

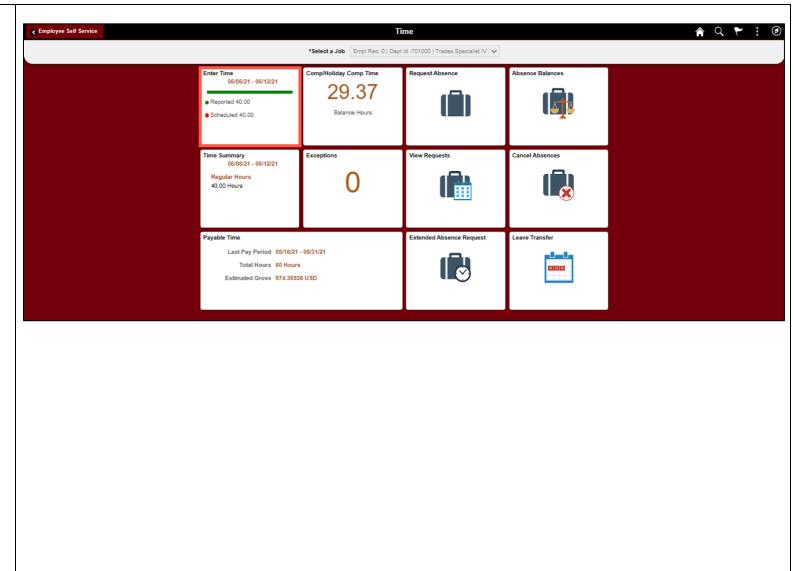
How to enter on call/call back on a punch timesheet:

This job aid outlines how an employee will enter on call/call back on a punch timesheet.

Navigation: Employee Self Service > Time and Absence > Enter Time **Screenshots Processing Steps** Step 1: On the Employee Self SOUTH CAROLINA ▼ Employee Self Service Service landing page, click the **Time** Time and Absence Payroll Personal Details Talent Profile and Absence tile. Last Pay Date 04/30/2021 **USC Profile** Benefit Details



Step 2: Click the **Enter Time** tile, to enter time on a timesheet.



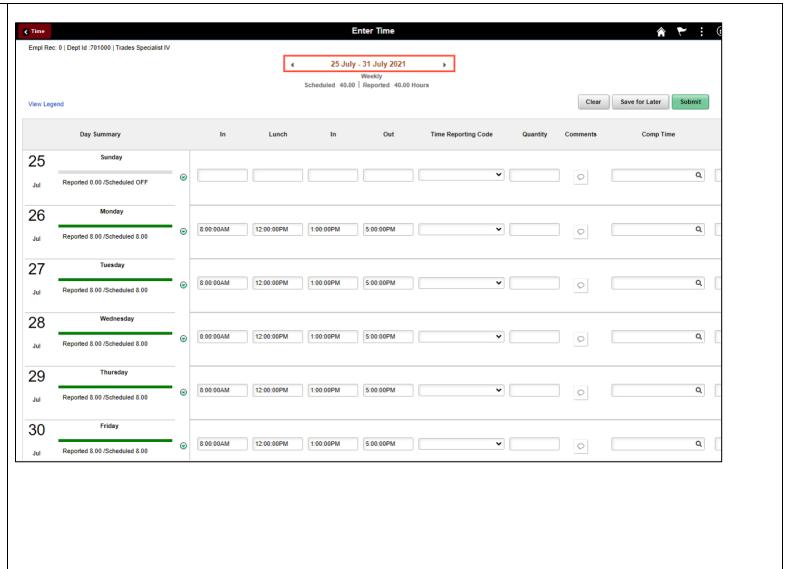


A **Punch Timesheet** is used to create shifts that define specific work times. Punch shifts are defined by an In punch and the first subsequent instance of an Out punch. There can be other punches, such as lunch, between the In and Out punches.

Due to regulatory guidelines employees that are eligible for call back, on call, and/or shift differential will utilize Time and Labor punch timesheets to track time worked.

Notice an employee's weekly work schedule is automatically populated.

Step 3: Be sure to select the correct timesheet for the work week. Use the **Arrows** to navigate to the appropriate timesheet.





To add hours worked for multiple work orders, begin by adjusting the existing line for a specific day. For this example, an employee is working three work orders on Monday.

