NEW TIME AND ABSENCE SYSTEM TL/ABS APPROVER TOUCHPOINT

August 26, 2021



TODAY'S AGENDA

- Requesting a Leave of Absence
- Cancel an Absence Request
- Approving Canceled Absence Requests
- Leave Balance Updates
- Compensatory Time vs. Overtime Pay
- Indicating Compensatory Time vs. Overtime Pay on the Timesheet
- Using Earned Compensatory Time
- Partial Day Absence Request
- Employee Types that Enter Regular Hours on a Timesheet
- Employee Types that Do Not Enter Regular Hours on a Timesheet
- FMLA Extended Leave
- Managing Exceptions
- How to Request the TL/ABS Approver Role
- Tips and Reminders
- Fixes on the Way and What's Fixed



REQUESTING A LEAVE OF ABSENCE

Earned compensatory time and holiday compensatory time are taken/entered directly on the timesheet.

All other leave types must be initiated through the request an absence process and cannot be entered directly on the timesheet.



REQUESTING A LEAVE OF ABSENCE

Absences entered through the request an absence process are visible (view only) on the timesheet for a combined and complete picture of work and leave hours for a given time period.

To add **REGHR - Regular Hours**, scroll all the way to the right to click the **+ Plus** button. This will add an additional row where hours worked can be entered in the daily time entry fields.

| Enter Time | | | | | | | | | |
|---|-----------------------------|-----------------------------|-----------------------------|-----------------------------|--------------------------------|-----------------------------|-----------------------------|-------------|---|
| Administrative Coordinator I Return to Select Employee | | | | | | | Previ | ious Next 💄 | |
| | | • | 15 August - 21 | August 2021 | • | | | | |
| | | Scheduled | Weekly Period | I - PS Delivered | Time 0.00 | | | | |
| | | Scheduled | ST.50 Reported 5.7 | | Time 0.00 | | | | |
| View Legend | | | | | | | Sare for La | ater Submit | |
| *Time Reporting Code | 15-Sunday | 16-Monday | 17-Tuesday | 18-Wednesday | 19-Thursday | 20-Friday | 21-Saturday | Comp Time | |
| | Scheduled OFF Reported 0 | Scheduled 7.5 Reported 0 | Scheduled 7.5 Reported 0 | Scheduled 7.5 Reported 0 | Scheduled 7.5 Reported 3.75 | Scheduled 7.5 Reported 0 | Scheduled OFF Reported 0 | | |
| SICK - Sick Leave ~ | | | | | | 3.75 | | | + |
| Comments | \heartsuit | \bigcirc | \bigcirc | \bigcirc | \Diamond | \bigcirc | \bigcirc | | |



CANCEL AN ABSENCE

If an employee needs to cancel an absence request, including those that have already been approved, they must initiate an absence cancelation request through employee self-service.



Please note that neither managers nor TL/ABS Approvers can cancel an absence request on behalf of the employee. The project team is researching how to give managers and TL/ABS Approvers the ability to cancel absences on behalf of the employee.



CANCEL AN ABSENCE

| < Time | Cancel Absences | |
|--|--|--|
| Job Record Administrative Coordinator I | | |
| View Requests T Annual Leave Approved | 08/31/2021 7.5 Hours > | Select the appropriate request and click the Cancel Absence button. |
| Sick Leave Submitted | Cancel Absences | Cancel Absence |
| Sick Leave Approved | Absence Details | Job Record Administrative Coordinator I Absence Name Annual Leave Reason Personal |
| Note: If the absence request has been | | Start Date 08/31/2021 End Date 08/31/2021 Duration 7.50 Hours Status Approved |
| approved, the manager will need to approve the canceled request before another absence can be requested and it | Attachments You have not added any Attachments. Add Attachment Cancel Details | Comments |
| s no longer visible on the timesheet. | Request History | Comments |



APPROVING CANCELED ABSENCE REQUESTS

All approved absence requests that are canceled, must be approved by the manager. To approve the canceled request, scroll to the right on the **Multiple Absence Requests** page and click the **Cancel Absence Requests** link. This will take you to the Cancel Absence Request page.

