

# Minimum System Requirements



Exemplify: Minimum System Requirements

MSRs for Windows, Mac, and iPad

Students and exam-takers downloading the test-taking software, Exemplify, should review these Minimum System Requirements (MSRs) to ensure their devices are supported. Exemplify works with most modern computers, both Mac and Windows operating systems. Exemplify will not run on Chromebooks, Android, or Linux operating systems. We currently support two versions of Exemplify. If you're unsure which version of Exemplify you currently have, [Windows users can see this help article](#) and [Mac users can use this help article](#).

**Exemplify does not support touchscreen input devices on Mac or Windows laptops.**

See requirements by platform by version below:

- [July 2022 Bar MSRs](#)
- [Windows for Exemplify Version 2.9](#)
- [Mac for Exemplify 2.8.x](#)
- [Windows for Exemplify Version 2.8.x](#)
- [iPad](#)

Windows Requirements for Exemplify Version 2.9:

- Operating System: 64-bit versions of Windows 10 and Windows 11.
- **Alternate versions of Windows 10 and Windows 11, such as Windows RT and Windows 10 and 11 S, are NOT supported at this time.**

- *If you are using a Microsoft Surface device, [please read this article](#) for important instructions on Windows 10 and 11 “S mode” versus the standard Windows 10 or 11. S mode is **not** compatible with Exemplify.*
- Only genuine versions of Windows Operating Systems are supported.
- The versions of Windows 10 certified for use are 20H2, 21H1, 21H2, and Windows 11 21H2.
- The English (United States) Language Pack must be installed.
- ExamSoft does not support tablet devices other than Surface Pro as detailed above.
- CPU Processor: Non-ARM based processor supported by your operating system
- RAM: 4GB of usable RAM or higher
- Hard drive: 4GB or higher of available space.
- For on-site support, and in order to back up the answer files to a USB drive, a working USB port is required. (Newer devices may require an adaptor.)
- For technical troubleshooting, account passwords including BitLocker keys, may be required.
- Internet connection for download, registration, exam download, upload, and some exam features.
- Exemplify cannot be run within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc.
- Screen resolution should be at least 1280 x 768. Scaling should be set to 100%.

[Administrator-level](#) account permissions (Instructions).

[For instructions on how to check your computer’s specifications, click here.](#)

[For instructions on how to update your device to be within these guidelines, click here.](#)

[For instructions on how to check your version of Exemplify, click here.](#)

***The following requirements apply for exams with ExamID or ExamMonitor enabled:***

- - Exemplify version 2.9 or greater
  - Hard drive: 4GB or higher available space
  - RAM: 8GB or higher recommended; 4GB required

- Webcam: Integrated camera or external USB camera supported by your operating system. Virtual cameras are not supported.
- Microphone (no headphones, no virtual mics)
- Internet: 2.5 Mbps upload speed

**Please note:** You may not use any virtual camera, audio software, or stereo mixing devices with ExamID or ExamMonitor.

Exemplify 2.9 supports many different audio array devices. However, before you select your audio device, you must validate that your audio is working. To do this, [please review this article](#) on confirming your audio settings in Exemplify.

Exam-takers that must utilize an external microphone can use a standalone microphone, or one that is built into an external camera; however, headphones with built-in microphones are not supported. [Additional instructions on using an external microphone can be found here.](#)

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#### Mac Requirements for Exemplify Version 2.8 and Later:

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- Catalina, Big Sur, and Monterey.
- For a better experience, we recommend that you take your exam on the same OS version that you have completed a recent successful mock exam.
- Only genuine versions of Mac operating systems are supported.
- CPU: Intel or M1 processor. Devices using Apple's M1 processor and Apple Rosetta 2 are supported. [To learn more, click here.](#)
- RAM: 4GB or higher.
- Hard Drive: 4GB or higher available space.
- For on-site support, and in order to back-up the answer files to a USB drive, a working USB port is required (Newer devices may require an adapter).
- For technical troubleshooting, account passwords including device passwords may be required.
- Server version of Mac OS X is not supported.
- Exemplify is not compatible with virtual operating systems such as Microsoft's Virtual Machine, Parallels, VMware, VMware Fusion or any other virtual environments.
- Internet connection is required for download, registration, exam download and upload.
- Administrator-level account permissions [\(Instructions\)](#).