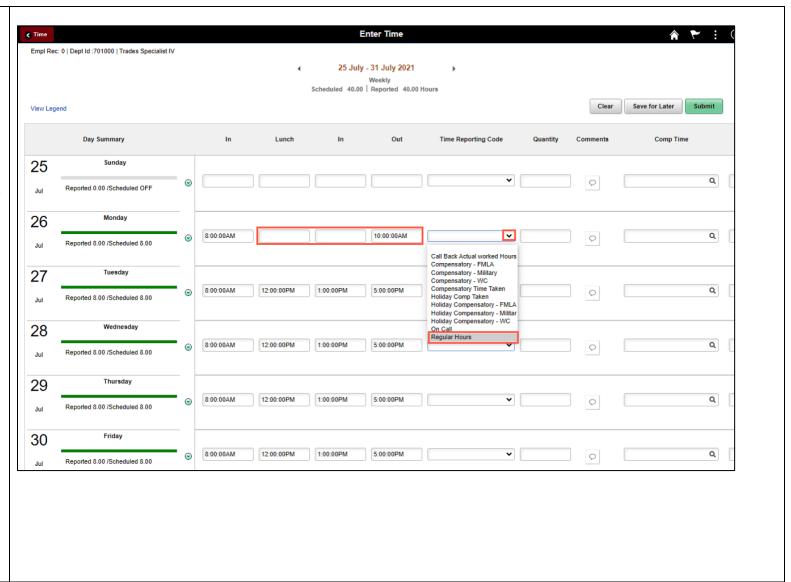
Step 4/Work Order Line #1: For the first work order, the employee worked from 8am to 10am. To enter this on the punch timesheet, keep the IN time at 8:00am, clear the LUNCH/IN fields and enter 10:00am in the OUT Time Entry field.

Now select the appropriate **Time Reporting Code** (TRC).

You can only have one TRC per line.

Step 5: Click the **Time Reporting Code** drop-down arrow.

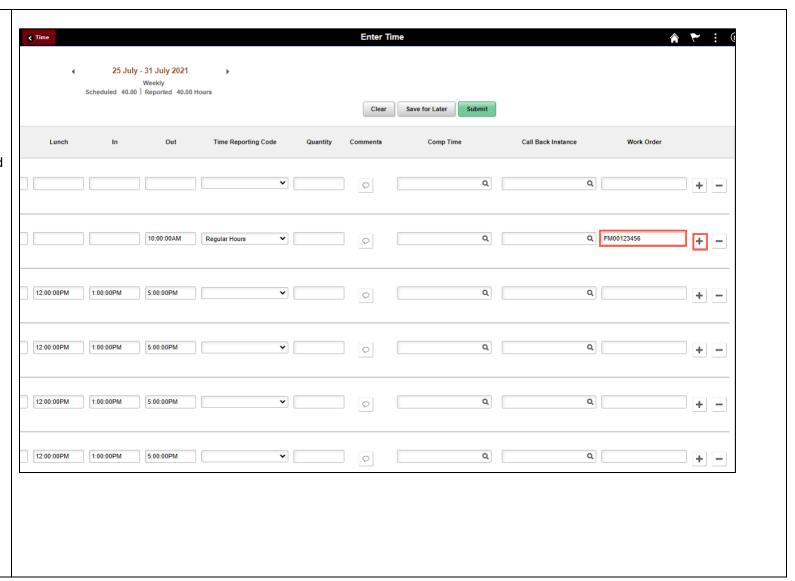
Step 6: Select REGHR – Regular Hours.





Step 7: Scroll over to the right, click in the **Work Order** field and enter the order number that corresponds with the hours worked for the first line.

Step 8: Click the **+ (plus)** button to add an additional line for the second work order you worked that same day.





