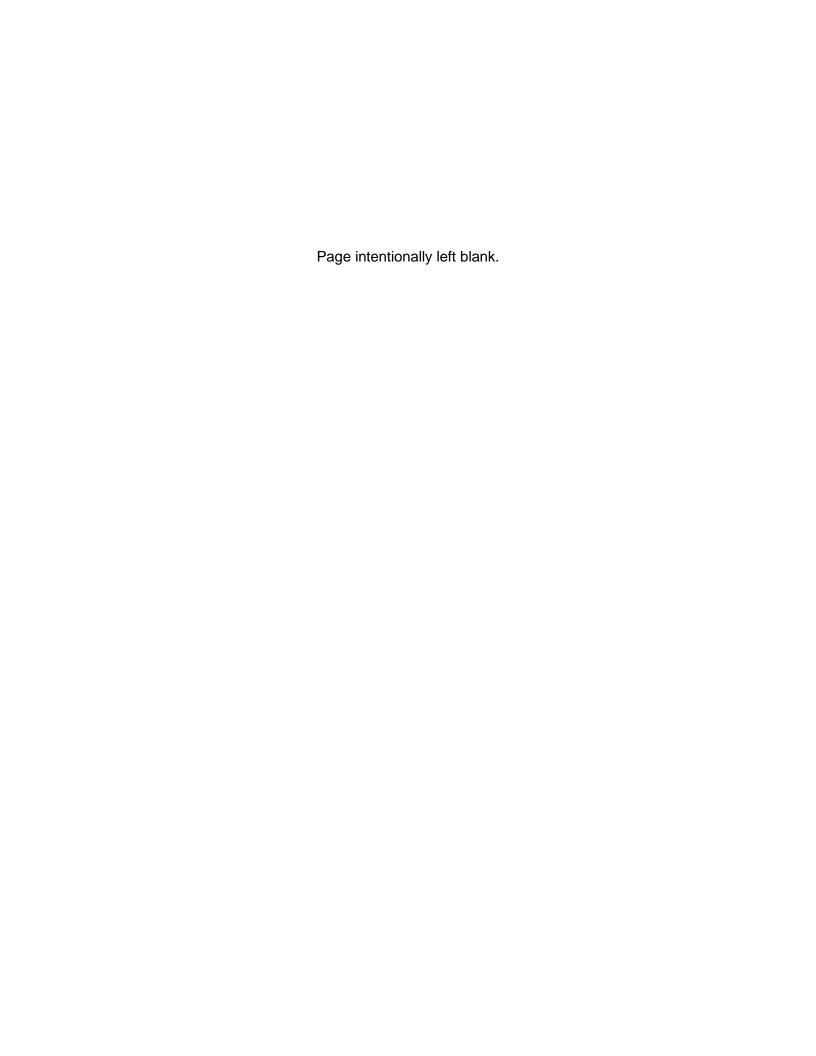


# EMERGENCY operations plan

THURSDAY, OCTOBER 18, 2018
VERSION 3.0



July 01, 2018

In order to preserve and protect the educational mission of the University of South Carolina, we must take emergency preparedness very seriously. During our day-to-day operations, our mission as a University staff is to provide our students with an environment that is conducive to their educational development and growth. We also must plan accordingly to protect the life, property, and safety of our community to ensure a quick recovery if unfortunate events disrupt our daily operations.

In accordance with federal and state guidelines and based on best practices from other institutions of higher education, this emergency operations plan is designed to help University employees respond appropriately when emergency conditions exist. Although these situations are unpredictable, this plan remains flexible to allow for an immediate response by our University employees, thereby minimizing danger to our campus.

By no means is this an end to our crisis planning, but instead is a foundation on which we can build and improve upon. The University of South Carolina is committed to supporting the safety and welfare of our students, faculty, staff, and visitors.

Each of us must also take personal responsibility to prepare for a crisis and follow the policies and procedures set forth by the Emergency Management Team. Every member of the Carolina Community should understand his or her role in emergency situations. Please review this manual, as well as the safety instructions on the Carolina Alert website, so you can support your colleagues and protect our students, faculty, staff, and visitors should an emergency arise.

Signature

Ed Walton Emergency Management Team, Chair Senior Vice President for Administration and Chief Operating Officer University of South Carolina

## **EXECUTIVE POLICY GROUP RECOMMENDATION**

The Emergency Management Team Executive Policy Group, consisting of the following members, reviewed this document and hereby formally recommends this plan to the President to serve as the Emergency Operations Plan for the University of South Carolina Columbia.

Ed Walton, (Chair)	Joan Gabel, Provost
Leslie Brunelli, Chief Financial Officer	Carolina Agardy, VP Human Resources
Doug Foster, VP Information Technology	Wes Hickman, VP Communications
Walter Parham, General Counsel	Derrick Huggins, VP Facilities
Chris Wuchenich, AVP DLES	Dennis Pruitt, VP Student Affairs
(month / year)	

<b>PROMULGATION</b>

I hereby accept and formally approve this document as the official Emergency Operations Plan
for the University of South Carolina Columbia. As such, this plan is henceforth University
practice and shall be observed by all University students, staff, faculty and all other affiliated
members of the Carolina community.
·

President Harris Pastides	
_	
Date	

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#### **ELECTRONIC DISTRIBUTION**

Two electronic copies of this document shall be published on the internet for members of the University community.

- A **public** version can be found on the Emergency Preparedness website at www.sc.edu/CarolinaAlert.
- > The **full** version is restricted to authorized personnel and will remain on a secure server due to the sensitivity of its contents.

#### PRINTED DISTRIBUTION

The master copy of this promulgated plan should be kept by the Division of Law Enforcement and Safety.

#### **TERM**

This plan, from date of promulgation, shall be in effect until scheduled expiration on July 31, 2019. This document should be comprehensively reviewed by all stakeholders, updated, and resubmitted for approval and promulgation upon: scheduled expiration, major revision, or a period not to exceed four (4) years from promulgation, whichever comes first.

#### ANNUAL REVIEW

This plan shall receive annual review by the Emergency Management Coordinator and/or his/her designee on or before July 31 of each year during the document's term. This includes, but is not limited to, updating statistics, verifying contact information, and revising maps to include newly constructed facilities. It is further recommended that all members of the Emergency Management Team (EMT) review this plan annually and submit revisions to the Emergency Management Coordinator by the annual review deadline.

#### MINOR UPDATES

This plan is subject to continuous change based on the results of actual events, exercises, annual review, and stakeholder input. Minor updates and changes may be made with majority approval of the Executive Policy Group (EPG). A record of changes should be attached and maintained.