South Carolina

| | | | | | New Window | | | | | |
|--------------------------|--|---|--|--|---|---|---|---|---|---|
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | Can | cel Absence Requ | ests | | | |
| | | | | | | | | | | |
| | | | | | | | i i 1- | 5 of 11 👻 🕽 | | Viev |
| | | | | | | | | | | |
| *Start Date | *End Date | *Absence Name | Reason | Duration | Attachment | Balance | Entry Source | Status ≜ | | |
| ^{1t} 09/09/2021 | 09/10/2021 | Annual Leave | Personal | 15 Hours | View | 353.75 Hours | Employee Absence Request | Submitted | | |
| nt 09/22/2021 | 09/23/2021 | Annual Leave | Personal | 15 Hours | View | 353.75 Hours | Employee Absence Request | Submitted | | |
| nt 08/13/2021 | 08/13/2021 | Sick Leave | Personal | 7.5 Hours | View | 1133.34 Hours | Employee Absence Request | Submitted | | |
| 09/10/2021 | 09/10/2021 | Annual Leave | Personal | 7.5 Hours | View | 191.40 Hours | Employee Absence Request | Submitted | | |
| 08/06/2021 | 08/06/2021 | Annual Leave | Personal | 7.5 Hours | View | 191.40 Hours | Employee Absence Request | Submitted | | |
| | | | | | 1 | | | | | |
| | | | | | | 1 | ₽¢€ | | | |
| | | | | | | | | | | |
| Push Back | Forecast | | | | | | | | | |
|) | *Start Date 1t 09/09/2021 1t 09/22/2021 1t 08/13/2021 1t 08/13/2021 1 08/06/2021 | *Start Date *End Date 1t 09/09/2021 09/10/2021 1t 09/22/2021 09/23/2021 1t 08/13/2021 08/13/2021 1t 08/13/2021 08/13/2021 1t 08/06/2021 08/06/2021 1 08/06/2021 08/06/2021 Push Back Forecast | *Start Date *End Date *Absence Name 1t 09/09/2021 09/10/2021 Annual Leave 1t 09/22/2021 09/23/2021 Annual Leave 1t 08/13/2021 08/13/2021 Sick Leave 1t 09/10/2021 09/10/2021 Annual Leave 1t 08/06/2021 08/06/2021 Annual Leave 1 08/06/2021 08/06/2021 Annual Leave | *Start Date *End Date *Absence Name Reason 1t 09/09/2021 09/10/2021 Annual Leave Personal 1t 09/22/2021 09/23/2021 Annual Leave Personal 1t 08/13/2021 08/13/2021 Sick Leave Personal 1t 08/10/2021 08/13/2021 Sick Leave Personal 1 08/06/2021 08/06/2021 Annual Leave Personal 1 08/06/2021 08/06/2021 Annual Leave Personal | *Start Date *End Date *Absence Name Reason Duration 1 09/09/2021 09/10/2021 Annual Leave Personal 15 Hours 1 09/22/2021 09/23/2021 Annual Leave Personal 15 Hours 1 09/13/2021 09/13/2021 Sick Leave Personal 7.5 Hours 1 08/13/2021 09/10/2021 Annual Leave Personal 7.5 Hours 1 08/06/2021 08/06/2021 Annual Leave Personal 7.5 Hours | *Start Date *End Date *Absence Name Reason Duration Attachment 1t 09/09/2021 09/10/2021 Annual Leave Personal 15 Hours View 1t 09/22/2021 09/23/2021 Annual Leave Personal 15 Hours View 1t 09/22/2021 09/23/2021 Annual Leave Personal 15 Hours View 1t 08/13/2021 08/13/2021 Sick Leave Personal 7.5 Hours View 1 09/10/2021 09/10/2021 Annual Leave Personal 7.5 Hours View 1 08/06/2021 08/06/2021 Annual Leave Personal 7.5 Hours View | *Start Date *End Date *Absence Name Reason Duration Attachment Balance