Services we provide:

• WiFi troubleshooting and password reset support
• Student computer software troubleshooting and installation (Office365)
• Assistance with using the commons computers and printers
• Advice and help with backup methods
How to find us

EMAIL: lawhelp@law.sc.edu

Located in Suite 202, to the right of the chandelier on the 2nd floor

https://law.sc.edu/it
Kendall Harkless
Student Support Specialist, Room 202K
Getting Assistance

Student Support Office

Pop-up hours
NMRS Student Commons

Located between the law library and the Counselor’s Café; student accessible 24/7 with Carolina Card
Printing FAQs

The commons computers can print to any of the 3 B&W printers and 1 color printer (located in the alcove).

Wireless printing (B&W) is available. Print from your laptop at https://appeal.law.sc.edu. Log in with your network username and password.

Students are provided with $100.00 of free print credit at the beginning of each fall semester. B&W printing is 10 cents/page and color is 25 cents/page.

This print credit does not refill until the following fall semester (new academic year).
The color printer

You can print to it from the commons computers. You cannot print to it from your own computer.
USC Network ID

• Your network username is the first part of your student email address
  – owensw@email.sc.edu

• Network password: WiFi, email, school computers (expires)

• Different from your VIP ID
• Can be reset at my.sc.edu
Examplify

Several law school courses use Examplify as a secure examination software.

There will be installation sessions later in the fall semester.

Examplify supports Windows 10 and Mac OS 10.11 (and up).
Odds & Ends

• Microsoft Office365 (free!)
• LegalTech seminars (network!)
• CALI code: SOUCARstu188
• Student Listserv Emails (read!)
Questions?

Don’t hesitate to visit us in Suite 202 or email us at lawhelp@law.sc.edu