#### MAJOR REVISIONS

Major content changes that significantly alter the intent of all or part of this plan prior to expiration are subject to stakeholder review, endorsement of the EPG, and should be resubmitted for promulgation.

# RECORD OF CHANGES

DATE:	PAGE:	CHANGES:
Feb 2013	12	Minor revisions throughout. Updated demographic information.
Oct 2013	All	Complete plan overhaul.
Jan 2014	45-191	Edits made to several Functional Annexes.
Feb 2014	203	Overhaul of hazard-specific appendices; Winter Storm Annex completed.
May 2016	2	Executive Policy Group Annex Updated
Jan. 2017	220	Bomb Threat Annex Updated
Sept 2017	12	Minor revisions throughout. Updated demographic information.
Oct 2017- Jan 2018	45-191	Functional Annexes Updated
June 2018		Sheltering Annex Added
Sept 2018		EOC active phone numbers updated
Oct 2018		Sandbag plan for flood prone locations updated

# RECORD OF ANNUAL REVIEW Signature of Emergency Management Coordinator: Date February 2019: February 2020: February 2021:

#### **SECTION 1 - ORGANIZATION**

#### Introduction

The University of South Carolina Emergency Operations Plan (EOP) is designed to provide responders with a framework and guidance to assist in the protection of life, safety, and property through effective use of University resources. It defines roles and establishes key responsibilities for departments and personnel to implement before, during, and immediately following an emergency.

The EOP is an "all-hazards" document. It is not designed to address the unique conditions that result from a hazard or event, but instead provides a framework within which emergency operations staff and other University personnel work together to develop and maintain hazard-specific appendices. It contains concepts, policies, and procedures that apply, regardless of the nature or origin of an emergency or disaster.

Because this plan is designed to be flexible, part or all of it may be activated as the situation necessitates. Although planning is based on a worst-case scenario, general procedures for the management of information, activities and operations, and roles and responsibilities can be applied as needed during any level of emergency.

#### PLAN ORGANIZATION

- 1. **Organization:** This section details the administrative portion of the plan such as promulgation, legal authorities, scope, as well as a campus profile.
- 2. **Preparedness:** Identifies which hazards threaten the University and how to conduct a vulnerability assessment of the potential impact of each.
- 3. **Response:** The response section is the foundation of the Emergency Operations Plan. It outlines an incident management structure consistent with the National Incident Management System (NIMS) and assigns roles and responsibilities that need to be addressed in an emergency.
- 4. **Functional Annexes:** This section includes the plans for each emergency support function described in Section 3.
- 5. **Hazard-Specific Appendices:** Each hazard has unique circumstances and situations that are relevant to that specific threat. To address these peculiarities, Section 5 contains several hazard-specific appendices.
- 6. **Attachments:** This section provides supplemental, supporting information for the Emergency Management Team (EMT) to use including: contact information, check lists, acronyms, maps, etc.

#### **S**COPE

This plan is designed to serve as the official Emergency Operations Plan (EOP) for the University of South Carolina, Columbia campus. As such, this plan directly applies to all persons associated with the University of South Carolina, Columbia campus, including its students, faculty, staff, employees, contractors, volunteers, and other support entities.

Even though the University of South Carolina system consists of eight regional campuses, this plan will not include details to respond to an emergency on those campuses. Each regional campus is responsible for creating, maintaining and implementing its own EOP.

This plan does not replace the procedures for safety, hazardous material response, or other emergency measures already established at the University. Instead, it supplements these existing procedures with a temporary crisis management structure, which provides for an immediate managerial focus on response operations and an early transition to recovery.

Each department is responsible for maintaining its own emergency operations plan that coincides with this University EOP. This plan can be used as reference but does not replace the departments' responsibility to develop and test their own emergency plans. Departments can use this manual as a model to help determine the responsibilities and general guidelines to establish in their detailed "quick action" emergency guides. Likewise, departments can use this guide as a reference in creating emergency-related checklists, departmental plans, standard operating procedures, general orders, and field plans.

#### CAMPUS PROFILE

#### Population (2016)

Student: 34,099 Other

Undergraduate: 25,556 Staff: 6,000+

Graduate: 8,543 Visitors: 100,000+ during events

Gender Residency

Male 47% In-state: 59% Female 53% Out-state: 41%

#### **Campus**

Venues Events

Williams Brice Football

Stadium: 82,000 Games: Fall Semester

Koger Center: 1,200 Performances: Daily Colonial Center: 18,000 Concerts: Monthly Coliseum: 12,800 Sports: Monthly

**International Programs** (# of students in 2016):

 Spain (20)
 Oman (76)
 Angola (13)
 Brazil (19)

 Italy (14)
 Bangladesh (55)
 Iraq (66)
 Iran (55)

India (143) Germany (23) S. Korea (86) United Kingdom (41)

France (27) Vietnam (13) Taiwan (42) UAE (19)

Australia (38) Nigeria (32) Saudi Arabia (76) Netherlands (17)

China (502) Turkey (29) Russia (11) Misc. (235)

**National Historic Places** 

Taylor House: #82003903 McMaster College: #97000777

1501 Senate St. 1106 Pickens St.

**National Historic District** 

Old Campus District, University of South Carolina District: #70000596

Pendleton, Sumter, Pickens, and Greene Streets.

University Neighborhood Historic District: #04001150

Gervais St., The Southern Railroad Cut, Greene St. and Pickens St.

#### **Specifications**

Location: Columbia, SC

Richland County

State Capital of South Carolina

Major Roads: I-26, I-77, I-20, I-95, US-1, US-277, US-21

**CSX** Railroad Railways:

(800) 232-0144

Norfolk Southern Railroad

(800) 453-2530

**Airports:** Columbia Metropolitan Airport

Columbia Owens Downtown Airport

Major Cities: Charlotte, 93 miles N

Charleston, 117 miles SE Atlanta, 215 miles SW



#### **Emergency Service Providers**

Police: **USC Police Department** 

1415 Henderson Street, Columbia

(803) 777-4215

Fire: Columbia Fire Department

1800 Laurel Street, Columbia

(803) 545-3700

EMS: Richland County Emergency Services Department

1410 Laurens Street, Columbia

(803) 576-3400

Health **USC Student Health Center** 

Care: 1409 Devine Street, Columbia

(803) 777-3175

Palmetto Heath Baptist Hospital

1330 Taylor Street Columbia

(803) 296-5010

Palmetto Health Richland Hospital 5 Medical Park Road, Columbia

(803) 434-7000

**Providence Hospital** 

USC Counseling & Human Development Center 2435 Forest Drive, Columbia Mental

1705 College Street, Columbia Health: (803) 256-5300

(803) 777-5223

#### **LEGAL AUTHORITIES**

The following legal authorities form the basis for the University's Emergency Management Program including all subsequent policies, plans, response, committees, etc.:

#### **Higher Education Opportunity Act**

U.S. Public Law 110-315, Higher Education Opportunity Act (HEOA), and Code of Federal Regulations (34 CFR) require colleges and universities to:

- "...Immediately notify the campus community upon confirmation of a significant emergency or dangerous situation involving an immediate threat to the health or safety of students or staff occurring on the campus...unless issuing a notification will compromise efforts to contain the emergency;
- Publicize emergency response and evacuation procedures on an annual basis in a manner designed to reach students and staff; and
- > Test emergency response and evacuation procedures on an annual basis.