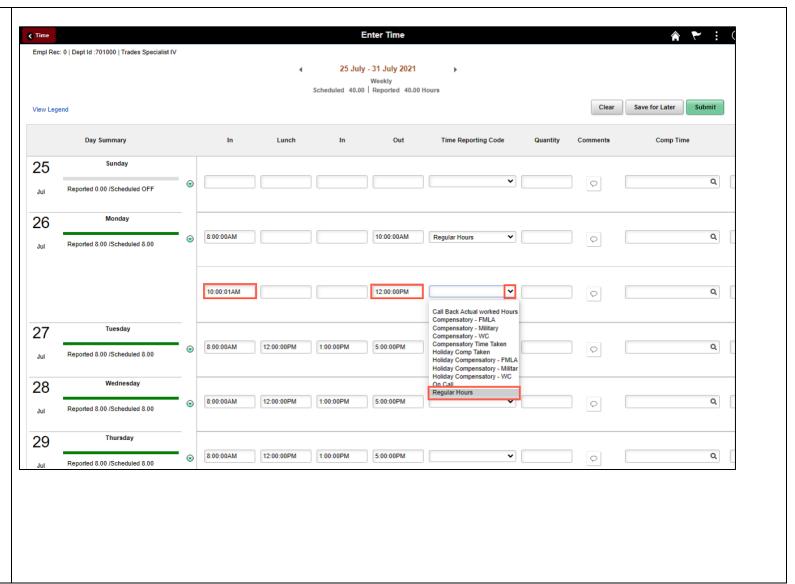
Step 9/Work Order Line #2: For the second work order, the employee started work at 10:00:01am and ended at their scheduled lunch time of 12:00pm. To enter this on the punch timesheet, enter 10:00:01am in the IN Time Entry field and enter 12:00pm in the OUT Time Entry field.

Now select the appropriate **Time Reporting Code** (TRC).

You can only have one TRC per line.

Step 10: Click the **Time Reporting Code** drop-down arrow.

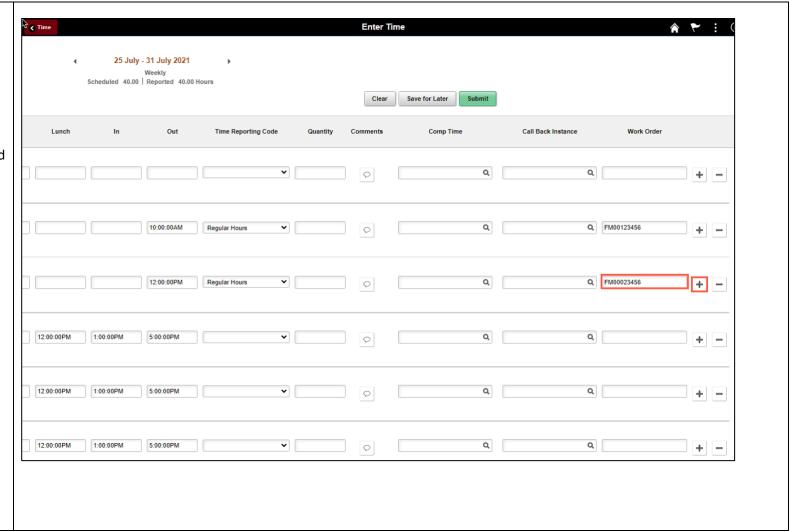
Step 11: Select **REGHR – Regular Hours.**





Step 12: Scroll over to the right, click in the **Work Order** field and enter the order number that corresponds with the hours worked for the first line.

Step 13: Click the **+ (plus)** button to add an additional line for the second work order you worked that same day.





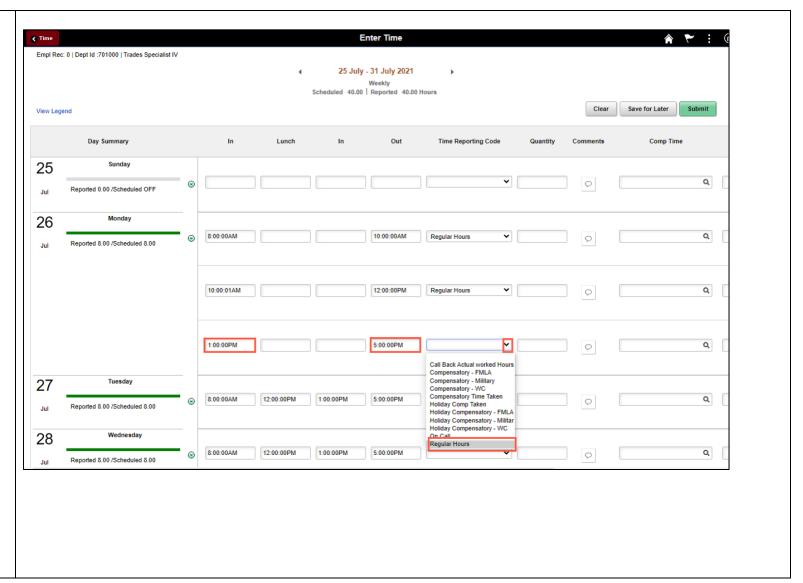
Step 14/Work Order Line #3: For the third work order, the employee came back from lunch 1:00pm and ended their workday at 5:00pm. To enter this on the punch timesheet, enter 1:00pm in the IN Time Entry field and enter 5:00pm in the OUT Time Entry field.