It 09/09/2021 09/10/2021 Annual Leave Personal 15 Hours View 353.75 Hours It 09/22/2021 09/23/2021 Annual Leave Personal 15 Hours View 353.75 Hours It 08/13/2021 08/13/2021 Sick Leave Personal 7.5 Hours View 1133.34 Hours It 08/10/2021 09/10/2021 Annual Leave Personal 7.5 Hours View 191.40 Hours It 08/06/2021 08/06/2021 Annual Leave Personal 7.5 Hours View 191.40 Hours It 08/06/2021 08/06/2021 Annual Leave Personal 7.5 Hours View 191.40 Hours | *Start Date *End Date *Absence Name Reason Duration Attachment Balance Entry Source 11 09/09/2021 09/10/2021 Annual Leave Personal 15 Hours View 353.75 Absence Absence Absence Name Request Thours View 353.75 Absence Absence Amoual Leave Personal 15 Hours View 353.75 Absence Absenc | Start Date •End Date *Absence Name Reason Duration Attachment Balance Entry Source Status A 1 09/09/2021 09/10/2021 Annual Leave Personal 15 Hours View 353.75 Employee Submitted 1 09/02/2021 09/23/2021 Annual Leave Personal 15 Hours View 353.75 Employee Submitted 1 08/13/2021 08/13/2021 Sick Leave Personal 7.5 Hours View 1133.34 Employee Submitted 1 08/06/2021 09/10/2021 Annual Leave Personal 7.5 Hours View 1101.6 Employee Submitted 1 08/06/2021 08/13/2021 Annual Leave Personal 7.5 Hours View 1191.40 Employee Submitted 1 08/06/2021 08/06/2021 Annual Leave Personal 7.5 Hours View 191.40 Employee Submitted 1 08/06/2021 08/06/2021 Annual Leave Personal 7.5 Hours View 191.40 Employee Submitted <td>Vert Tend Date 'Absence Name Reason Duration Attachment Balance Entry Source Status A 1 09/09/2021 09/10/2021 Annual Leave Personal 15 Hours View 353.75 Employee Request Submitted 1 09/02/2021 09/23/2021 Annual Leave Personal 15 Hours View 353.75 Employee Request Submitted - 1 09/13/2021 09/13/2021 Annual Leave Personal 7.5 Hours View 1133.34 Employee Absence Submitted 1 09/10/2021 09/10/2021 Annual Leave Personal 7.5 Hours View 191.40 Absence Request Submitted 1 08/06/2021 09/10/2021 Annual Leave Personal 7.5 Hours View 191.40 Absence Request Submitted - 1 08/06/2021 08/06/2021 Annual Leave Personal 7.5 Hours View 191.40 Absence Request Submitted - 1 08/06/2021 08/06/2021 Annual Leave Personal 7.5 Hours <t< td=""></t<></td> | Vert Tend Date 'Absence Name Reason Duration Attachment Balance Entry Source Status A 1 09/09/2021 09/10/2021 Annual Leave Personal 15 Hours View 353.75 Employee Request Submitted 1 09/02/2021 09/23/2021 Annual Leave Personal 15 Hours View 353.75 Employee Request Submitted - 1 09/13/2021 09/13/2021 Annual Leave Personal 7.5 Hours View 1133.34 Employee Absence Submitted 1 09/10/2021 09/10/2021 Annual Leave Personal 7.5 Hours View 191.40 Absence Request Submitted 1 08/06/2021 09/10/2021 Annual Leave Personal 7.5 Hours View 191.40 Absence Request Submitted - 1 08/06/2021 08/06/2021 Annual Leave Personal 7.5 Hours View 191.40 Absence Request Submitted - 1 08/06/2021 08/06/2021 Annual Leave Personal 7.5 Hours <t< td=""></t<> |