- Exemplify is not compatible within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc.
- Screen resolution should be at least 1280 x 768. Scaling should be set to 100%.

For [instructions on how to check your computer's specifications, click here](#).

For [instructions on how to update your device to be within these guidelines, click here](#).

For [instructions on how to check your version of Exemplify, click here](#).

***The following requirements apply for exams with ExamID or ExamMonitor enabled***

- Exemplify version 2.8.4 or greater
- Hard drive: 4GB or higher available space
- RAM: 8GB or higher recommended; 4GB required
- Webcam: Integrated camera or external USB camera supported by your operating system. Virtual cameras and Microsoft Lifecam Series cameras are not supported.
- Microphone (no headphones, no virtual mics)
- Internet: 2.5 Mbps upload speed

**Please note:** You may not use any virtual camera or audio software with ExamID or ExamMonitor.

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Windows Requirements for Exemplify Version 2.8.x:

- Operating System: 32-bit and 64-bit versions of Windows 10 and Windows 11.
- **Alternate versions of Windows 10 and Windows 11, such as Windows RT and Windows 10 and 11 S, are NOT supported at this time.**
- *If you are using a Microsoft Surface device, [please read this article](#) for important instructions on Windows 10 and 11 "S mode" versus the standard Windows 10 or 11. S mode is **not** compatible with Exemplify.*
- Only genuine versions of Windows Operating Systems are supported.
- The versions of Windows 10 certified for use are 20H2, 21H1, 21H2, and Windows 11 21H2.
- The English (United States) Language Pack must be installed.
- ExamSoft does not support tablet devices other than Surface Pro as detailed above.
- CPU Processor: Non-ARM based processor supported by your operating system
- RAM: 4GB of usable RAM or higher

- Hard drive: 4GB or higher of available space.
- For on-site support, and in order to back up the answer files to a USB drive, a working USB port is required. (Newer devices may require an adaptor.)
- For technical troubleshooting, account passwords including BitLocker keys, may be required.
- Internet connection for download, registration, exam download, upload and some exam features.
- Exemplify cannot be run within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc.
- Screen resolution should be at least 1280 x 768. Scaling should be set to 100%.

[Administrator-level](#) account permissions (Instructions).

[For instructions on how to check your computer's specifications, click here.](#)

[For instructions on how to update your device to be within these guidelines, click here.](#)

[For instructions on how to check your version of Exemplify, click here.](#)

***The following requirements apply for exams with ExamID or ExamMonitor enabled:***

- - Exemplify version 2.8.4 or greater
  - Hard drive: 4GB or higher available space
  - RAM: 8GB or higher recommended; 4GB required
  - Webcam: Integrated camera or external USB camera supported by your operating system. Virtual cameras are not supported.
  - Microphone (no headphones, no virtual mics)
  - Internet: 2.5 Mbps upload speed

**Please note:** You may not use any virtual camera, audio software, or stereo mixing devices with ExamID or ExamMonitor.

Exemplify 2.8.4 supports many different audio array devices. However, before you select your audio device, you must validate that your audio is working. To do this, [please review this article](#) on confirming your audio settings in Exemplify.

