NEW TIME AND ABSENCE SYSTEM MANAGER SELF SERVICE TRAINING

Time/Labor and Absence Management Implementation
July 2021
TODAY’S AGENDA

• What is Time/Labor and Absence Management
• How Absence Management, Time/Labor, and Payroll Work Together
• New Terminology
• What is the Time and Absence Workcenter
• Roles that can Enter Leave Requests on Behalf of Employees
• Final Approval for the Different Leave Types
• What’s Changing
• Departmental Facilitator Role Responsibilities
• System Demonstrations
• Email Notifications for Timesheets and Absence Management
• My Team Tile
• Module by Employee Type
• Important Tips and Reminders
• Manager Expectations
• Where to find Time/Labor and Absence Management Resources
**WHAT IS TIME/LABOR AND ABSENCE MANAGEMENT**

**Time and Labor** is an application that allows employees to report hours worked and other select time reporting codes directly into the HCM PeopleSoft system using timesheets in Employee Self Service (ESS).

**Absence Management** is an application that allows employees to request time off through ESS. Requests are routed to managers for approval and are transferred to Time and Labor for payroll purposes.

**Who will be impacted?**

All employees (students, staff and faculty), currently using ITAMS for time reporting, will be directly impacted.

All leave earning employees (does not include students, temporary staff, temporary faculty, or Research Grant/Time Limited employee who do not earn either sick or annual leave)
ABS • Process absence requests. 
• Send approved absence takes to TL 
• Calculate and display current absence balances for the employee 
• Manage extended leave (FMLA)

TL • Reported time entered on timesheets 
• Apply rules to Reported time to generate payable time 
• Consume approved ABS data to payable time 
• Send all payable time to Payroll

PAYROLL • Consume payable time from TL. 
• Calculate pay 
• Distribute paycheck to employee
TIME & LABOR TERMINOLOGY

Time Reporter: this is the employee

TL/ABS Approver: the ability to enter time worked and request leave on behalf of the employee as well as approve timesheets and leave requests on behalf of the manager.

Elapsed Timesheet: records number of hours worked/absence per day

- **Exempt** employees use the timesheet to report hours worked on a holiday, the use of Holiday Compensatory time or a hazardous weather event.
- **Non-Exempt** employees use the timesheet to report hours worked, the use of Compensatory Time/Holiday Compensatory Time or a hazardous weather event. Pay is based on the time reported by the employee.
- **Hourly** employees will use the timesheet to report hours worked and is paid based on the time reported by the employee.

Time Reporting Code (TRC): Timecode
**TIME & LABOR TERMINOLOGY**

**Scheduled Hours:** this is the employee’s assigned work schedule
- Example: Your schedule is 37.5 hours Monday through Friday, 7.5 hours each day

**Reported Time:** time that is entered by the employee, manager, or TL/ABS Approver.
- When entered by a manager or TL/ABS Approver on behalf of the employee the time automatically moves from reported to payable upon submission of the timesheet.
- Example: This week you worked 42 hours (pre-authorized overtime in support of an event).

**Payable Time:** Reported Time that has been approved through the Time Administration Process. Payroll then pays the Payable time.
- The breakdown can be seen in View Payable Time Summary and Detail in the Workcenter
- Example: Payable time pays based on the chart above and includes additional lines for the extra hours as paid overtime (REGHR 37.5 Hours, OVT 4.5 hours)
WHAT IS A WORK SCHEDULE

A work schedule is the work hours expectation of employees for a given day, week, or month.

A schedule is assigned to all employees based on the information provided by College/Division HR Contacts.

Types of schedules:

1. **Default Schedule**: working a standard Monday through Friday work week with hours per week divided by 5.

2. **Compressed Schedule**: working four workdays instead of the normally scheduled five workdays while continuing to work either 37.5 or 40 hours per week.

3. **Flexible Schedule**: working outside of the default Monday through Friday.

4. **Open Schedule**: no assigned schedule (this is for hourly temps and students only)

Note: If an employee’s work schedule is not correct in the new Time and Absence System, please reach out to payroll@mailbox.sc.edu and they will make the change.
ABSENCE MANAGEMENT TERMINOLOGY

**Manager:** the employee's direct supervisor as listed in HCM; will approve leave requests and can initiate requests on behalf of the employee

**TL/ABS Approver:** an authorized user who can enter time worked and request certain leave types on behalf of the employee as well as approve timesheets and certain leave requests on behalf of the manager

**HR Leave Administrator:** an authorized user who can initiate requests on behalf of employees for bone marrow donor, organ donor, and sick leave advancement, and view leave transaction history within their department security