Now select the appropriate **Time Reporting Code** (TRC).

You can only have one TRC per line.

Step 15: Click the **Time Reporting Code** drop-down arrow.

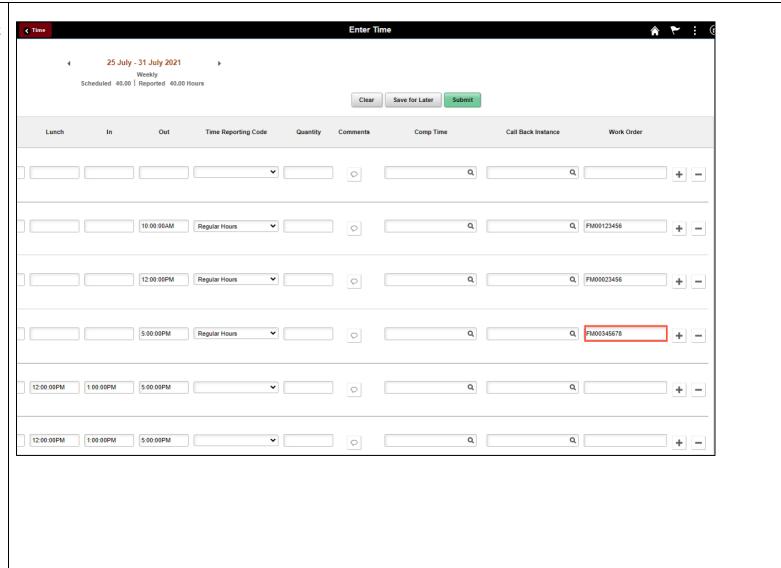
Step 16: Select REGHR – Regular Hours.





Step 17: Scroll over to the right, click in the **Work Order** field and enter the order number that corresponds with the hours worked for the second line.

Use steps 9 through 13, if you need to add additional IN and OUT times because you are working with additional work orders that day.



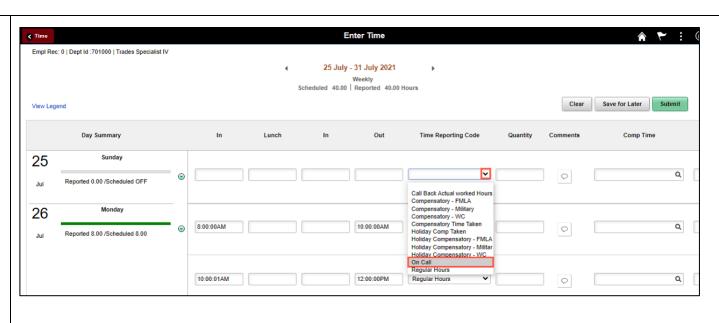


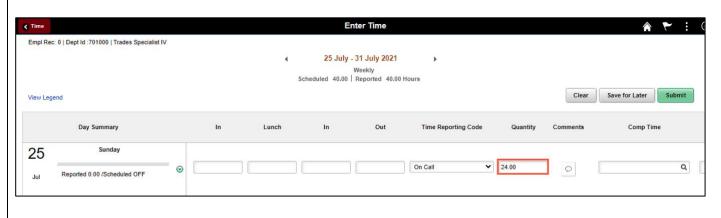
Next, add the On Call time reporting code and hours for the days you are on call.

Step 18: Click the **Time Reporting Code** drop-down arrow.

Step 19: Select On Call.

Step 20: Click in the **Quantity** field and enter the number of on call hours for that specific day.