In addition, each institution shall:

- "Make timely reports to the campus community on crimes considered to be a threat to other students and employees...that are reported to campus security or local law police agencies." This includes:
  - Murder and non-negligent manslaughter;
  - Negligent manslaughter;
  - Sex offenses (forcible and non-forcible);
  - Robbery;
  - Aggravated assault;
  - Burglary;
  - o Motor vehicle theft; and
  - o Arson.
- > Such reports shall be provided to students and employees in a manner that is timely and that will aid in the prevention of similar occurrences.

#### Chapter 117, SC Code, University of South Carolina

As a state institution of higher education, the University of South Carolina is governed by the South Carolina Code of Laws. Chapter 117 grants the authority to the University Of South Carolina Board of Trustees to:

"Make bylaws and all rules and regulations deemed expedient for the management of its affairs and its own operations not inconsistent with the Constitution and laws of this State or of the United States." S.C. Code Ann. 59-117-40(7)

#### **University of South Carolina Board of Trustees Bylaws**

Under the Board of Trustees Bylaws, the University President:

"Shall be the chief executive officer of the University System and shall exercise such executive powers as are necessary for its appropriate governance under the authority of the Board." (Article XI Section 2)

With the general authority granted by the Board, the University President is authorized to:

- "Recommend policies and procedures which will accomplish the Board's investment responsibilities and objectives and supervise the implementation of the policies and procedures approved by the Board." (Article XI Section 2)
- ➤ "Direct, coordinate and implement the planning, development, and appraisal of all activities of the University System and shall be directly responsible to the Board for its operation." (Article XI Section 2)
- "Administer University policies as promulgated by the Board, speak for the University as its chief executive officer, and coordinate all activities of each campus of the institution directly or through his designated representatives." (Article XI Section 2)

#### **University of South Carolina Policy**

University policy UNIV 3.00 states:

In the event of an emergency situation that affects or could potentially affect the safety and well-being of the University, the Chief of the Division of Law Enforcement and Safety, or designee, is designated as the Incident Commander, until one can be officially selected by the EPG. This person is authorized to take any necessary actions on behalf of the University's EMT needed to protect the life, property, and/or security of the University of South Carolina community, until the EMT is properly staffed with the appropriate members and could commence response operations.

#### Freedom of Information Act (FOIA) Compliance

The University will comply with all requests made under the FOIA. However, portions of the Emergency Notification Plan are <u>exempt</u> from inspection or copying of public records per S.C. Code Ann. 30-4-10.

- "Information relating to security plans and devices proposed, adopted, installed, or utilized by a public body, other than amounts expended for adoption, implementation, or installation of these plans and devices, is required to be closed to the public and is not considered to be made open to the public under the provisions of this act.
- See University Policy UNIV 2.00 for more information.

#### **SECTION 2: PREPAREDNESS**

#### HAZARD IDENTIFICATION

An essential part of emergency planning is to first identify the risks that pose a threat to the institution. This list contains some of the potential emergencies the University addresses in emergency planning and is not all inclusive.

#### **Natural Hazards:**

- Tropical Cyclone
  - Tropical Storm, Minor and Major Hurricanes
- Severe Weather
  - o Severe Thunderstorm, Tornado, Flood
- Climatological Extreme
  - o Extreme Heat, Winter Storm
- Health Emergency
  - o Pandemic Disease, Endemic
- Geological
  - o Earthquake
- Fire
  - o Wildfire

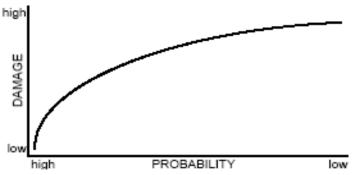
#### **Human-Caused Hazards:**

- Fire
  - Minor Structure Fire, Major Structure Fire, Wildfire
- Law Enforcement Action
  - Bomb Threat, Suspicious Package, Active Shooter
- Hazardous Material
  - o Chemical, Biological, Radiological, Environmental
- Technological
  - Utility Outage, Structural Failure
- Transportation Accident
  - o Motor Vehicle Accident, Train Derailment

# **HAZARD IDENTIFICATION RISK ANALYSIS (HIRA)**

The University of South Carolina is exposed to many hazards, many of which have the potential to disrupt the community, causing casualties, and damaging or destroying University, public, and/or private property.

The Hazard Identification Risk Analysis (HIRA) identifies possible hazards that may threaten the University, and rates



each threat based on the possibility of occurrence and the potential damage it could cause. This enables emergency planners to mitigate and better prepare for the hazards that pose the greatest threat to the University.

Risk Factor Rating Damage									
Scale		Probability (Liklihood of hazard occuence, without regard to hazard history)	Frequency (# of times a hazard has occurned on campus in the past 25 years)	Severity (The intensity & magnitude of the disaster)	Scale		Human Casualties	Property Damage	Business Interruption
Low	1	< 1% in the next 100 years	< 2	Minimal	Low	1	0	None / minimal	< 1 Day
Below Average	2	1 - 10% in the next year, OR At least one chance in the next 100 years	2-4	Moderate	Average	2	1-3	Minor, but habitable	1 Day - 1 Week
Average	3	10 -100% in the next year, OR At least one chance in the next 10 years	5-7	Significant	High	3	3-10	Major, but habitable	1-2 Weeks
Above Average	4	99.9% in the next year	8-12	Extreme	Extensive	4	10-50	Uninhabitable	2 Weeks - Month
High	5	99.9% to occur multiple times in the next year	12+	Catastrophic	Catastrophic	5	50+	Destroyed	Semester +