LEAVE BALANCE UPDATES

Leave balances do not update until the date(s) on which the leave hours were taken have been extracted for payroll. Leave balances do not update at time of submission nor manager or TL/ABS approver approval of the leave hours.

| C Employee Self Service | | Π | me | | 🎓 🏲 : Ø |
|-------------------------|--|---------------------------------------|-------------------------------------|------------------|----------|
| | | *Select a Job Empl Rec: 0 Dept Id : | 115300 Administrative Assistant 💙 | | <u>^</u> |
| | Enter Time 08/22/21 - 08/28/21 • Reported 0.00 • Scheduled 37.50 | Comp/Holiday Comp Time | Request Absence | Absence Balances | |
| | Time Summary 08/22/21 - 08/28/21 No Time Reported | Exceptions | View Requests | Cancel Absences | |
| | Payable Time Last Time Period 09/15/21. Total Hours 0 Hours Estimated Gross 0 | - 08/21/21 | Extended Absence Request | Leave Transfer | |

Note: In preparation for payroll this week, all leave hours taken have been extracted for payroll and updated balances are now available on the Absence Balances page in Employee Self Service.

| < Time | | | | Balances |
|---|---|---|--|---|
| | Calendar Year 2021 | ۵ | | |
| .eave Data | | | | |
| Empl ID \diamond Name \diamond | Leave Accrual Da | te ⇔ Avg.Wo | rk Hours per Week 🛇 | Avg.Work Hours per Day |
| X7 | 12/01/2010 | | 37.50 | 7.5 |
| Absence Balances | | | | |
| Absence Type 🗘 | Carried Forward Hours \diamondsuit | YTD Accrued Hours \Diamond | YTD Taken Hours 🗘 | Balances as of 08/31/2021 |
| Annual Leave | 97.980 | 81.280 | 125.000 | 54.260 |
| Sick Leave | 52.980 | 75.040 | 82.500 | 45.52 |
| Nonthly Accrual Detail | | | | |
| Month of Accrual 🛇 | | Annual Lea | ave Hours 🗘 | Sick Leave Hours |
| August | | | 10.160 | 9.38 |
| ear-to-Date (YTD) Abs | ence Record – Other Paid I | Leave | | |
| Absence Type 🛇 | | | | YTD Hours Taken 🛇 |
| | | | | |
| Bone Marroy | | | | 0.00 |
| Court Leave | | | | 0.00 |
| Death Of Imm Family | | | | 0.00 |
| Mandatory Furloug | | | | 0.00 |
| Mil Leave | | | | 0.00 |
| Organ Donor | | | | 0.00 |
| **Disclaimer: The curren reflected in the YTD Accr forward. Furthermore, Ye | t balance does not reflect abser ued Hours of the Absence Balar ear-to-Date Hours Taken for Oth | nces that have not been proce nces section. Therefore, the her Paid Leave does not includ | essed. Also, monthly accru Monthly Accrual Detail for 2 de absences taken before A | als prior to August 1, 2021 are 1021 will start with August and August 1, 2021. |

COMPENSATORY TIME VS. OVERTIME PAY

Compensatory time and overtime pay are the two ways UofSC may compensate salary non-exempt employees for hours worked over 40 in an FLSA work week (Sunday – Saturday).

- **Comp time** is a type of earned leave that is accrued at 1.5 hours for every 1 hour worked over 40 in the workweek. Employees must use comp time by the close of the fiscal year in which the comp time was earned, unused comp time balance will pay out at the overtime rate at the close of the fiscal year.
- Overtime compensation is paid at 1.5 times the normal hourly rate (aka time and a half) for hours worked over 40 in the workweek, included on the paycheck for that week. *Note employees in non-leave earning positions (temps, students, and some RGP/TL depending on how the position was established) are not eligible to earn compensatory time, so all hours worked over 40 in an FLSA workweek are automatically paid at the overtime rate.

Units may determine internal procedures for utilizing comp time vs. overtime pay for their non-exempt leave earning employees. See Policy <u>HR 1.84</u> for additional information on overtime compensation



INDICATING COMPENSATORY TIME VS. OVERTIME PAY ON THE TIMESHEET

The system will automatically pay the **overtime** rate for all hours worked over 40 in an FLSA workweek, no action needed other than manger or TL/ABS approver approval of the timesheet.