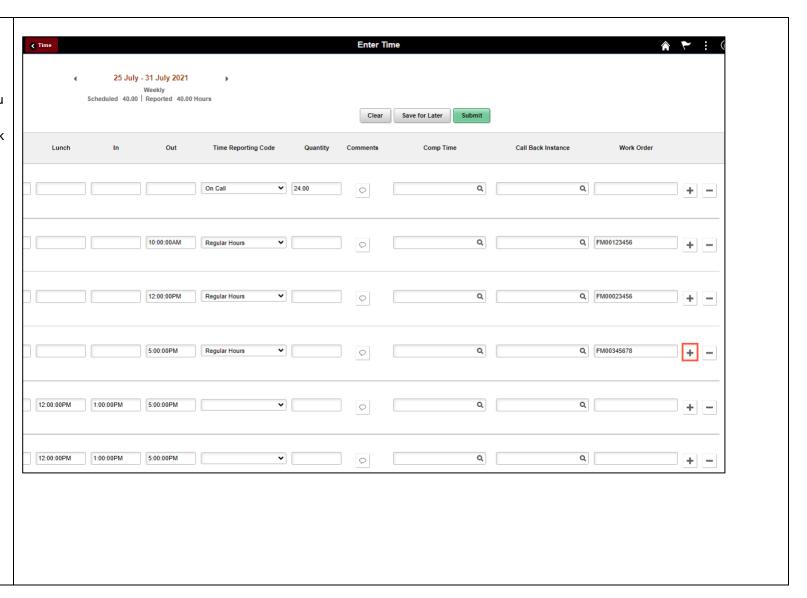






Remember, you can only have one TRC per line.

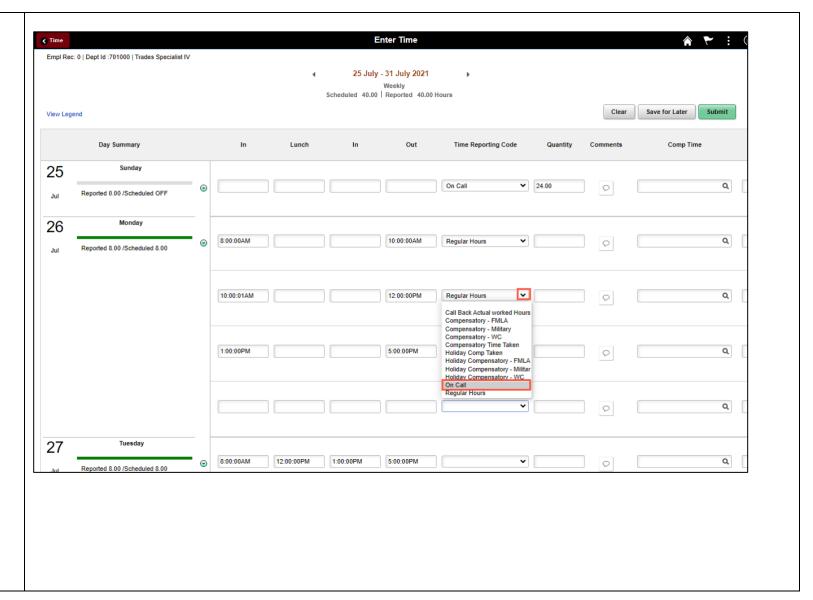
Step 21: To add **On Call** to a day you are working your regular work schedule, scroll to the right and click the **+ (plus)** button to add an additional line.





Step 22: Click the **Time Reporting Code** drop-down arrow.

Step 23: Select On Call.

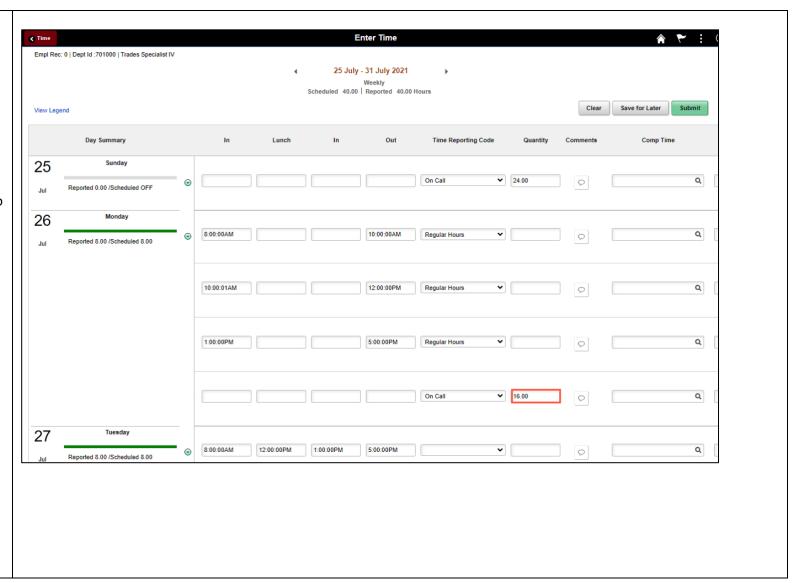




Step 24: Click in the **Quantity** field and enter the number of on call hours for that specific day.