HAZARD ANALYSIS									
Hazard	Probability	Historical Frequency	Potential Severity	Risk Factor	Human Casualties	Property Damage	Business Continuity	Potential Damage	Total Vulnerability
		(P/F) *	S=RF			H+P+	-B=PD		RF/PD = V
HazMat - Plume	2	1	5	10.00	5	3	2	10.00	100%
Tornado	2	1	4	8.00	3	3	2	8.00	100%
Hurricane - Minor	2	1	3	6.00	1	3	2	6.00	100%
Endemic Disease	2	1	2	4.00	2	1	1	4.00	100%
Explosion	3	2	3	4.50	2	2	1	5.00	90%
Flooding	5	5	3	3.00	1	2	1	4.00	75%
Food Poisoning	3	1	1	3.00	2	1	1	4.00	75%
Active Shooter	2	1	4	8.00	4	3	4	11.00	73%
Civil Disturbance	2	1	2	4.00	1	3	2	6.00	67%
Pandemic Disease	3	2	3	4.50	3	1	3	7.00	64%
Winter Storm	4	5	4	3.20	1	2	2	5.00	64%
Severe Thunderstorm	5	5	3	3.00	2	2	1	5.00	60%
Mass Migration	2	2	3	3.00	1	1	3	5.00	60%
HazMat - Spill	5	5	2	2.00	1	1	2	4.00	50%
Train Derailment	1	1	4	4.00	3	3	2	8.00	50%
Hostage / Barricaded Subject	2	1	1	2.00	2	1	1	4.00	50%
Radiation Release	1	1	2	2.00	1	1	2	4.00	50%
Hurricane - Major	1	1	4	4.00	2	4	3	9.00	44%
Utility Outage	5	5	2	2.00	1	2	2	5.00	40%

Tropical Storm	3	3	2	2.00	1	2	2	5.00	40%
Building Collapse	1	1	3	3.00	3	3	2	8.00	38%
Fire - Major	4	5	3	2.40	2	3	2	7.00	34%
Excessive Heat	5	5	1	1.00	1	1	1	3.00	33%
Suspicious Package	5	5	1	1.00	1	1	1	3.00	33%
Wildfire	1	1	1	1.00	1	1	1	3.00	33%
Aircraft Accident	1	1	3	3.00	5	3	2	10.00	30%
Bomb Threat	4	5	1	0.80	1	1	1	3.00	27%
Earthquake	1	1	4	4.00	5	5	5	15.00	27%
Drought	5	5	1	1.00	1	2	1	4.00	25%
Fire - Minor	5	5	1	1.00	1	2	1	4.00	25%
Motor Vehicle Accident	5	5	1	1.00	2	1	1	4.00	25%

#### PLANNING ASSUMPTIONS

Emergency planning requires a set of commonly accepted, assumed conditions that provide a foundation for establishing protocols and procedures. This is commonly referred to as "worst case scenario" planning. As such, the following planning assumptions have been considered:

- 1. Significant loss of life and/or serious injuries may result without adequate response from local emergency medical agencies.
- 2. Critical utilities such as water, power, telephone, internet, cellular, microwave, and repeater systems may be interrupted for an indefinite period.
- 3. Regional and local resources may not be available due to their own destruction or exceeded capacity.
- 4. Roads may be blocked or impassible for extended periods of time due to extensive damage.
- 5. Buildings and structures may be severely damaged, destroyed, or otherwise uninhabitable.
- 6. Normal resource providers may not be able to deliver needed materials due to their own impacts or limited access.
- 7. Conditions may be too unsafe for people to enter or leave the University.
- 8. Communications with persons beyond campus or the region may be interrupted.
- 9. The University may need to operate independently for a period of days to weeks.
- 10. University employees may not be willing or able to return to work.
- 11. The University may be unable to meet obligations for resident student housing due to structural damage.
- 12. The University may be called upon to provide shelter to students, faculty, staff, and other non-university personnel.
- 13. The University may be unable to fulfill its obligations to student education or research for an extended period.
- 14. There will be an overwhelming demand for information from University officials.
- 15. There will be shortages of manpower, equipment, and supplies needed to respond to and recover from the incident.
- 16. Outside assistance through contractors and mutual aid may be required.
- 17. Outside assistance may be unavailable due to resources limitations, infrastructure damage, or areas becoming otherwise inaccessible.
- 18. Response costs and uninsured losses will exceed the University's budget and means to recuperate financially without outside aid (federal, state).
- 19. There will be significant attrition on the part of students, faculty and staff.
- 20. The recovery of the surrounding community would be integral to the University's own recovery, and vice versa.
- 21. Prioritization of response and recovery actions may result in the loss of certain University functions and traditions.

#### TRAINING AND EXERCISES

The University of South Carolina is dedicated to regularly testing the knowledge, skills and abilities of emergency personnel as well as the plans, policies, procedures, facilities, and equipment of the institution.

Training helps emergency personnel become familiar with their responsibilities and acquire the skills necessary to perform assigned tasks. Exercises provide a means to validate plans, checklists, and response procedures and to evaluate the skills of personnel.

Training, committee meetings, exercises, and other necessary activities should be conducted on a regular basis at the discretion of the Executive Policy Group.

#### **EVALUATION**

After each major exercise or activation of the EMT, a brief after action report should be written to evaluate the event against measurable goals. This document should include: purpose, date / time, whether the test was announced or unannounced, participants, description, successes, shortcomings, and corrective action recommendations. The evaluation is designed to assess the emergency plans and its capabilities.

The after action reports may be distributed to the participants for corrections and recommendations. A meeting to review the corrective action recommendation also may be scheduled to discuss the necessessity of altering any University policies and procedures.

#### **SECTION 3: RESPONSE**

## NATIONAL INCIDENT MANAGEMENT SYSTEM (NIMS)

In 2003, President George W. Bush issued Homeland Security Presidential Directive 5 (HSPD-5) requiring all federal, state, tribal, and local organizations to implement the National Incident Management System (NIMS) during any domestic incident management, and emergency prevention, preparedness, response, recovery, and mitigation programs or activities.

One component of NIMS is the Incident Command System (ICS). ICS is a standardized, on-scene, all-hazards incident management concept that is to be utilized for all domestic emergency incidents. This system allows first responders throughout the country to work seamlessly in a standardized organizational structure.

University of South Carolina emergency response personnel will utilize the Incident Command system when responding to emergencies on campus, based upon a pre-determined organizational chart.

#### ESTABLISHMENT OF COMMAND

Each emergency shall be led by an Incident Commander (IC), who is responsible for all aspects of the incident. Typically, the first responding officer/staff member on scene will assume the role of IC until a supervisor or more qualified person arrives.