**Absence Name:** type of leave; only the leaves the employee is eligible for will appear in the drop-down box on the Request Leave page

**Forecast Balance:** provides an employee the ability to see if they have a sufficient balance at the time of a future-dated absence request

**Entitlement:** annual leave and sick leave (accrued leave)
ABSENCE MANAGEMENT TERMINOLOGY

**Start Date:** the beginning date/first day of the leave request; if leave request is for a partial day, the same date will also be the End Date

**End Date:** the final consecutive day of the leave request

**Duration:** the total hours of leave requested between Start and End Dates based on the work schedule

**Check Eligibility:** button that must be clicked for sick and annual leave requests to ensure the employee is eligible based on available balance
- This button will only appear for sick and annual as they are the only types of accrued leave

**Extended Absence Request:** the tile in Employee Self Service where the employee will request FMLA leave
What is the Time and Absence Workcenter

Time and Absence Workcenter provides a central area to access the most used time and absence related activities.

- Includes approving, viewing time and absence related transactions, queries and reports.
- As a Manager you have the ability to search for employees in your designated department(s) in the Time and Absence Workcenter.
- Job aids for reporting and queries will be available this Fall.
## Roles That Can Enter Leave Requests on Behalf of Employees

<table>
<thead>
<tr>
<th>LEAVE TYPE</th>
<th>Manager and TL/ABS_APPROVER</th>
<th>SCHBN_LEAVE_ADMIN</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual Leave</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Sick Leave</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Court Leave</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Blood Drive and Donation Leave</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Death in Immediate Family Leave</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Voting Leave</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Leave of Absence (LWOP)</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>American Red Cross Certified Disaster Service Leave</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Administrative Leave</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Military Leave</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Bone Marrow Donor Leave</td>
<td>X</td>
<td>Central Absence Administrator only</td>
</tr>
<tr>
<td>Organ Donor Leave</td>
<td>X</td>
<td>Central Absence Administrator only</td>
</tr>
<tr>
<td>Sick Leave Advancement</td>
<td>X</td>
<td>Central Absence Administrator only</td>
</tr>
<tr>
<td>FMLA</td>
<td>X</td>
<td>Central Absence Administrator only</td>
</tr>
<tr>
<td>Leave Transfer</td>
<td>X</td>
<td>Central Absence Administrator only</td>
</tr>
</tbody>
</table>

*If submitted by Manager or TL/ABS Approver and they are the final approver, the requests automatically approve.*
**FINAL APPROVER FOR THE DIFFERENT LEAVE TYPES**

<table>
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<tr>
<th>Leave Type</th>
<th>Manager or TL/ABS APPROVER</th>
<th>Central Leave Administrator</th>
</tr>
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<tbody>
<tr>
<td>Annual Leave</td>
<td>X</td>
<td></td>
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<tr>
<td>Sick Leave</td>
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<td>Bone Marrow Donor Leave</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Organ Donor Leave</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Administrative Leave</td>
<td>Not Routed</td>
<td>X</td>
</tr>
<tr>
<td>Military Leave</td>
<td>Not Routed</td>
<td>X</td>
</tr>
<tr>
<td>Sick Leave Advancement</td>
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<td>X</td>
</tr>
<tr>
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<td>FMLA</td>
<td>Not Routed</td>
<td>X</td>
</tr>
</tbody>
</table>

*Hazardous Weather and Emergency Leave that is forgiven by the Governor will be processed in the timesheet*
WHAT’S CHANGING

• Employees will be able to adjust timesheets 30 days retroactively in any status and managers will be able to adjust timesheets 60 days retroactively. (Current: 2 pay periods prior for employees and 3 pay periods prior for managers) If an employee makes an adjustment to an approved timesheet, it will be re-routed for approval.

• Employees will receive their monthly leave accrual earlier than in ITAMS. The accrual will be credited in the month in which it is earned.

• Absences will be deducted from the employee's balance in the pay period in which it occurs (and is processed), not at the time of the request or approval.

• Future absence requests for Annual Leave are encouraged for foreseen absences but unforeseen absences can be entered in at the time they occur or for up to 60 days in the past by a manager or designated approver. Absences beyond 60 days in the past will need to be entered by a Central Leave Administrator in the Benefit’s Office.

• Affiliates who have the TL/ABS Approver role and/or are the direct supervisor will have access to approve/adjust timesheets and approve/request an absence on behalf of an employee through the Time and Absence Workcenter.
DEPARTMENTAL FACILITATOR RESPONSIBILITIES

Due to the number of employees that will need training, online resources will be offered in an on-demand and self-paced format to include recorded webinars and printable job aids. They will also require front line support once we are live in HCM PeopleSoft.