If your area has internal procedures for **compensatory time**, the employee must add the comp time indicator to their timesheet (the manager or TL/ABS approver can add during the approval process).

| < Time | | | | Enter | Time | | | Â | ۲ | | Time Banking |
|--------------------------------|-----------------------------|-------------------------------|---|--|------------------------------|-----------------------------|-----------------------------|-------------|---|---|--------------------|
| 15300 Administrative Assista | nt | ٩ | 22 August - 28 Au Weekly Period - F Scheduled 37.50 Rep | ugust 2021 S Delivered voorted 0 Hours | | | Save for La | ater Submit | | | Bank Comp. Proceed |
| orting Code | 22-Sunday | 23-Monday | 24-Tuesday | 25-Wednesday | 26-Thursday | 27-Friday | 28-Saturday | Comp Time | | | |
| | Scheduled OFF Reported 0 | Scheduled 7.5 Reported 7.5 | Scheduled 7.5 Reported 7.5 | Scheduled 7.5 Reported 7.5 | Scheduled 7.5 Reported 10 | Scheduled 7.5 Reported 0 | Scheduled OFF Reported 0 | | | | |
| ~ | | 7.50 | 7.50 | 7.50 | 10.00 | 10 | | ٩ | + | - | |
| Comments | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc | | | | |

<u>Note</u>: You must scroll to the far right of the timesheet to add the comp time indicator in the field next to Saturday's hours as shown above.



USING EARNED COMPENSATORY TIME

Comp time hours earned are not credited to the employee's available comp time balance until the timesheet in which the hours were earned is approved and pulled for payroll and the time has been extracted and converted into payable time.

When available, earned comp time can be used on the timesheet by selecting the appropriate comp time/holiday comp time code.

| < Time | | | Enter | Time | | | Â | 7 | : | ۲ |
|--|-----------------------------|-----------------------------|--|---|-----------------------------|-----------------------------|-----------------------------|-----|---------|---|
| Empl Rec: 0 Dept Id :115300 Administrative Assist | tant | | | | | | | | | |
| | | • | 22 August - 28 Weekly Period Scheduled 37.50 1 | 3 August 2021 1 - PS Delivered Reported 0 Hours | • | | | | | _ |
| View Legend | | | | | | | Save for La | ter | Submit | |
| *Time Reporting Code | 22-Sunday | 23-Monday | 24-Tuesday | 25-Wednesday | 26-Thursday | 27-Friday | 28-Saturday | Соп | np Time | |
| | Scheduled OFF Reported 0 | Scheduled 7.5 Reported 0 | Scheduled 7.5 Reported 0 | Scheduled 7.5 Reported 0 | Scheduled 7.5 Reported 0 | Scheduled 7.5 Reported 0 | Scheduled OFF Reported 0 | | | |
| CMPFM - Compensatory - FMLA CMPML - Compensatory - Military CMPTT - Compensatory Time Taken CMPWC - Compensatory - WC HCTK - Holiday Compensatory - FMLA HCTKM - Holiday Compensatory - Militar HCTKW - Holiday Compensatory - WC REGHR - Regular Hours | | | | | | | | | | |

South Carolina

PARTIAL DAY ABSENCE REQUEST

| | Job Record | Administrative Coordinator I |
|--------|-----------------|------------------------------|
| | *Absence Name | Annual Leave |
| | *Reason | Personal V |
| | *Start Date | 08/26/2021 |
| | End Date | … |
| | Duration | 7.50 Hours |
| | Partial Days | None |
| Cancel | | Partial Days Done |
| | Partial Days No | one 🗸 Days |
| | No | one art Day Only |

If your absence is only one day (meaning the start and end date are the same) the Partial Days drop-down will display the following two options (not including the default of 'None'): All days and Start Day only. These two options do the exact same thing since the request is only for one day. Selecting either option will reflect properly for the time taken for the one-day absence request.

