New Student Orientation
Receiving Aid
and
Paying Your Fees

Presented by
The Bursar’s Office
and
The Office of Student Financial Aid and Scholarships
Bursar’s Office? What is that??

- Provides financial services support to students, parents, faculty, staff, deans, department heads and administration.
- Responsible for collecting tuition and fees
  - In person/in office – via cash/check
  - Via mail-in payments
  - Online – via Self-Service Carolina – “SSC”- my.sc.edu **THE BEST WAY**
- **Our Goal** – *to make paying for your education as simple as possible.*
How do I pay my bill?

- In-person – visit 1244 Blossom Street to pay with cash or check
- Financial Aid – scholarships, grants, loans – applied by Office of Financial Aid
- Mail in payments - **NOTE** – please be mindful of payment deadlines when mailing payments to insure it’s receipted in time
- Self Service Carolina – SSC – my.sc.edu
  - Electronic Check - **NOTE** – no charge for this transaction
  - Credit Card Payments - **NOTE** – 2.5% convenience fee
Welcome, Pamela S. Hayes, to Self Service Carolina

- **Personal Information**: Update addresses and contact information; Review name or social security number change information; Customize your directory profile.
- **Student**: Check Admission Status, Complete Enrollment Steps, Complete Residency Certification, and View Academic Records.
- **Account Information**: View your account summaries, statement/payment history and tax information.
- **Faculty Services**: Enter Grades and Registration Overrides, View Class Lists and Student Information.

**Release**: 8.8.3 MC:20.0.4
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<tr>
<th>Print Bill for Term</th>
<th>Account Detail by Term</th>
<th>Account Summary by Period</th>
<th>Tax Documents by Year - 1098T Tuition Statement</th>
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<td>View and Print your bill</td>
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<tr>
<th>View Holds</th>
<th>Carolina Cash Deposits</th>
<th>Meal Plans</th>
<th>Optional Fees</th>
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<td>Deposit funds for convenient use in dining, bookstore, parking, vending and Off Campus Merchants.</td>
<td>View/Change your meal plan</td>
<td>Optional Insurance and Alumni Fund</td>
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<th>Refund History</th>
<th>FAQ</th>
<th>Sign up for Direct Deposit</th>
<th>Payment Gateway</th>
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<tr>
<td>View Refund History</td>
<td></td>
<td>Please click here, and then Click on eRefunds</td>
<td>Click here to Pay your Bill, Setup a Payment Plan, Authorize Users and Direct Deposits</td>
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</tbody>
</table>
To sign up for direct deposit of your refunds, complete your setup in the Refund Account Setup page.

### Student Account

<table>
<thead>
<tr>
<th>ID: xxxxx2426</th>
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<tbody>
<tr>
<td>Balance</td>
</tr>
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</table>

### Statements

- Your latest eBill Statement
  
  (1/2/18) Statement: $18.00
Payment Plans to the Rescue!

- 25% down payment + $75 administration fee
- 3 additional installments due the 10th of each month
- $100 late fee - **DEADLINE**
- Set up EACH semester
Payment Plans

You are not yet enrolled in a payment plan for the current term. To enroll in a payment plan, select Enroll Now.

Payment Plan Enrollment

Select

Schedule

Agreement
Why Direct Deposit?

eRefunds

eRefunds puts money in your account... FAST!
No more trips to the bank or waiting for a paper check. Direct Deposit is the secure and convenient way to get your refund.

***Refunds may take up to 3 business days before it will be deposited into your account.***

Current Refund Method

A Direct Deposit account for refunds has not been set up.

Refund History for Pamela S. Hayes

You have no past refunds.
I have a 529 Plan!  
What should I do??!!

Contact your Plan Administrator to:
- Discuss how funds are issued – all plans are different
- Discuss payment deadline, timeline, requirements, etc.
- Ensure checks are mailed directly to Bursar’s Office

Also consider:
- Contact our office if payment will not be mailed by the deadline
- Overnight/Express mail your payment
- Check student account via SSC to see if/when the 529 payment has applied
Why be an Authorized User?
- Receive email communication about account status
- View account activity, receipts, and other information
- View and print 1098-t tax documents
- Set up the Payment Plan, make payments, review payment history

How to become an Authorized User...
- The student is required to authorize you as user via SSC

NOTE: Bursar’s Office staff can only discuss the student account with the student and/or the Authorized User
Authorized Users

From this page, you can give others (parents, employers, etc.) the ability to access your account information. In compliance with the Family Educational Rights and Privacy Act of 1974 (FERPA), your student financial records may not be shared with a third party without your written consent. Adding an authorized user is your written consent that an individual may view your account information and make payments on your behalf. Please note that authorized users DO NOT have access to your stored payment methods, academic records, or other personal information.