NOTE: On call hours equals your regular daily work hours subtracted from 24hrs.

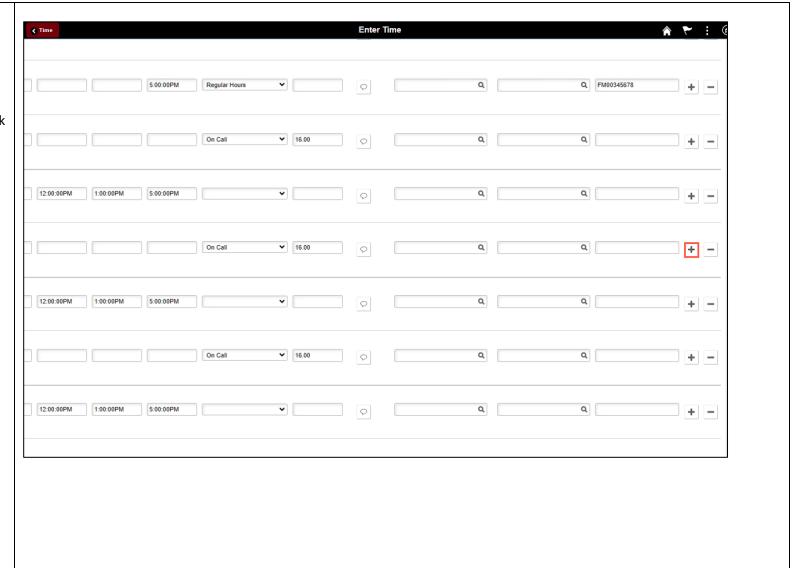
If you have additional on call days, please follow steps 21 through 24 to add to your timesheet.





Next, enter any Call Back hours you may have worked.

Step 25: To add **Call Back** to a day you are working your regular work schedule, scroll to the right and click the **+ (plus)** button to add an additional line.



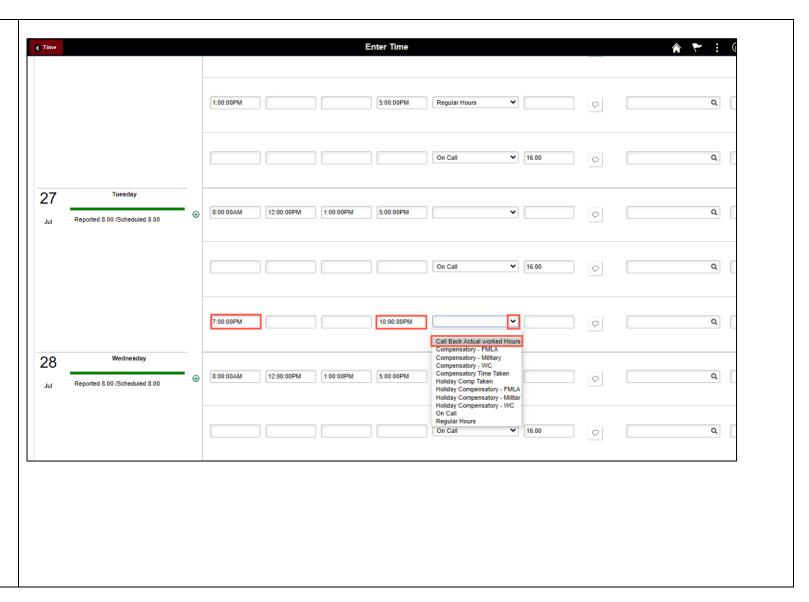


Step 26: Enter the **In** and **Out** time for the Call Back.