Exam-takers that must utilize an external microphone can use a standalone microphone, or one that is built into an external camera; however, headphones with built-in microphones are not supported. [Additional instructions on using an external microphone can be found here.](#)

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For iPad:

- Hardware Requirements: iPad 5+, iPad Air 2+, iPad Mini 4+, iPad Pro.
- Operating Systems: iPadOS 14 and iPadOS 15 (Only officially approved Apple versions of iPadOS are supported).
  - Exemplify version 4.4 will continue to work for users on iPadOS 13
- 500 MB of free space required to commence an exam.
- iPad must not be modified (e.g. Jailbroken).
- Internet connection for download, registration, exam download and upload.
- In order to take an exam using an iPad, your institution must first enable iPad support. Please contact your institution if you are unsure whether they have enabled iPad support.

***The following requirements apply for exams with ExamID or ExamMonitor enabled:***

- Exemplify version 4.5 or greater
- Hard drive: 2GB or higher available space
- Internet: 2.5 Mbps upload speed

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Candidates' devices must use Exemplify version 2.8.5 and must meet the following MSRs. Please note that ExamSoft **does NOT** support any of the following:

- Desktop computers (unless allowed by your jurisdiction)
- Chromebooks
- Android devices
- Cell phones
- iPads
- Tablets
- Multiple screens
- VGA splitters

Windows Requirements for Exemplify Version 2.8.5:

- Operating System: 32-bit and 64-bit versions of Windows 10 and Windows 11.
- **Alternate versions of Windows 10 and Windows 11, such as Windows RT and Windows 10 and 11 S, are NOT supported at this time.**
  - *If you are using a Microsoft Surface device, please read [this](#) article for important instructions on Windows 10 and 11 “S mode” versus the standard Windows 10 or 11. S mode is **not** compatible with Exemplify.*
- Only the following genuine versions of Windows Operating Systems are supported for use: 20H2, 21H1, 21H2, and Windows 11 21H2.
- The English (United States) Language Pack must be installed.
- For a better experience, we recommend that you take your exam on the same OS version that you have completed a recent successful mock exam.
- ExamSoft does not support tablet devices other than Surface Pro.
- CPU Processor: Non-ARM based processor supported by your operating system
- RAM: 4GB of usable RAM or higher
- Hard drive: 4GB or higher of available space.
- For on-site support, and in order to back up the answer files to a USB drive, a working USB port is required. (Newer devices may require an adaptor.)
- For technical troubleshooting, account passwords including BitLocker keys, may be required.
- Internet connection for download, registration, exam download, upload and some exam features.
- Exemplify cannot be run within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc.
- Screen resolution must be at least 1280 x 768. Scaling should be set to 100%.

For [instructions on how to check your computer’s specifications, click here](#).

[For instructions on how to update your device to be within these guidelines, click here](#).

[For instructions on how to check your version of Exemplify, click here](#).

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Mac Requirements for Exemplify Version 2.8.5:

- - Catalina, Big Sur, and Monterey.
  - For a better experience, we recommend that you take your exam on the same OS version that you have completed a recent successful mock exam.
  - Only genuine versions of Mac operating systems are supported.
  - CPU: Intel or M1 processor. Devices using Apple's M1 processor and Apple Rosetta 2 are supported. To learn more, [click here](#).
  - RAM: 4GB or higher.
  - Hard Drive: 4GB or higher available space.
  - For on-site support, and in order to back-up the answer files to a USB drive, a working USB port is required (Newer devices may require an adapter).
  - For technical troubleshooting, account passwords including device passwords may be required.
  - Server version of Mac OS X is not supported.
  - Exemplify is not compatible with virtual operating systems such as Microsoft's Virtual Machine, Parallels, VMware, VMware Fusion or any other virtual environments.
  - Internet connection is required for download, registration, exam download and upload.
  - Administrator-level account permissions ([Instructions](#)).
  - Exemplify is not compatible within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc.
  - Screen resolution must be at least 1280 x 768. Scaling should be set to 100%.

For [instructions on how to check your computer's specifications, click here](#).

For [instructions on how to update your device to be within these guidelines, click here](#).

For [instructions on how to check your version of Exemplify, click here](#).

Published: August 31, 2020

Updated: May 2, 2022

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