All Days or Start Day Only – You need to take one partial day absence from work.

- *Example*: The cable technician is coming to your home to correct connectivity issues, they gave a window of 1-4pm. You must be home during this timeframe so you request to take annual leave for the afternoon.
- *Example*: You have an appointment with your doctor at 9am but will come to work after. You need to request sick leave for a couple hours that morning.



PARTIAL DAY ABSENCE REQUEST

If your absence is two or more days long the *Partial Days* drop-down will display the following four options (not including the default of 'None'): All days, End Day Only, Start Day Only, and Start and End Day Only.

| Cancel | | Partial Days | Done | All Days – You |
|--------|--------------|----------------------------------|------|--|
| | Partial Days | None 🗸 | | 12:30 |
| | | All Days End Day Only None | | absence requ |
| | | Start and End Days | | need Start Day On day) of the at |

All Days – You need to take the exact same number of leave hours each day of the absence request.
 Example: Your child has half days at school all week and you need to take annual leave from 12:30-5pm Monday through Friday to care for your child.
 End Day Only – You will work (or utilize another leave type) some portion of the last day of the absence request, so you only need leave hours to account for a portion of the day.
 Example: You are returning from vacation (annual leave) to attend an important division

• *Example*: You are returning from vacation (annual leave) to attend an important divisionwide staff meeting. You will be at work from 3-5pm which means leave hours are only needed for the first part of the day.

Start Day Only - You will work (or utilize another leave type) some portion of the first day (the start day) of the absence request, so you only need leave hours to account for a portion of the day.

• *Example*: You are catching a flight to New York at 6pm. You will drive to the airport directly from work which means you plan to work until 2pm. You only need leave hours for time scheduled after 2pm.

Start and End Days – You need to take the exact same number of leave hours both the start and end days of the absence request. **Note for a two day absence this is the same as using the* **All Days** *option.*

• *Example*: You are taking an extended weekend trip with odd hours so you want to take the least amount of annual leave time possible. You are leaving at 12pm Friday and returning 11am Monday so you would like to request partial day leave on both days in the amount of 4 hours. Note the amount of leave must be the same for both days.



PARTIAL DAY ABSENCE REQUEST

Using the partial day indicator:



The default for any of the four partial day selections is half day, this means the system will automatically populate leave hours on the selected day(s) to align with your work schedule. If you are a 37.5 hour per week employee on a standard schedule, meaning you work 7.5 hours a day Monday through Friday, the default half day will be account for 3.75 hours. If the half day is what you want to request, no further action needed. Click the Done button.



If you need to request a partial day that is not exactly half of your assigned work schedule click the 'End Day is a Half Day' toggle button to No. Upon clicking the toggle a new field for duration of hours will appear. This field is for the duration of leave hours you are requesting to utilize that day. Say you are a 37.5 hour per week employee on a standard schedule, meaning you work 7.5 hours a day Monday through Friday, and you plan to work 4.5 hours (not a half day) so you need to request a partial day absence for the remaining hours. You would enter 3 hours in the duration field, this is your normal schedule of 7.5 hours – 4.5 hours = 3 hours of leave needed to make you 'whole' for the day. Click the Done button.



EMPLOYEE TYPES THAT ENTER REGULAR HOURS

Only Hourly and Non-Exempt employees are required to enter REGHR - Regular Hours worked

on the timesheet.