Add Authorized User
Fall 2019 Tuition and Fee Bill

How will I get my fall 2019 bill?

• Bills are not mailed – they are available though Self Service Carolina (SSC)
• Available via SSC mid-July

Other considerations:

• Charges must be present to pay the bill
• Bills can change depending on choices the student makes with adding courses, meal plans, housing, and other optional fees
• Bills should be reviewed often and carefully for charges, expected payments/exemptions, financial aid awards, etc.
• A new bill is created for each semester, once registration has occurred
• Questions about bills should be directed to the Bursar’s Office
Fall 2019 Fee Payment Deadline

AUGUST 14, 2019
5:00 PM

Failure to pay by this deadline can result in class cancellation!
Mail-in Fee Payment Deadline

AUGUST 7, 2019
5:00 PM

** Mailed payments are manually processed. In order to meet the Aug. 14 deadline - we need your payment EARLY!!**
CHECK YOUR STUDENT EMAIL ACCOUNT OFTEN!!

- This is how the Bursar’s Office communicates most often with you
- Receive important notices about your account, payments due, Payment Plan notices, and other important information
- Connect your USC email account to your phone/other smart device so you receive important alerts and notices about your account
- Your email account – your responsibility!

- Oh – and, CHECK YOUR STUDENT EMAIL ACCOUNT OFTEN!!
Contact Us

Website:  www.sc.edu/bursar

Phone:  803-777-4233

Fax:  803-777-7953

ADDRESS:  1244 Blossom Street
Columbia, SC 29208
thank you
Receiving Aid
Office of Student Financial Aid and Scholarships
Topics

• Self Service Carolina
• Additional Assistance
Welcome, to Self Service Carolina

- **Personal Information**
  - Update addresses and contact information;
  - Review name or social security number change information;
  - Customize your directory profile.

- **Student**
  - Check Admission Status,
    Complete Enrollment Steps,
    Complete Residency Certification,
    and View Academic Records

- **Account Information**
  - View your account summaries,
    statement/payment history
    and tax information

- **Financial Aid**
  - View financial aid status
    and eligibility; view outstanding requirements;
    accept award offers;
    access other helpful financial aid websites
<table>
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<tr>
<th>Financial Aid Status</th>
<th>Eligibility</th>
<th>Award</th>
<th>General Financial Aid</th>
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<td>View overall status, holds, academic progress, financial aid awards, and messages.</td>
<td>View documentation requirements, financial aid holds, and Satisfactory Academic Progress status.</td>
<td>View overall financial aid status, financial aid awards, award history, and loan application history.</td>
<td>Apply for a FSA ID, access FAFSA on the Web, VIP, StudentLoans.gov, and other helpful financial aid websites.</td>
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**Federal Shopping Sheet**
View your Financial Aid information in the Federally-defined Financial Aid Shopping Sheet format.

**Contact Financial Aid Office**
Access Financial Aid Office contact information and websites.

**Summer Financial Aid Application**
Submit, Review, and Revise your Application for Summer Financial Aid.
Topics

• Self Service Carolina
• Additional Assistance
Q. Where can I find more information about financial aid, scholarships, state programs, loans, etc.?
A. The Office of Student Financial Aid and Scholarships website, https://sc.edu/financialaid will answer most questions: the information provided is generally very helpful.
Q. My financial situation has changed since I completed the FAFSA; is there anything that I can do?
A.
Contact the Office of Student Financial Aid and Scholarships to speak with a counselor about “Special Circumstances” or a “Professional Judgment Review”.
Q.
The financial aid that I have been awarded does not meet my need; what can I do?
A. Contact the Office of Student Financial Aid and Scholarships to speak with a counselor or visit sc.edu/financialaid to learn of other potential opportunities.
Connect With Us

Web: https://sc.edu/financialaid
Email: uscfaid@sc.edu
Phone: 803-777-8134
Location: 1244 Blossom Street, 2nd floor
Facebook: @USCFinaid
Twitter: @USCFAID
Thank You!