Upon arrival, the IC should report the following information to the USC Division of Law Enforcement and Safety Emergency Operations Center:

- Identify the unit(s) on scene
- Confirm assumption of command
- Give a brief description of the incident and report conditions

In addition, the IC must:

- Evaluate the situation
- Establish any necessary incident facilities (incident command post, staging area, etc.)
- Develop an incident action plan (IAP)
- · Assign other incoming units
- Call for additional assistance, if necessary

#### TRANSFER OF COMMAND

When the responsibility of Incident Command is transferred from one person to another, (i.e. when a supervisor arrives on scene) a transfer of command briefing should take place and include:

- o An assessment of the general conditions and tactical problems
- o Where personnel and equipment have been assigned
- What resources are available for assignment
- Whether additional resources are needed

Whenever possible, the transfer of command should take place face to face, and if time permits, the person being relieved should provide a written summary of the circumstances. The change in command should be announced to all incident personnel and not merely assumed because of the arrival of a superior.

#### **INCIDENT COMMANDER**

The Incident Commander (IC) is selected based upon their qualifications and expertise, not necessarily rank, position or seniority. In the long term, the role of the IC may be assigned by the Executive Policy Group. Depending on the type and severity of the incident, the IC may vary. Some examples may include:

Law Enforcement and Safety, Chief	Hurricane / Tropical Storm
-	Severe Thunderstorm
	Tornado
	Flash Flood
	Earthquake
	Active Shooter
	Suspicious Package
	Utility Outage
	Transportation Accident
Columbia Fire Department, Chief	Fire
-	Hazardous Materials Release
	Building Collapse
Student Health Center, Director	Health Advisory

The IC is responsible for all activities associated with the incident, to include the final authority on all aspects of operations, planning, logistics, finance, safety, liaison, and public information until they delegate the authority and responsibilities to another person.

#### **UNIFIED COMMAND**

In the instance that the emergency requires the coordination and expertise from more than one department, a Unified Command may be used. In a Unified Command, leaders from the responsible agencies work together, and speak as one voice, to determine plans, objectives, resource allocations, and priorities.

#### COMMAND AND CONTROL

The Incident Command System (ICS) as outlined in this plan shall be used by all responders to maintain an effective span of control and workload for all supervisory personnel.

The ICS provides a series of supervisory levels that are available for implementation to create a command structure. The most frequent determining factor in establishing supervisory levels within the command structure is the need to maintain an effective span of control. A span of control between three and seven subordinates is desirable in most cases, with the optimum being five.

The IC also should consider activating additional supervisory levels within the command structure when activities become highly complex or are conducted over a large geographic area. If the incident spans multiple geographic regions, it will then expand to be under the authority of an Area Command.

To allow for deployment of resources without overextending span of control or compromising personnel safety due to incident size or complexity, the following assignments will be available to the IC:

**Strike Teams** – Used to group similar resources into teams working on a similar task (i.e. police officers staffing a perimeter).

**Task Forces** – Used to group different resources into teams working on a similar task (i.e. search and rescue team).

**Divisions** – When more than one unit is assigned to perform tactical functions in a specified geographic area, a division should be established to provide coordination and control of tactical operations (i.e. north division or southeast division).

**Groups** – When more than one unit is assigned to the same function incident-wide, a group should be established to provide coordination and control of tactical operations (i.e. damage assessment group or shelter group)

**Branches** – Branches are an optional control level that may be established to group tactical objectives together for coordination and to maintain span of control. The most common branches at emergency operations are fire suppression, law enforcement and Emergency Medical Services (EMS) branches.

#### **INCIDENT FACILITIES**

One of the initial responsibilities of an Incident Commander is to establish the incident facilities, to include:

#### **Incident Command Post (ICP)**

The ICP is the primary location to coordinate preparedness, response, and recovery efforts before, during, and after an incident. Additional site-specific command posts or functional offices also may be used to coordinate on-site response or functional units, but all report back to the ICP.

#### **Staging Area**

A staging area is a location where reserves of personnel, equipment, and other available resources will report and maintain a state of readiness while waiting for a specific assignment.

This location will be determined according to incident response needs, personnel safety, and staffing requirements.

#### Media Area

Personnel from the media typically respond quickly to any incident on campus. A designated media area should be established to allow media to report the incident, but not impede response operations.

Only the IC, their designee, and/or the Public Information Officer are authorized to release any information to the news media. All personnel should direct any media inquiries to the Public Information Officer or designated information center.

#### **EMERGENCY MANAGEMENT TEAM**

Emergency Management Team (EMT) personnel consist of the following groups:

Abbr.	Title Members		Role
EPG	Executive Policy Group	President, Vice Presidents, General Counsel	Make all decisions that could have a significant impact on University facilities, personnel, students or operations. Set overall goals to accomplish during the recovery efforts.
EMT	Emergency Management Team	Associate Vice Presidents, Directors	Create and implement plans that accomplish the objectives established in an emergency.
ALT	Alternates	Assistant Associate Directors	Relieve or replace members of the EMT in their absence.

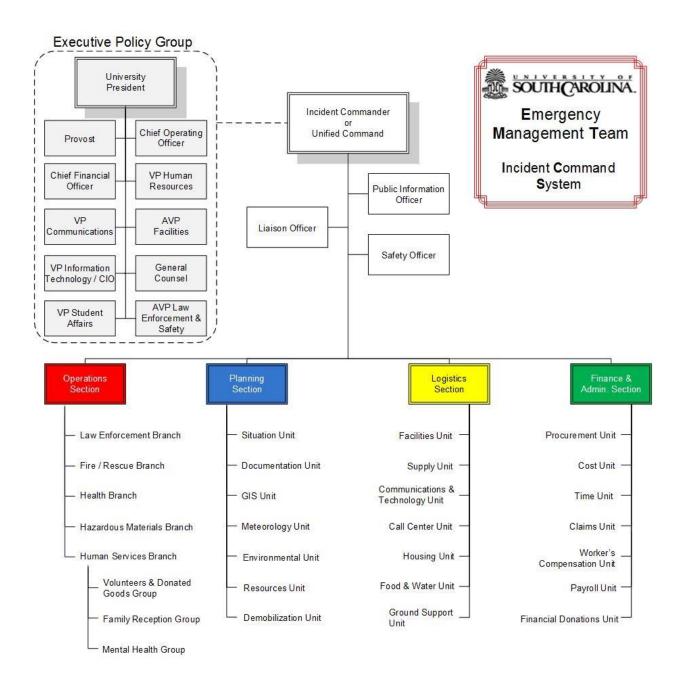
Once the order is given to activate, preparations should begin to make the Incident Command Post operational. The IC or designee will select which units/functions are necessary to be activated for the current situation. If the IC does not delegate that function to another person, they will be responsible for that task.