All TL/ABS Approver will be **Departmental Facilitators**, the front-line support for students, staff and faculty within their assigned department(s).

They will receive **required** hands-on training in PeopleSoft and on process changes, so they may assist end users within their department(s). Our goal is to provide our campus community with a support system as we learn how to use this new system and Departmental Facilitators will play a key role in making this happen.
# DEPARTMENTAL FACILITATORS

All TL/ABS Approver will be Departmental Facilitators, the front-line support for students, staff and faculty within their assigned department(s).

Use the **Search field** to enter your department number or department name to find your Departmental Facilitator.

<table>
<thead>
<tr>
<th>Operating Unit</th>
<th>Department Description</th>
<th>Name</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>AK000</td>
<td>AIK Exercise and Sports Science</td>
<td>Amanda Johnson</td>
<td><a href="mailto:amanda.johnson@usc.edu">amanda.johnson@usc.edu</a></td>
</tr>
<tr>
<td>AK000</td>
<td>AIK Exercise and Sports Science</td>
<td>Sarah Marie Williamson</td>
<td><a href="mailto:sarahmarie.williamson@usc.edu">sarahmarie.williamson@usc.edu</a></td>
</tr>
<tr>
<td>AK000</td>
<td>AIK Education</td>
<td>Katie Nelson</td>
<td><a href="mailto:KatelynN@usc.edu">KatelynN@usc.edu</a></td>
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<tr>
<td>AK000</td>
<td>AIK Education</td>
<td>Amanda Johnson</td>
<td><a href="mailto:amanda.johnson@usc.edu">amanda.johnson@usc.edu</a></td>
</tr>
<tr>
<td>AK000</td>
<td>AIK Education</td>
<td>Kelly Hester</td>
<td><a href="mailto:KellyH@usc.edu">KellyH@usc.edu</a></td>
</tr>
<tr>
<td>AK000</td>
<td>AIK Education</td>
<td>Sarah Marie Williamson</td>
<td><a href="mailto:sarahmarie.williamson@usc.edu">sarahmarie.williamson@usc.edu</a></td>
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<tr>
<td>AK000</td>
<td>AIK Business</td>
<td>Gina Buckley</td>
<td><a href="mailto:GinaB@usc.edu">GinaB@usc.edu</a></td>
</tr>
<tr>
<td>AK000</td>
<td>AIK Business</td>
<td>Sarah Marie Williamson</td>
<td><a href="mailto:sarahmarie.williamson@usc.edu">sarahmarie.williamson@usc.edu</a></td>
</tr>
<tr>
<td>AK000</td>
<td>AIK Nursing</td>
<td>Amanda Johnson</td>
<td><a href="mailto:amanda.johnson@usc.edu">amanda.johnson@usc.edu</a></td>
</tr>
<tr>
<td>AK000</td>
<td>AIK Nursing</td>
<td>Laura Foreman</td>
<td><a href="mailto:foremanl@usc.edu">foremanl@usc.edu</a></td>
</tr>
<tr>
<td>AK000</td>
<td>AIK Nursing</td>
<td>Sarah Marie Williamson</td>
<td><a href="mailto:sarahmarie.williamson@usc.edu">sarahmarie.williamson@usc.edu</a></td>
</tr>
</tbody>
</table>
SYSTEM DEMONSTRATIONS

• Entering a Timesheet on Behalf of an Hourly Employee
• Entering a Timesheet on Behalf of a Non-exempt Salaried Employee
• Exceptions on an Exempt Salaried Employee Timesheet
• Request a Full Day Absence on Behalf of an Employee
• Request a Partial Day Absence on Behalf of an Employee
• Approving Timesheets
• Approving Absence Requests
TIMESHEET EMAIL NOTIFICATION

From: SLOOPD@mailbox.sc.edu <SLOOPD@mailbox.sc.edu>
Sent: Thursday, June 17, 2021 10:19 AM
To: xxAE12@mailbox.sc.edu; xxGAINESLS@mailbox.sc.edu; Albright, Jennifer <JALBRIGH@mailbox.sc.edu>
Subject: Timesheet requires your approval

This message is to notify you that there is a timesheet requiring your approval.