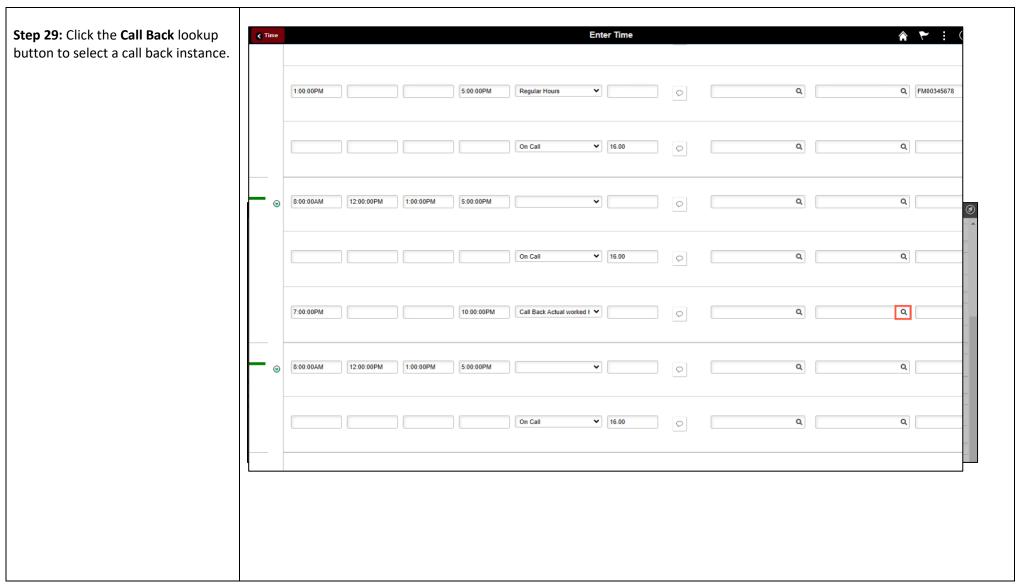
Step 27: Click the **Time Reporting Code** drop-down arrow.

Step 28: Select Call Back Actual worked Hours.

**Be sure add a Work Order number to each of your Call Back lines.



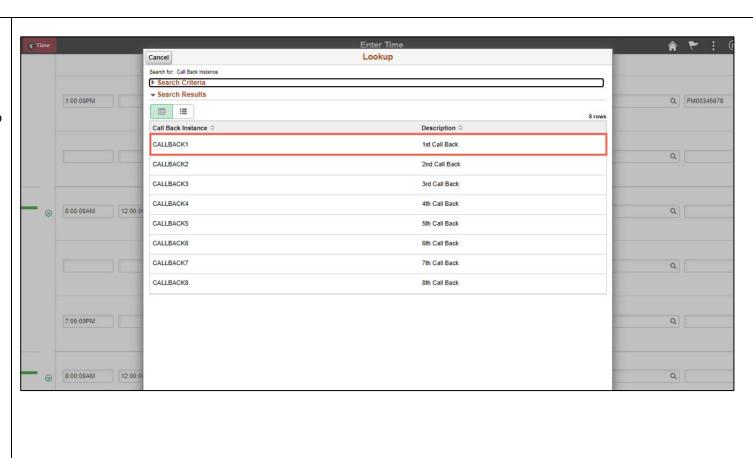






Step 30: Select the applicable **Call Back Instance** from the list.

If you have additional call backs, please follow steps 25 through 30 to add to your timesheet.





Continue to complete the timesheet for the remaining days following steps 9 through 13 if working with multiple work orders in a single day.

You can enter comments about the time entries if you feel additional information is needed.

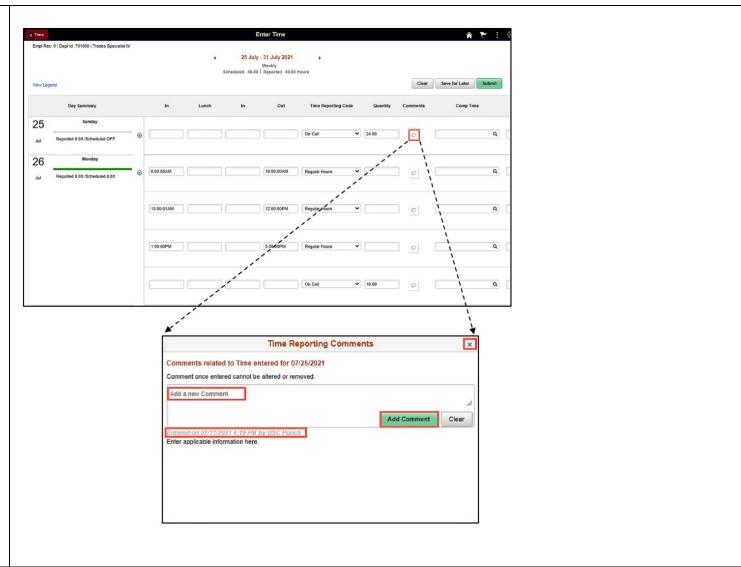
Step 31/Optional: Click the **Comments** button.

Use the **Comments** page to enter comments for the reported time.

Step 32: Click in the **Comment** field and enter a comment applicable to the time entered.