If a member of the EPG or EMT is unavailable, their alternate should be sent to serve as their representative. All personnel representing units on the EMT must have the competency and authority to make decisions on behalf of their department.

All members of the EPG and EMT should carry a cell phone with text capabilities that can be accessed always. If a member of the EMT or EPG is unavailable for an extended period (i.e. vacation) they should alert the Emergency Manager prior to their departure. In addition, they should identify who will be notified in the event of an emergency and how they should be contacted.

The ICP should have the ability to run on a 24-hour basis as needed. If necessary, the IC may request that alternate members relieve the EMT if the operations run for an extended period.

#### **ORGANIZATIONAL CHART**



# EMT FUNCTIONAL ROLES AND RESPONSIBILITIES

**Executive Policy Group** 

Unit	Lead USC Agency	Responsibilities
Executive Policy Group	President Provost Chief Financial Officer VP Student Affairs VP Human Resources VP Communications AVP Facilities VP Information Technology General Counsel Chief Operating Officer AVP Law Enforcement & Safety	<ul> <li>Designate an Incident Commander/Unified Command</li> <li>Provide overall direction and long-term planning for the University</li> <li>Make all decisions that could have a significant impact on University facilities, personnel, students or operations</li> <li>Establish goals and priorities to accomplish during the recovery efforts</li> </ul>

# **Command Staff**

Unit	Lead USC Agency	Lead USC Agency Responsibilities			
		Facilitate all strategic decisions that need to be made to manage the University and personnel during an emergency			
		Coordinate activity for all EMT staff			
Incident Commander /	Division of Law Enforcement	Keep EPG informed on the status of the response			
Unified Command	and Safety, until designation by Executive Policy Group	<ul> <li>Directly supervise: Public Information Officer, Safety Officer, Liaison Officer, Operations Section Chief, Planning Section Chief, Logistics Section Chief, Finance/Administration Section Chief</li> </ul>			
		Maintain responsibility for all subordinate functions until delegated to another person			
	News and Internal Communications  parents, etc.) and local/  • Develop and release inf	Communicate messages with all University audiences (students, staff, parents, etc.) and local/national media			
Public Information Officer		Develop and release information about the incident to the media			
		Conduct media briefings			
		Arrange for tours, interviews, or other briefings			
		Develop and recommend measures for assuring personnel safety during response			
Safety Officer	Environmental Health and Safety	Assess and/or anticipate hazardous and unsafe conditions			
	Salety	Exercise emergency authority to stop activity and prevent unsafe acts			
		Coordinate safety briefings for volunteers and emergency responders			
Liaison Officer	Division of Law Enforcement	Serve as the primary point of contact for all supporting agencies and mutual aid organizations			
	and Safety	<ul> <li>Assist in establishing and coordinating with Columbia and Richland County EOCs</li> </ul>			

**Operations Section** 

Unit	Lead USC Agency	Responsibilities	
Operations Section Chief	Division of Law Enforcement and Safety	<ul> <li>Oversee tactical operations and support services for affected persons</li> <li>Directly supervise: Law Enforcement Branch, Fire/Rescue Branch, Health Branch, Hazardous Materials Branch, Human Services Branch, Call, Volunteers &amp; Donated Goods Group, Family Reception Group, and Mental Health Group</li> </ul>	

**Operations Section – Emergency Services** 

Unit	Lead USC Agency	Responsibilities	
Law Enforcement Branch	Division of Law Enforcement and Safety	<ul> <li>Establish a safe campus environment through first response to an emergency</li> <li>Make initial assessment of emergency</li> <li>Investigate and preserve crime scenes</li> <li>Respond to calls for service</li> </ul>	
		<ul> <li>Establish a perimeter and provide security for areas unsafe to the public</li> <li>Aid in conducting evacuations</li> <li>Coordinate response for SWAT, Explosive Device Teams, or military response when requested</li> </ul>	
Fire/Rescue Branch	Environmental Health and Safety	<ul> <li>Assess and respond to current or potential fire hazards</li> <li>Coordinate search and rescue operations</li> </ul>	
Health Branch	Student Health Services: Student Health Center	<ul> <li>Coordinate medical care relief operations at the time of, or immediately following, an emergency</li> <li>Perform initial triage and treatment of victims and first responders</li> <li>Coordinate with Emergency Medical Services (EMS) and local hospitals</li> </ul>	

		<ul> <li>Responsible for isolating/quarantining victims if necessary</li> <li>Assurance of victim identification/mortuary services</li> </ul>		
Hazardous Materials Branch	Environmental Health and Safety	<ul> <li>Respond to or coordinate response to actual or potential releases of hazardous materials resulting from natural, human-caused, or technical emergencies</li> <li>Maintain records of Material Safety Data Sheets (MSDS) for all chemicals used on campus</li> <li>Coordinate response with Columbia Fire Department (CFD) Hazardous Material Teams</li> </ul>		

# **Operations Section – Human Services**

Unit	Lead USC Agency	Responsibilities		
		Oversee support services for affected persons and incident response		
Human Services Branch	Student Affairs	<ul> <li>Oversee support services for affected persons and incident response</li> <li>Directly supervise: Volunteer/Donated Goods Group, Family Reception Group, and Mental Health Group</li> <li>If safe, solicit and coordinate volunteers from USC and the surrounding community to aid in the response and recovery for USC and greater Columbia</li> <li>Track all volunteers' hours and tasks performed</li> <li>Assist in the response/recovery efforts for the community until volunteers are no longer needed</li> <li>Coordinate the delivery, storage, and distribution of donated materials</li> <li>Coordinate the reunification of the USC community with family members</li> <li>Track the health and safety status of affected individuals</li> <li>Release information to necessary parties within the appropriate guidelines</li> <li>Serve as the liaison between the victims' families and the University</li> <li>Provide mental health relief efforts at the time of, or immediately following, an emergency</li> </ul>		
		surrounding community to aid in the response and recovery for USC		
Volunteer/Donated Goods	Student Affairs:	Track all volunteers' hours and tasks performed		
Group	Alumni Association			
		Coordinate the delivery, storage, and distribution of donated materia		
	Student Affairs:			
Family Recention Crays		Track the health and safety status of affected individuals		
Family Reception Group	Parents Programs	<ul> <li>Assist in the response/recovery efforts for the community until volunteers are no longer needed</li> <li>Coordinate the delivery, storage, and distribution of donated materials</li> <li>Coordinate the reunification of the USC community with family members</li> <li>Track the health and safety status of affected individuals</li> <li>Release information to necessary parties within the appropriate guidelines</li> <li>Serve as the liaison between the victims' families and the University</li> </ul>		
		Serve as the liaison between the victims' families and the University		
Mental Health Group	Student Health Services: Counseling & Human	·		
	Development Center	Coordinate the reunification of the USC community with family members  Track the health and safety status of affected individuals Release information to necessary parties within the appropriate guidelines Serve as the liaison between the victims' families and the University  Provide mental health relief efforts at the time of, or immediately		