Salaried Non-Exempt TRCs

CMPFM - Compensatory - FMLA CMPML - Compensatory - Military CMPTT - Compensatory Time Taken CMPWC - Compensatory - WC HCTK - Holiday Comp Taken HCTKF - Holiday Compensatory - FMLA HCTKM - Holiday Compensatory - Militar HCTKW - Holiday Compensatory - WC REGHR - Regular Hours Hourly TRCs

REGHR - Regular Hours



EMPLOYEE TYPES THAT DO NOT ENTER REGULAR HOURS

Salaried Exempt employees are known as 'exception time reporters' and only report hours worked during UofSC's two exceptions:

- 1. worked on a holiday
- 2. worked during authorized hazardous weather event

Salaried Exempt TRCs

HCTK - Holiday Comp Taken HCTKF - Holiday Compensatory - FMLA HCTKM - Holiday Compensatory - Militar HCTKW - Holiday Compensatory - WC HOLEX - Worked on Holiday

Salaried Exempt Temp employees do not enter working hours into a timesheet. Only exempt temporary staff will be entering:

- 1. Leave of absence personal for a full scheduled day request into a timesheet
- 2. Leave of absence sick for a scheduled work week into a timesheet

Salaried Exempt Temp TRCs

LOAP - Leave of Absence Personal LOAS - Leave of Absence Sick



EXTENDED LEAVE REQUEST (FMLA) IN ESS



To request extended leave (FMLA), the employee will use the Extended Absence Request tile in ESS. All FMLA requests are **approved** by the **Central Leave Administrator** in the Benefit's Office.

| | 8 Exit | USC Extended Absence Request |
|-------|--------------------------------------|---|
| Leave | New | < Previous Next > |
| | 1 General Information Visited | Step 2 of 4: Absence Details |
| | 2 Absence Details Visited | Are you a transfer from another state agency or state funded University? No Does your spouse work for the same company? No |
| | 3 Attachments & Notes Not Started | Poes your spouse work for another state agency or state funded University? No According to HR 1.07 FMLA policy, you are required to use sick leave during your own serious health condition. If your sick leave balance is insufficient, will you use annual leave? No *Start Date 08/25/2021 |
| | 4 Review and Submit Not Started | *Expected Return Date |
| | | Actual Return Date [*] Absence Reason Select Absence Reason ✓ |
| | | Current Balance Family Serious Health Condition Military-Qualifying Exigency |
| | | Own Senous Health Condition Parent Serious Health Cond. Select Absence Reason |

If the employee is not able to request Extended Leave in ESS, the Central Leave Administrator can do it on their behalf.



MANAGING EXCEPTIONS

The most common exceptions you see on the Time and Absence Workcenter:

- Invalid Employee Status High Severity
- Quantity cannot be zero High Severity
- More than 24 Hours Reported High Severity
- Work Order Number is Missing High Severity (Facilities and Housing only)
- Partial Sick Absence (LOAS scheduled work week) High Severity (Salaried Exempt Temps only)
- Personal Leave Validation (LOAP full scheduled day) High Severity (Salaried Exempt Temps only)
- HOLEX only on holiday High Severity (exempt employee)

High Severity - timesheet will submit but will not be processed by Time and Labor or Payroll until fixed.

All exceptions must be managed. Please encourage employees and managers to pay close attention to error messages.

Currently the Fixed Exceptions area of the Workcenter is not working but there are some work arounds. Job Aids are available on the Time/Labor and Absence Management Implementation page.

Managing exceptions job aids are available on the <u>Time/Labor and Absence Management Implementation</u> webpage.



HOW TO REQUEST THE TL/ABS APPROVER ROLE

To request the TL/ABS Approver role going forward follow the below steps:

- 1. Complete the HCM All Access Form and upload to a ServiceNow ticket for HCM Access/Inquiry
- 2. Once approved, the individual will receive a message as a comment in ServiceNow letting them know the Time and Absence Approver Training tile is available on the Employee Self Service landing page in HCM PeopleSoft
- 3. Individual completes 5 activity steps, including reviewing a recorded webinar and completing a short quiz.
- 4. When the individual receives 80% or higher on the required quiz, the HCM Support team will reach out to the security team to assign the TL/ABS Approver. When the role is assigned the Time and Absence Approver Training tile will no longer appear in Employee Self Service.