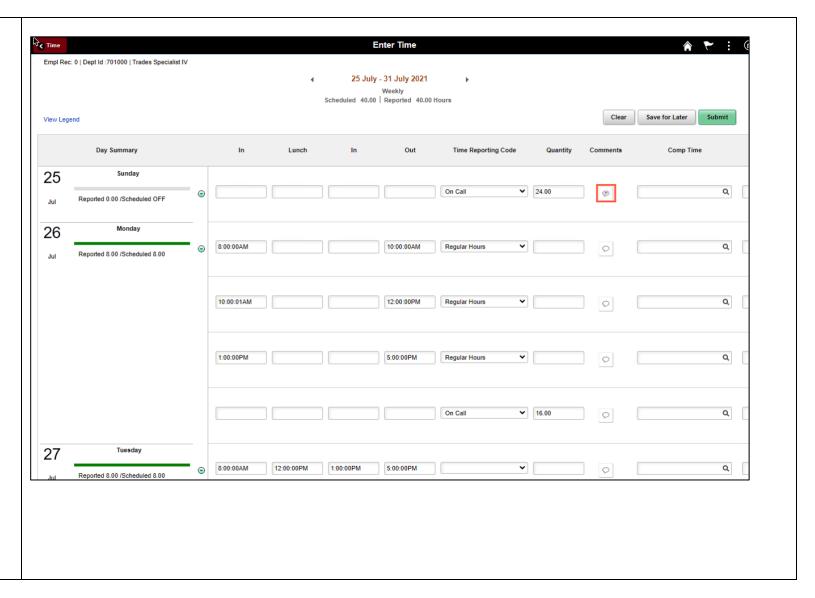
Step 33: Click the **Add Comment** button. The comment is added, along with a timestamp and who entered the comment.

Step 34: Click the **X** to close the Time Reporting Comments page.





Notice when a comment has been added to a specific time entry, squiggles appear in the comment bubble.





Step 35: The timesheet is complete. Click the **Submit** button to submit the timesheet for approval.

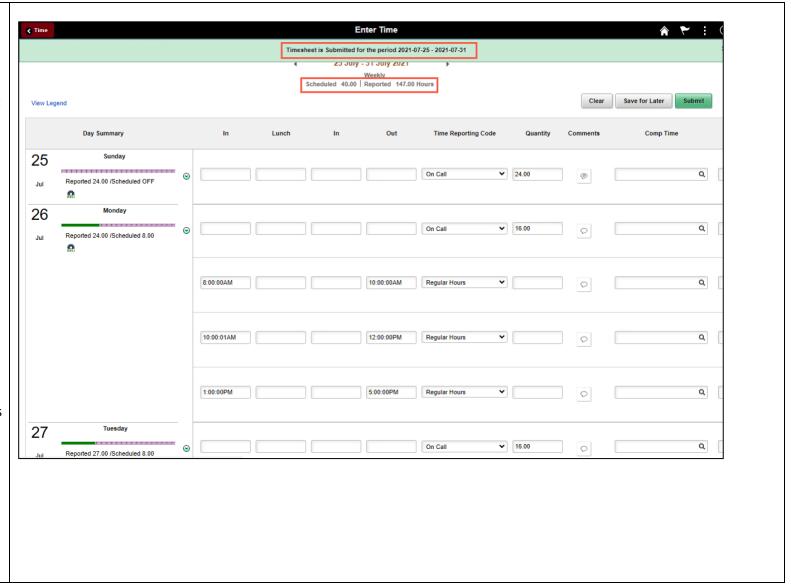
The timesheet will not submit when:

- A Time Reporting Code is missing
- When the Work Order Number is missing
- When the IN and OUT times do not match up

Error messages will appear indicating what needs to be fixed before the timesheet can be submitted.

Once the timesheet has been submitted correctly, you will see a message across the top of the screen saying that the timesheet has been submitted successfully. Also, an email is generated that will automatically be sent to you and your supervisor's inbox.

When submitted, the summary at the top of the page will show the **Scheduled** total and **Reported** total for the week in view.





Step 36: When submitted, the **Pending Approvals** icon appear for the days' time is entered indicating the timesheet is waiting for approval. Click the **View Legend** link to view the legends used and a short description of each one.

The most common icons that may appear in the **Daily Status** box are:

The user has an exception that needs to be fixed before submitting the timesheet.

The timesheet has been saved for later.

The time entered has been submitted and is pending approval.

The entered time has been approved.

You successfully learned how to enter on call and call back on a punch timesheet.