Name: Deanna Sloop
Employee ID: V00000000
Business Title: Sr. Information Systems/BA
Date: 2021-06-21

To access the page, click on the following link to view the transaction: Click here. This is a system-generated email. Do not reply to this email.
From: IMCKAY@mailbox.sc.edu
Date: June 16, 2021 at 4:47:55 PM EDT
To: xxGAINESLS@mailbox.sc.edu, "Albright, Jennifer" <JALBRIGH@mailbox.sc.edu>
Subject: There is an Absence Request awaiting your approval

There is an Absence Request awaiting your approval

Employee Name: Jennifer Mckay
Employee Id: [redacted]
Department: DOIT Application Services
Job Title: Sr. Information Systems/BA
Absence Start Date: 2021-06-11
Absence End Date: 2021-06-11
Status: Submitted
Comments:

Please use the following link to view the transaction: Click here
Within the My Team Tile, managers can:

- view the onboarding summary for their new employees
- request an absence on behalf of an employee
- view job information, and specific personal information such as emergency contact(s)
- view planned absences, for direct/indirect reports, as indicated by a suitcase in the Today’s Status column on the My Team landing page

**Note:** If you don’t see your direct/indirect reports within the My Team Tile, reach out to your HR Contact and they will work with the appropriate people to get it corrected.
<table>
<thead>
<tr>
<th>Employee Type</th>
<th>Employee Class</th>
<th>ABS</th>
<th>TL</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Hourly</strong></td>
<td>Temporary (includes Students)</td>
<td>Not enrolled**</td>
<td>Record all worked hours</td>
</tr>
<tr>
<td><strong>Salary Non Exempt (Leave Earning)</strong></td>
<td>FTE, RGP &amp; TML who earn at least one type of leave (to include Police)</td>
<td>Enrolled Can request all leave types</td>
<td>Earn &amp; Use Compensatory Time Earn &amp; Use Holiday Comp Time Record Hazardous Weather Record on call hours* Record call back hours*</td>
</tr>
<tr>
<td><strong>Salary Non Exempt (Non Leave Earning)</strong></td>
<td>RGP &amp; TML who earn no leave</td>
<td>Not enrolled**</td>
<td>Record all worked hours</td>
</tr>
<tr>
<td><strong>Salary Exempt (Leave Earning)</strong></td>
<td>FTE, RGP &amp; TML who earn at least one type of leave</td>
<td>Enrolled Can request eligible leave types</td>
<td>Record Time Worked on a holiday Use Holiday Comp Time Record Hazardous Weather</td>
</tr>
<tr>
<td><strong>Salary Exempt (Non Leave Earning)</strong></td>
<td>RGP &amp; TML who earn no leave and Temporary (excludes Students)</td>
<td>Not enrolled**</td>
<td>Record LOA for Personal &amp; Sick</td>
</tr>
</tbody>
</table>

*APPLICABLE POSITIONS ONLY  
**FLMA IS MANAGED OUTSIDE OF PS
IMPORTANT TIPS AND REMINDERS

• Actual leave request system in ESS with managerial approval in MSS before leave is taken (not a leave reporting system after the fact)

• Be sure to approve all pending requests timely – notification emails and/or a daily check in the Time and Absence Workcenter for pending requests will be helpful

• When a timesheet and absence request is submitted for approval, you will receive one notification email unlike today in ITAMS where you receive reminder emails.

• An Absence Type reference guide is available as a refresher on all absence types and when they are appropriate to approve

• Managers cannot edit a submitted absence for an employee, but can push back or deny for the employee to cancel and resubmit

• Managers can approve canceled absences from the employee if leave was already approved but not ultimately taken

• If an employee is going into Leave of Absence (LWOP) for more than 5 consecutive working days, work with your HR Contact to ensure the employee's situation is appropriately addressed in the HR/Payroll system.
MANAGER EXPECTATIONS

• Approve Non-Exempt temp, student timesheets weekly – impacts pay

• Approve Non-Exempt Salaried staff timesheets weekly – ensure the whole scheduled week is accounted for

• Approve Pending Leave Requests timely

• Managers are the expected approver and need to communicate with the TL/ABS approver in situations where they need a back up to enter time worked and request certain leave types on behalf of their employees as well as approve timesheets and certain leave requests

• Enter time or initiate leave request on behalf of the employee who cannot do it themselves - the timesheet and the absence request for certain leave types will auto approve when submitted by the manager

• Approve Exempt Salaried timesheets if exception reporting

• Communicate to your direct reports about this new system and to reach out to their departmental facilitators for support
TIME/LABOR AND ABSENCE MANAGEMENT IMPLEMENTATION WEBPAGE

Job Aids are available for:

- Employees
- Managers
- TL/ABS Approvers
- View Only Access

Listing of Departmental Facilitators, front line support for employees.

Webpage URL: https://sc.edu/about/offices_and_divisions/payroll/payroll_toolbox/time_labor_and_absence_management/index.php

Link to the Time and Absence System: hcm.ps.sc.edu
THANK YOU!

IF YOU HAVE ANY QUESTIONS, PLEASE REACH OUT TO CMTEAM@SC.EDU.