Springs Memorial Hospital offers a 50% discount to all USC Lancaster employees through the Prompt Pay Discount Program.
USC-L

When active employees/immediate dependent insured family members of employees of USC-L present to Springs Memorial Hospital (SMH), we will be giving them a 50% prompt pay discount on the patient portion of their costs for inpatient, outpatient and emergency services.

They will be presenting us with a company ID badge or a pay stub from the past 45 days. A picture ID of the patient or guarantor at the time of admission shall include a current home address and telephone number.

The discount will only apply to commercial insurance plans (ie. BCBS, Aetna, United) and will not be applicable to any governmental, annuity or life insurance plan.

This applies only to Hospital costs. It does not apply to Physician charges, professional fees, non-covered charges, etc. Employee must pay their patient portion within 7 days of discharge.

As an example:

Jane Doe, employee of USC-L, presents for an Emergency Department visit. Copay on the card is identified as $100.00. The employee will pay $50.00 upon discharge or within 7 days of discharge to qualify for the 50% prompt pay discount. Hospital will adjust the remainder of the stated patient portion at the time of payment.

At the time of service, the patient-due portion will be identified to the patient and documented in our system. This portion must be paid at that time or within 7 days to be eligible for the 50% prompt pay discount. For balances remaining after insurance pays, we will apply the same 50% discount if the balance is paid within 7 days of the first statement.

The initial patient due portion identified at Registration, such as co-pays, an annual out-of-pocket or deductible amount must have been paid within the 7 day time frame for the 50% discount to be applied to balances after the insurance pays. Business Office personnel processing the post-insurance payment shall utilize the same adjustment as above.

If the payment is being mailed in, please mail/bring the payment directly to the SMH Business Office at 800 W. Meeting Street, Lancaster, SC 29720 and attach a note that identifies the patient as an employee/family member of USC-L so the correct adjustment can be done. Please do not send the payment through the PO Box identified on the statement.

Any questions on the program can be directed to the Business Office Main number at: (803) 286-1446.