**Planning Section** 

Function Team	Lead USC Agency	Responsibilities		
	Environmental Health and	Oversee the creation of the Incident Action Plan		
DI 1 D 11 DI11		Maintain focus on the long-term direction of the response efforts		
Planning Section Chief	Safety	Directly supervise: Situation Unit, Documentation Unit, GIS Unit, Meteorology Unit, Environmental Unit, Resources Unit, Demobilization Unit		
		Document and provide a summary of the status of the emergency for the IC		
Situation Unit	Provost Office	<ul> <li>Prepare, post or disseminate resource and situation status</li> <li>Prepare future predictions of incident growth and intelligence</li> </ul>		
	Environmental Health and Safety	Document and track all activity and actions taken by the EMT		
		Maintain accurate and current incident files		
Documentation Unit		Review records for accuracy and completeness		
		Establish duplication service; respond to requests		
		<ul> <li>Oversee the creation of the Incident Action Plan</li> <li>Maintain focus on the long-term direction of the response efforts</li> <li>Directly supervise: Situation Unit, Documentation Unit, GIS Unit, Meteorology Unit, Environmental Unit, Resources Unit, Demobilization Unit</li> <li>Document and provide a summary of the status of the emergency for the IC</li> <li>Prepare, post or disseminate resource and situation status</li> <li>Prepare future predictions of incident growth and intelligence</li> <li>Document and track all activity and actions taken by the EMT</li> <li>Maintain accurate and current incident files</li> <li>Review records for accuracy and completeness</li> </ul>		
		Provide current maps of campus to responders		
GIS Unit	Department of Geography	· ·		
Meteorology Unit	Department of Geography	Obtain and provide current and predicted incident weather information		
Environmental Unit	Environmental Health and	<u> </u>		
	Safety	Determine the environmental restrictions within the incident area		

Resources Unit	Division of Law Enforcement and Safety	<ul> <li>Track and distribute resources borrowed or rented</li> <li>Respond to requests about limitations and capabilities of resources</li> <li>Prepare and restore equipment to be returned after emergency</li> </ul>
Demobilization Unit	Division of Law Enforcement and Safety	Prepare and plan to conclude operations and release resources to daily use after the emergency ends

**Logistics Section** 

Function Team	Lead USC Agency	Responsibilities		
Logistics Section Chief	Facilities	<ul> <li>Oversee support, resources, and all other services needed to meet the operational objectives of responders</li> <li>Directly supervise: Facilities Unit, Supply Unit, Communications/Technology Unit, Call Center Unit, Housing Unit, Food/Water Unit, Ground Support Unit</li> </ul>		
		<ul> <li>Conduct damage assessment to determine if areas/buildings are safe to occupy</li> <li>Restore all buildings to operational status</li> </ul>		
		Arrange for space and facility utilization for other units		
Facilities Unit	Facilities	Coordinate efforts to remove debris		
		<ul> <li>Assess and restore essential utilities such as electricity, water, gas, and sewage to campus</li> </ul>		
		Provide alternate arrangements during utility failure		
	Facilities	Order, receive, and store supplies and equipment		
Supply Unit		<ul> <li>Receive and respond to requests for personnel supplies and equipment</li> </ul>		
		Contact partners in mutual aid agreements		
		Service reusable equipment		
Communications & Technology	University Technology	<ul> <li>Assess and restore essential methods of communications such as telephone, internet, cable, and radio to campus</li> </ul>		
Unit	Services	Install, test, and repair emergency communications equipment		
		Distribute and coordinate communications equipment		
Call Center Unit	Student Affairs: University Housing	Serve as the initial point of contact for colleges, faculty, departments, students, etc. to request services from the EOC		

Housing Unit	Student Affairs: University Housing	Identify and manage existing buildings for suitable space for students, faculty, and employees expected to require shelter prior to and during an incident	
		Identify food, water, and ice needs and coordinate the delivery of these supplies to the emergency relief areas	
		Maintain an inventory of food and water	
Food & Water Unit	Business Services	<ul> <li>Obtain necessary equipment and staff to prepare and distribute food/water</li> </ul>	
		Provide food and water to responders and EOC members	
		Work with State Emergency Management and FEMA to obtain MREs	
		Maintain food service areas, ensuring that all appropriate health and safety measures are being followed	
		Coordinate vehicles for all transportation including volunteers, work crews, emergency response, etc.	
Ground Support Unit	Vehicle Management and Parking Services	an incident  Identify food, water, and ice needs and coordinate the delivery of these supplies to the emergency relief areas  Maintain an inventory of food and water  Obtain necessary equipment and staff to prepare and distribute food/water  Provide food and water to responders and EOC members  Work with State Emergency Management and FEMA to obtain MREs  Maintain food service areas, ensuring that all appropriate health and safety measures are being followed  Coordinate vehicles for all transportation including volunteers, work	
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# **Finance / Administration Section**

Function Team	Lead USC Agency	Responsibilities	
Finance/Administration Section Chief	Budget Office	<ul> <li>Monitor all costs associated with the incident</li> <li>Ensure that all expenses are being properly documented and recod</li> <li>Directly supervise: Procurement Unit, Cost Unit, Time Unit, Claims Unit, Workers Compensation Unit, Payroll Unit, Financial Donations Unit</li> </ul>	
Procurement Unit	Purchasing Office	<ul> <li>Approve all purchases</li> <li>Coordinate all financial matters with vendor contracts, leases, and fiscal agreements</li> <li>Enact mutual aid agreements</li> </ul>	
Cost Unit	Office of the Controller	<ul> <li>Track and maintain records for how much money is spent for reimbursement and budget purposes</li> <li>Develop an incident cost summary</li> <li>Perform cost-benefit analyses</li> <li>Make cost savings recommendations</li> </ul>	
Time Unit	Human Resources	<ul> <li>Track and record the amount of time and overtime employees work for payment and reimbursement</li> <li>Track and record amount of time equipment is used</li> <li>Relay time information to Cost and Claims Units</li> </ul>	
Claims Unit	Environmental Health and Safety	<ul> <li>Prepare and file insurance claims involving University property damages</li> <li>Manage FEMA reimbursements</li> </ul>	
Workers' Compensation Unit	Human Resources	Record and investigate workers' compensation claims	