Use steps 1 and 2 to:

- 1. requesting access to additional departments for an individual that already has the TL/ABS Approver role
- 2. to remove the role or department



NEW TL/ABS APPROVER REQUEST PROCESS





TIPS AND REMINDERS

- Student Employees, where all jobs are terminated can no longer access ESS.
- Managers need to approve all time and absence requests before the employee's job is terminated. Once terminated, the TL/ABS Approver will have to approve on behalf of the manager.
- Please pay attention the exceptions and fix accordingly. If unsure how to fix an exception, please reach out to Judy Timmons.



FIXES ON THE WAY

- Currently not taking any notification updates. The team needs to research and fix a
 problem before changes can be made. It is important to remember that at least one
 TL/ABS Approver per department is <u>required</u> to receive notifications.
- When a TL/ABS Approver submits their timesheet, it will auto approve at submission and no email approval notifications are sent to the Manager/Approvers. (In testing, so getting close!)

WHAT'S FIXED

• Job descriptions are now correct on some timesheets.



South Carolina

SEARCH SC.EDU

q

Payroll Department

| Payroll Department | Time/Labor and Absence Management Implementation | | | | | | |
|---|--|--|--|--|--|--|--|
| My Payroll | Beginning August 1, 2021, UofSC employees will use a new time reporting and leave request system. Replacing ITAMS and implementing additional modules in HCM PeopleSoft brings | | | | | | |
| Pay Dates | | | | | | | |
| Direct Deposit | pay, time and absence management together into one system. | | | | | | |
| International Payroll | What is Time/Labor and Absence Management? | | | | | | |
| Payroll Toolbox | Time and Labor is a PeopleSoft application that allows employees to report working hours and leave directly into | | | | | | |
| iTAMS Reference | the HCM PeopleSoft system using timesheets in Employee Self-Service. | | | | | | |
| Forms | Absence Management is where paid time off (Sick Leave Annual Leave and other types of leave) will be requested | | | | | | |
| Payroll Schedules | approved and transferred to Time and Labor for payroll purposes. | | | | | | |
| Student Account Codes | Who will be Impacted? | | | | | | |
| HCM PeopleSoft Resources | All employees (students, staff and faculty), currently using ITAMS for time reporting, will be directly impacted. | | | | | | |
| Time/Labor and Absence Management Implementation | What are the Benefits of this New System? | | | | | | |
| Office Contacts | Here are just a few of the reasons why a new time reporting system is so important: | | | | | | |
| | Easy access to timesheets in Employee Self Service | | | | | | |
| | Pay stubs and timecards will be in one system | | | | | | |
| | Efficiency in payroll processing | | | | | | |
| | Manager validation of employee time | | | | | | |
| | Greater reporting capabilities for managers | | | | | | |
| | How will Employees (Students, Staff, and Faculty) Receive Support All Along the Way? | | | | | | |
| | One of the most important aspects of a successful implementation is providing proper training. We want to equip | | | | | | |
| | employees with the tools and confidence needed to enter time worked and request time off with ease. Online | | | | | | |
| | resources will be offered in an on-demand and self-paced format to include demo videos and printable job aids. | | | | | | |
| | As implementation continues, we will add updates and resources to this webpage. If you have any questions, please contact CMTEAM@sc.edu. | | | | | | |

| Employee Self Service Training Resources for Students, Faculty, and Staff | Expand a |
|---|----------|
| Manager (Employees with Direct Reports) Self Service Training Resources | ÷ |
| Time/Labor and Absence Management (TL/ABS) Approver Training Resources | • |
| View Only Access Training Resources | • |
| Find Your Departmental Facilitator | ÷ |
| | |

TIME/LABOR AND ABSENCE MANAGEMENT IMPLEMENTATION WEBPAGE

Job Aids are available for:

- Employees
- Managers
- **TL/ABS** Approvers •

Listing of Departmental Facilitators, front line support for employees.

Webpage URL: https://sc.edu/about/offices and divisions/payroll/p ayroll toolbox/time labor and absence managem ent/index.php

Link to the **Time and Absence System**: hcm.ps.sc.edu



THANK YOU!

IF YOU HAVE ANY QUESTIONS, PLEASE REACH OUT TO CMTEAM@MAILBOX.SC.EDU