		<ul> <li>Serve as a point of contact for University personnel to report any insurance claims</li> <li>Initiate investigation for all claims</li> <li>Document all claims incidents</li> </ul>
Payroll Unit	Department of Payroll	<ul> <li>Distribute payroll to employees</li> <li>Create a payment plan in case computer systems are unavailable</li> </ul>
Financial Donation Unit	University Development	<ul> <li>Solicit and coordinate the reception of financial donations</li> <li>Track all payments made by donors</li> <li>Send thank you and tax exemption forms to donors</li> </ul>

# **EMERGENCY SUPPORT FUNCTION ASSIGNMENTS**

As noted on the preceding pages, each Emergency Support Function (ESF) has been tasked to a department on campus. However, additional resources and support may be found on campus or with the city/state.

Unit Title	Lead USC Agency	Supporting USC Agencies	City / County Agency	State Agency
Public Information Officer	University Communications	Media Relations  College of Mass Communications and Information Studies		ESF-15 SC Emergency Management Division
Safety Officer	Environmental Health and Safety	Law Enforcement and Safety	Columbia Police Department Columbia Fire Department	ESF-13 SC Law Enforcement Division
Liaison Officer	Law Enforcement and Safety	University Communications	Columbia Police Department	ESF-15 SC Emergency Management Division
Operations Section Chief	Law Enforcement and Safety	Environmental Health and Safety	Columbia Police Department Columbia Fire Department	ESF-13 South Carolina Law Enforcement Division (SLED)
Law Enforcement Branch	Law Enforcement and Safety	-	Columbia Police Department Richland County Sheriff's Department SC Highway Patrol	ESF-13 South Carolina Law Enforcement Division (SLED)
Fire/Rescue Branch	Environmental Health and Safety		Columbia Fire Department	ESF-4 Department of Labor, Licensing, and Regulation, Division of Fire and Life Safety (Structural Fires)  Forestry Commission (Wildland Fires)  ESF-9 Department of

				Labor, Licensing, and Regulation, Division of Fire and Life Safety (Search and Rescue)
Health Branch	Student Health Services	College of Nursing School of Medicine Athletics Department First Responders Program	Palmetto Health	ESF-8 Department of Health and Environmental Control (DHEC)
Hazardous Materials Branch	Environmental Health and Safety	Facilities	Columbia Fire Department  SC Specialized Chemical, Ordnance, Biological, Radiological (COBRA) Team	ESF-10 Department of Health and Environmental Control (DHEC)
Human Services Branch	Student Affairs	Provost's Office		ESF-6 Department of Social Services
Volunteers & Donated Goods Unit	Student Affairs  Community Service Programs	Division of Student Affairs Student Government Alumni Association	American Red Cross of Central South Carolina	ESF-18 Budget and Control Board, General Services Division
Family Reception Unit	Student Affairs: Parents Programs		American Red Cross of Central South Carolina	ESF-6 Department of Social Services
Mental Health Group	Student Health Services Counseling and Human Development Center	Employee Assistance Program  College of Social Work  School of Psychology	Palmetto Health	ESF-8 Department of Health and Environmental Control (DHEC)
Planning Section Chief	Environmental Health and Safety	Division of Student Affairs		ESF-5 SC Emergency Management Division
Situation Unit	Provost's Office	Division of Human Resources		ESF-5 SC Emergency Management Division

Documentation Unit	TBA	Provost's Office		ESF-5 SC Emergency Management Division
GIS Unit	Geography	University Facilities University Technology Services	43 <sup>rd</sup> CST	SC Department of Natural Resources (DNR)
Meteorology Unit	Geography	Environmental Health and Safety	State Meteorologist 43 <sup>rd</sup> CST	SC Department of Natural Resources (DNR)
Environmental Unit	Environmental Health and Safety	Facility Services	Department of Natural Resources (DNR)	SC Department of Natural Resources (DNR)
Resources Unit	Law Enforcement and Safety	Environmental Health and Safety		ESF-7 Budget and Control Board, Division of Procurement Services, Materials Management Office
Logistics Section Chief	Facilities	Housing Facilities		ESF-3 Budget and Control Board
Facilities Unit	Facilities	Housing Facilities  Division of Student Affairs  Provost's Office  Athletics Department	South Carolina Electric and Gas (SCE&G)	ESF-3 Budget and Control Board, Division of Procurement Services, Materials Management Office State Engineer (Structure Soundness)  ESF 12 Office of Regulatory Staff
Supply Unit	Facilities	Purchasing Department  Business and Finance  Housing Facilities		ESF-24 SC Department of Commerce
Communications & Technology Unit	UTS / Communications	Law Enforcement Safety		ESF-2 Communications

Call Center Unit	Student Affairs: University Housing	Law Enforcement and Safety  Admissions Call Center  Visitor's Call Center		State Warning Point South Carolina Emergency Management Division
Housing Unit	Student Affairs: University Housing	Division of Student Affairs	American Red Cross of Central South Carolina	ESF-6 SC Department of Social Services
Food & Water Unit	Aramark	Food Services	American Red Cross of Central South Carolina	ESF-11 SC Department of Social Services
Ground Support	Vehicle Management & Parking Services	Facility Services	Central Midlands Regional Transit Authority (CMRTA)  SC School Boards Association	ESF-1 Department of Transportation (DOT)
Finance & Admin Section Chief	Budget Office	Provost's Office		ESF-7 SC Emergency Management Division
Procurement Unit	Purchasing Department	Facilities Business and Finance Bursar's Office		ESF-7 SC Emergency Management Division
Cost Unit	Office of the Controller	Business and Finance		ESF-7 SC Emergency Management Division
Time Unit	Human Resources	Business and Finance		ESF-7 SC Emergency Management Division
Claims Unit	Environmental Health and Safety	Human Resources  Benefits Office  Business and Finance		ESF-7 SC Emergency Management Division
Workers' Compensation Unit	Human Resources	Budget Office		ESF-7 SC Emergency Management Division

Payroll Unit	Department of Payroll	Business and Finance	ESF-7 SC Emergency Management Division
Financial Donation Unit	Office of University Advancement	University Foundations  University Development  Alumni Association  Gamecock Club	ESF-18 Budget and Control Board, General Services Division